



JANET NAPOLITANO
GOVERNOR

STATE OF ARIZONA
DEPARTMENT OF VETERANS' SERVICES
OFFICE OF VETERANS' EDUCATION
(STATE APPROVING AGENCY)
3839 NORTH THIRD STREET, SUITE 108
PHOENIX, ARIZONA 85012-2068
(602) 255-5395 FAX (602) 248-1570

PATRICK F. CHORPENNING
DIRECTOR

June 7, 2005

Dr. Richard B. Fleming
President
Northland Pioneer College
P.O. Box 610
Holbrook, AZ 86205

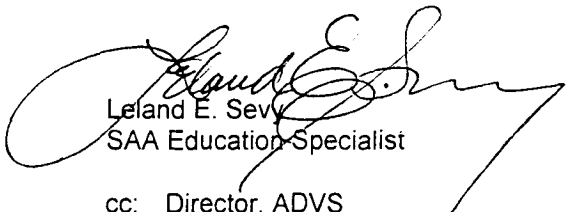
Dear Dr. Fleming:

The Arizona Department of Veterans' Services, Office of Veterans' Education, the State Approving Agency (SAA) visited Northland Pioneer College on June 15, 2005. The enclosed report of that visit is provided to you as a follow-up to that visit. Please review the report's comments, discrepancies, and corrective actions.

A copy of this report has been forwarded to the Phoenix Regional Office of the United States Department of Veterans Affairs for their review.

If you have any questions, concerns, or need assistance in regards to the above report, please contact our office at 602-255-5395 or education@azvets.com.

Sincerely,


Leland E. Sevy
SAA Education Specialist

cc: Director, ADVS
LO File
Dr. Jeanne Swarthout, Vice-President for Instructional Services
Mr. Mark Vest, Dean of Student Services
Ms. Marva Fellows, Veteran's Coordinator

Enclosure

**ARIZONA DEPARTMENT OF VETERANS' SERVICES
OFFICE OF VETERANS' EDUCATION
(STATE APPROVING AGENCY)
IHL/NCD VISIT REPORT**

TYPE OF VISIT:		<input checked="" type="checkbox"/> SUPERVISION		<input type="checkbox"/> INSPECTION		<input type="checkbox"/> OTHER:	
IHL FAC CODE:	1 4 9144 03	NCD FAC CODE:		Public	<input checked="" type="checkbox"/>	Private	<input type="checkbox"/>
ACCREDITED	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	Agency	NCA			
Name of Institution NORTHLAND PIONEER COLLEGE				Date of Last Visit July 28 2003		Date of This Visit June 16, 2005	
Address (Street, City, ZIP Code) Snowflake, AZ						Phone 928-536-6241	
Personnel Interviewed: Ms. Marva Fellows			Title: Veteran's Coordinator		Phone: same		
Personnel Interviewed:			Title:		Phone:		

1. PRESENT STUDENT ENROLLMENT:

Number of Veterans Currently Enrolled in an Veterans' Approved Programs, by Chapter:

	Chapter 30	Chapter 31	Chapter 32	Chapter 35	Chapter 1606	Total Veterans	Total Students
Degree Programs:	36	7		17	1	61	5,290
Non - Degree Programs:							
85/15 ratio requirement met						Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

COMMENTS:

2. SAA / DVA CORRESPONDENCE FILES:

SAA Approval letters / correspondence and files available	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
The SAA has approved the current School Catalog	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
The SAA has received the current School Class Schedule(s)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Programs and/or courses being offered to veterans are taught via "contract" with another company, institution, or individual that is NOT part of your institution.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

COMMENTS:

3. CENTRALIZED CERTIFICATION:

Do CO's certify students attending other branch locations or sites		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Institution is approved for Centralized Certification	N/A <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Students are notified of available counseling	N/A <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Students are provided SAA Satisfaction Form	N/A <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
There is knowledgeable person located at each campus/branch campus	N/A <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
The certifications are identified by location	N/A <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

COMMENTS:

4. VA FORM 22-8794, DESIGNATION OF CERTIFYING OFFICIAL(S):

VA Form 22-8794 reflects the current VA Certifying Officials	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
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COMMENTS:

5. LICENSURE AND ACCREDITATION:

The institutions license is current (if applicable) (Private Postsecondary Education, Cosmetology, Barber, FAA, etc.)	N/A <input checked="" type="checkbox"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
All SAA approved programs listed on the applicable license (Private Postsecondary Education, FAA, etc.)	N/A <input checked="" type="checkbox"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
The institutions accreditation document is current (if applicable)	N/A <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

COMMENTS:

6. CHANGES IN INSTITUTIONAL ADMINISTRATION:		
Name / Ownership,	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
State License (if applicable)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Accreditation (if applicable)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Location / Facilities,	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Policies,	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Programs,	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Tuition and fees,	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Maximum Student Enrollment (Non-accredited Schools Only),	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Other:	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
COMMENTS: There will be a Tuition increase for the Fall 2005 Semester. NPC's new catalog will indicate it.		

7. WORK STUDY:			
Work study program used by the institution		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Work Study Students are assisting in the certification process	N/A <input type="checkbox"/>	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
COMMENTS:			

8. MARKETING/ADVERTISEMENTS:		
Degree / Certificate program marketing materials and advertisements contain questionable or misleading information	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
COMMENTS:		

9. DISTANCE LEARNING:			
Programs are offered through Distance Learning exclusively		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Programs are offered in which more than 50% of coursework is by Distance Learning		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Faculty-student interaction is adequate	N/A <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Delivery of Distance Learning used at this institution:			
Computer Based Training		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Online Courses		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Other: Interactive TV and Audio		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
COMMENTS:			

10. INSTRUCTORS:		
Faculty / instructors have adequate credentials to teach in the area they are assigned	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Institution evaluates faculty/instructors	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
COMMENTS:		

11. VETERAN STUDENT FILES:		
Copies of VA certifications (signed by a designated certifying official) maintained in the file	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Veterans are certified in an SAA approved program	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Copies of "Change in Student Status" maintained in the file	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Certifications and changes in student status completed in a timely manner	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Records pertaining to the evaluation and reporting of prior training and experience available	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Program of study / Degree Completion Plan monitored in file	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
COMMENTS:		

12. INSTITUTION FACILITIES:		
Classrooms, labs, library, instructional equipment and materials, student, faculty, and administrative areas are adequate	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Safety, security and disability provisions and considerations	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
COMMENTS:		

13. RESULTS/CONCLUSION:
DISCREPANCIES:
CORRECTIVE ACTION REQUIRED:
COMMENTS/RECOMMENDATIONS: Asked Ms. Fellows to research the status of an "F" grade for Tanya Nez, 526-73-1290 during her suspension and final semester at NPC. Ms. Fellows indicated that the "F" occurred due to attendance and not academics. She notified the VA of this Change in Status from an "F" to a "W" grade.

Leland E. Sevy 	Date: June 16, 2005
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