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# Who We Are...

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6	Mission, Vision, Values	9	Helpful Telephone Numbers



# Welcome

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Thank you for sharing your educational journey with Northland Pioneer College (NPC). We are looking forward to helping you achieve your goals and sharing in your successes; because your success is our success. As a community and technical college, we are closely connected to our students and immersed in the communities we serve. We know when you succeed at NPC, it benefits not only you, but also all the communities we share. It is a fantastic thing to be a part of, and I hope that as you take classes and participate in events and activities with us, you will be as excited as I am about what is happening at NPC.

As the new president of NPC, I have the privilege of working with NPC's students and a tremendous group of dedicated, caring, and motivated individuals who are deeply committed to your success. Whether it is helping you choose a plan of study, or dealing with the challenges that come with obtaining additional education, know that the NPC team and I stand behind you and that our doors are always open. Tell us what you need, stop by and visit with faculty or staff about your goals, and remember that we are forever in your corner and dedicated to your success. NPC offers many resources to help you: career coaching, disability and accessibility support, tutoring, support services for veterans and their families, and more. In addition, there are many ways to get involved at NPC, both in and out of the classroom, that will help you connect with other students and set you up for success as you transfer on to another college or embark on a new career.

Personal attention and a commitment to our students has been the legacy of NPC for over 47 years, beginning when the college was established to provide an affordable, quality college education to communities across northeastern Arizona. Over the years, NPC has grown to comprise nine locations in Navajo and Apache counties and has formed partnerships with area school districts making college courses available to students in over 16 area high schools and many more students of all ages through distance education technologies.

If you see me at the college or out in the community, I hope you will say hello and tell me about your personal goals and what you hope to achieve while you attend NPC. YOU are the reason we do what we do at NPC, and you are the fulfillment of the hopes that the founders of NPC had all those years ago. Graduates of NPC become professionals within the community and beyond, serving their neighbors and making an impact in so many ways.

We can't wait to see what you will do with what you learn at NPC!

Sincerely,



Dr. Chato B. Hazelbaker  
President, Northland Pioneer College



# Who We Are...

## The College District

Established in 1972, Navajo County Community College District, or Northland Pioneer College (NPC), is a publicly tax-supported community college located in Navajo County, Arizona. The college's first students enrolled for the fall semester of 1974.

The Navajo County Community College District serves Navajo and Apache counties, an area of 21,158 square miles with a 2017 U.S. Census Bureau permanent population estimate of 180,562. The Navajo, Hopi, White Mountain Apache and Zuni Indian Reservations occupy more than 68.34 percent of the total land in the College service area and account for 57.8 percent of the area's estimated population.

Campuses are located within four of the largest Navajo County communities of Holbrook, Show Low, Snowflake/Taylor and Winslow. Centers are located in Hopi, Kayenta and Whiteriver. Through an intergovernmental agreement with Apache County, NPC has centers in St. Johns and Springerville. Additional educational sites are established as educational needs and opportunities arise.

## Accreditation

In order to have the right to award college degrees and certificates, institutions of higher education must be evaluated by a nationally recognized accrediting agency. The Higher Learning Commission (HLC) is charged with evaluating Northland Pioneer College. NPC is proud to report having passed the most recent (2020) evaluation with accreditation reaffirmed through 2030.

The HLC currently has revised its 10-year evaluation schedule to one that continuously monitors excellence of operational and educational standards. This new model ensures NPC students of an up-to-date, nationally recognized and accredited educational experience.

To view the criteria and standards set by the Higher Learning Commission, contact them at 230 South LaSalle St., Suite 7-500, Chicago, IL 60604, (800) 621-7440 or online at [www.hlcommission.org/](http://www.hlcommission.org/).

## College Visitation

The public is always welcome to visit NPC campuses and centers. Visitors are asked to check in at the campus or center office. Visitors will be held to the same standards of conduct as NPC students.

Normally the student lounges, campus/center offices, art galleries, academic advising offices, libraries, parking lots and hallways are open to the public. Classrooms and faculty offices are reserved for registered students.

While classes are in session, visitors should be considerate of students and not bring small children into classroom, laboratory or library areas.

Soliciting is prohibited on all campuses and centers.

For your safety, please keep out of construction areas. In many instances there will be public open houses when buildings are completed.

Members of the public, age 18 and over, are welcome to use the NPC libraries.\* A wide selection of resources are available, including books, eBooks, eAudiobooks, DVDs, newspapers, magazines and more. Computer, internet and wifi access are available to the public for a fee (there is no additional charge for students). (See also page 8).

For assistance, call your nearest NPC Library or Center. Our phone numbers are listed on our website ([www.npc.edu/library](http://www.npc.edu/library)). You may also use the "Ask a Librarian" link on the library's website, or use your cell phone to "Text a Librarian" at (928) 351-4204.

\* Services for community members are limited and may be subject to a fee.

## Mascot and Colors

In 1976, Northland Pioneer College students selected the golden eagle as the college's mascot, and gold, sky blue and red as the college colors. The red was later dropped. Royal blue and gold are now used as the college's official colors.

Ernie Eagle represents the college at community and college events and on social media websites. Be sure to join over 1,500 of Ernie's friends on Facebook. Ellie Eaglet is the spokeseagle for the Kids College program.



NPC Mascot Ernie Eagle

# Our Mission

**Northland Pioneer College provides educational excellence that is affordable and accessible for the enrichment of communities across northeastern Arizona.**

## Our Shared Vision

NPC continually responds to the needs of our communities by cultivating generations of learners. By 2030, NPC will transform lives by advancing student success and socio-economic well-being through a spirit of innovation, partnership, and creative problem-solving.

## Our Shared Values

NPC will live our vision through the following Shared Values. At NPC, we value:

### **Integrity**

By Integrity, we mean consistently taking responsibility for our actions and preserving the trust communities place in us.

We demonstrate Integrity by:

- Setting achievable and measurable goals.
- Maintaining transparency in project planning, implementation.
- and reporting while honoring the college's shared governance process.
- Being consistently truthful and fair in our internal and external interactions.

### **Inclusion**

By Inclusion, we mean empowering all people – regardless of individual differences and/or historical under-representation – to have the right to be involved, engaged, respected, and appreciated as valuable members of our communities.

We demonstrate Inclusion by:

- Ensuring all individuals, regardless of race, color, religion, national origin, gender, or sexual orientation have opportunities to equitably engage with, participate in, and benefit from the NPC community.
- Recruiting individuals and partnering with organizations that reflect and represent the diverse backgrounds, perspectives, and interests of our area.
- Using diverse perspectives to make better-informed decisions.

### **Adaptability**

By Adaptability, we mean a commitment to being agile in responding to the ever-changing needs of our diverse communities through collaboration, innovation, and informed risk-taking.

We demonstrate Adaptability by:

- Keeping an open mind to learn or develop new ways to respond to changes.
- Experimenting with different styles of working and adjusting as needed.
- Using valid and reliable data to make decisions with confidence and efficiency.

### **Civility**

By Civility, we mean maintaining one's own beliefs and perspectives without demeaning the beliefs and perspectives of others.

We demonstrate Civility by:

- Using active listening and acknowledgment without judgment while interacting with others, even when there are deep-rooted and fierce disagreements.
- Seeking common ground as the starting point for dialogue about differences.
- Modeling, teaching, and promoting the practices of civility and expecting others to do the same.

### **Access**

By Access, we mean striving to minimize barriers to lifelong learning.

We demonstrate Access by:

- Striving to keep costs low and connect students with available resources and financial support.
- Offering education, student services, information, and resources in multiple formats to optimize equitable opportunities across our communities.
- Implementing the principles of universal design<sup>2</sup> to promote access to campus spaces, events, and activities.



# Northland Pioneer College

EXPANDING MINDS • TRANSFORMING LIVES<sup>SM</sup>

# Business and Community Services

## Community and Corporate Learning

The Community and Corporate Learning Department (CCL) promotes occupational skills and encourages an awareness of social, cultural, intellectual and artistic endeavors – key missions for Northland Pioneer College. This is accomplished through four targeted areas: corporate education, non-credit classes, Kids College, and excursions.

Within corporate education, NPC can tap its own resources or bring in outside trainers to provide any training that might be needed. By coordinating these efforts, in many cases, the training can be offered at a lower cost. This department provides quality training and workforce development workshops that are customized to meet the needs of business and industry communities NPC's CCL department guarantees satisfaction for training services. If the services NPC provides do not meet your requirements, staff will redo them at no charge.

Training to meet state or federally required certifications is already offered by NPC in our service area; saving businesses the time and financial cost of sending employees to large metro areas. NPC has the educational resources to provide training in a variety of areas, such as computer software implementation, CPR certification, business training, as well as stress or time management skills.

The community services provide non-credit lifelong learning opportunities and support for community and cultural activities to the residents of NPC district communities. Classes and workshops are offered as noncredit opportunities in home crafts and technology, dance, health and wellness, computer applications, cooking specialties, sustainable living strategies and other areas. Classes are added throughout the year to cover a variety of topics and workshops. Local newspaper advertising, Emails, and mailings notify communities of all courses scheduled. You can also view a current list of personal interest classes by visiting [www.npc.edu/noncredit-classes](http://www.npc.edu/noncredit-classes).

Suggestions for future course offerings or topics are welcomed. If you are interested in teaching with us, please contact the community and corporate learning specialists.

NPC offers a Kids College to provide young people, ages 6-14, with a fun, secure, structured enrichment programs. These exciting learning opportunities are designed to allow them to explore areas of interest, develop academic skills, develop and make new friends, while introducing them to college programs available at NPC. Classes include a variety of topics including theater arts, STEM, cosmetology, baking, art, and more. This program runs June 1 – July 31.

Visit [www.npc.edu/kids-college](http://www.npc.edu/kids-college) for registration, course listings, and more information.

For adults, 21 and over, check out our new Learning Adventure Excursions program, providing a hands-on continuing education experience. You'll explore, experience and relax as NPC transports you to different locations in Northern Arizona to learn about local art, history, culture and scenic sights. Excursions are offered May through October and have included locations such as Rock Art Ranch, Starry Night at the Petrified Forest, and Petroglyph Park in Holbrook. Seating is limited, so sign up early for these memorable experiences.



Visit [www.npc.edu/learning-adventure-excursions](http://www.npc.edu/learning-adventure-excursions) for a current schedule and more information.

To request to be on the contact list of course offerings, please contact the community and corporate learning specialists, (800) 266-7845, ext. 6244, or email [ccl@npc.edu](mailto:ccl@npc.edu).

## Talon Gallery

The Talon Gallery, located in the Aspen Center at the Show Low – White Mountain Campus exhibits work by students, regional and nationally-recognized artists. When classes are in session, the gallery is open to the public, Monday through Thursday, 7:30 a.m. to 7:30 p.m.; Fridays, 7:30 a.m. to 4 p.m. For information on current or upcoming exhibits visit [www.npc.edu/TalonGallery](http://www.npc.edu/TalonGallery).

NPC's permanent art collection and other exhibits are displayed in the lobby of the Performing Arts Center on the Snowflake/Taylor – Silver Creek Campus, and other campus or center public areas.

# TALON GALLERY

# Small Business Development Center

The Small Business Development Center (SBDC) was established in 1989 by Northland Pioneer College and the Small Business Administration to help increase the number of successful small businesses in Northeastern Arizona. The SBDC joins 11 Service Centers and 15 satellite and/or meeting sites in Arizona providing access to professional business counselors, analysts and technology specialists all dedicated to help you succeed.

Our partnerships with the Small Business Administration (SBA) and the Arizona Commerce Authority places nationwide resources within your reach.

Northland's center serves Navajo and Apache counties. During the recent pandemic the center worked extensively with small business owners to help them get government relief and its programs, resources and services focus on a broad range of business issues. The SBDC small business advisors work with determined clients who want to start, grow or sustain a successful business. The SBDC provides quality educational programs, access to resources and one-on-one counseling to small business owners throughout the region.

The SBDC offers confidential, no cost advising services to small business owners. Counseling is offered in various locations throughout the region, usually in facilities operated by Northland or other participating agencies, or remotely via computer and internet. The no cost counseling is offered in Winslow, Holbrook, Snowflake/Taylor, Show Low, Pinetop/Lakeside, St. Johns, Springerville/Eagar, and on the Navajo, Hopi and Apache reservations.

The SBDC hosts and co-sponsors seminars and noncredit workshops for small businesses, covering topics such as starting a new business, writing a business plan, financing, accounting and bookkeeping, marketing, management and doing business with the government workshops on topics like exporting,

clean technology, hubzone, women-owned businesses, SBA loan programs and Veteran's services. The Small Business Development Center's services are normally accessed first through a call to the SBDC main office in Show Low at 928-532-6170.

Workshops and seminars are promoted at campuses and other sites with posters and fliers. To attend a session, phone the number listed on the poster, flier or newspaper press release or visit [www.npc.edu/sbdc](http://www.npc.edu/sbdc).

The SBDC updates the media regularly with press releases and articles concerning small business topics and events. Referrals from banking institutions, cities, chambers of commerce, economic development organizations, SBA and other clients are often seeking the best sources for new clients for the counseling program. Access these services online by visiting the SBDC website at [www.npc.edu/sbdc](http://www.npc.edu/sbdc) to either complete a Request for Counseling form or by using email and other communication links.

The Small Business Development Centers are partially funded by the Small Business Administration. The support given by the U.S. SBA through such funding does not constitute an express or implied endorsement of any of the co-sponsor(s) opinions, products or services.

For more information or assistance, call SBDC Director Richard Chanick, 928-532-6170 or email [richard.chanick@npc.edu](mailto:richard.chanick@npc.edu).



## Public Access to NPC Computers & Internet Services

Non-students wishing to use Northland Pioneer College's computers or wireless internet access may purchase a \$2 single day-pass or a \$47 semester-long pass from the campus/center office. This fee is used to help offset the cost of media services for all community members and students. Please note that this fee is also charged to NPC students, in addition to tuition and specific course fees.

NPC students have priority over the use of any computers. Users must be 18 years or older and comply with all federal and state laws and with college policies governing conduct and the viewing of images in public areas.



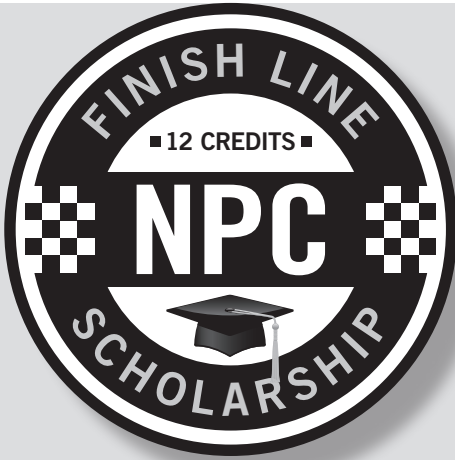


# Helpful Telephone Numbers

Dial toll-free (800) 266-7845 Then, at the prompt, enter the last four digits as the extension number.  
 You can also call direct, using the local number. NPC's Area Code is (928)  
 Online, find maps and office hours for NPC locations at [www.npc.edu/locations](http://www.npc.edu/locations);  
 and college closures and other important dates at [www.npc.edu/calendar](http://www.npc.edu/calendar)

	Extension
<b>Holbrook– Painted Desert Campus</b>	
<b>2251 E. Navajo Blvd, Holbrook, AZ 86025</b>	
Campus Office .....	(local 524-7311) ..... 7311
Kathy McPherson, Campus Manager .....	7306
Michael Saline, Academic Adviser .....	7342
<b>Show Low– White Mountain Campus</b>	
<b>1001 W. Deuce of Clubs, Show Low, AZ 85901</b>	
Campus Office .....	(local 532-6111) ..... 6111
Jessica Kitchens, Campus Manager .....	6106
Donna Krieser, Academic Adviser/GED .....	6142
<b>Snowflake/Taylor–Silver Creek Campus</b>	
<b>1611 S. Main St., Snowflake, AZ 85937</b>	
Campus Office .....	(local 536-6211) ..... 6211
Colleen Readel, Lead Campus Manager .....	6206
Michael Saline, Academic Adviser .....	7342
<b>Winslow– Little Colorado Campus</b>	
<b>1400 E. Third St., Winslow, AZ 86047</b>	
Campus Office .....	(local 289-6511) ..... 6511
Ina Sommers, Campus Manager .....	6511
Dawn Palen, Academic Adviser .....	6541
<b>Hopi Center</b>	
<b>Highway 264, Milepost 397, Keams Canyon, AZ 86034</b>	
Center Office .....	(local 738-2265) ..... 7605
Cara Joe-Dukepoo, Center Manager .....	7602
Janalda Nash, Center Technician/Adviser .....	7604
<b>Kayenta Center</b>	
<b>P.O. Box 248, Kayenta, AZ 86033</b>	
Center Office .....	(local 697-8333) ..... 7649
Diane Joe, Center Manager .....	7648
Chantal Kescoli, Center Technician/Adviser .....	7649
<b>Springerville/Eagar Center</b>	
<b>940 E. Maricopa St., Springerville, AZ 85938</b>	
Center Office .....	(local 333-2498) ..... 7639
Tamara Osborne, Center Manager .....	7638
Michael Colwell, Academic Adviser .....	7635
<b>St. Johns Center</b>	
<b>65 South, 3rd West, St. Johns, AZ 85936</b>	
Center Office .....	(local 337-4768) ..... 7616
Cynthia Blevins, Center Manager .....	7621
Michael Colwell, Academic Adviser .....	7635

	Extension
<b>Whiteriver Center</b>	
<b>720 S. Chief Ave., Whiteriver, AZ 85941</b>	
Center Office .....	(local 338-5185) ..... 7661
Ricardo Aguilar, Center Manager .....	7664
Monique Fowler-Pacheco, Center Technician/Adviser .....	7663
<b>Other Contacts</b>	
Apache County Programs Coordinator	
Nicole Ulibarri .....	7637
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Sandy Manor .....	6246
Early College Coordinator	
April Horne .....	6272
Early College Advisor	
Ryan Orr .....	892.3116
Karen Zimmerman .....	892-9102
Rochelle Smith .....	536-6272
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Student Government/Activities .....	Ryan Orr ..... 892.3116
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Veteran Certifying Official .....	7469



Earn your last  
12 credits of a degree  
tuition FREE!

Funds are limited so apply today.

## THIS IS A SCHOLARSHIP

- Finish Line Scholarship covers the last 12 credits required for a degree. Repeat courses are not covered.
- Credits covered by this scholarship must meet associate degree completion requirements. Scholarship does not cover certificates.
- This scholarship is a tuition waiver, not a cash award. Does not cover books or fees, only tuition.
- Scholarship covers one academic year. Students who need longer to complete their last 12 credits can file a petition for continuation of this scholarship with the NPC financial aid office.
- Student must be an Arizona resident.

## HOW TO APPLY

- Student must FIRST meet with an NPC academic adviser to see if they qualify.
- Student must complete the NPC financial aid process including the FAFSA as well as the Finish Line Scholarship application. Application is available online at [www.npc.edu/FinishLine](http://www.npc.edu/FinishLine).
- Student must have an up-to-date degree AUDIT attached to their Finish Line application. Degree audits are available through an NPC academic adviser.
- Recipients to be selected by the NPC award committee.

## APPLICATION DEADLINE

Fall Semester: June 1st

Spring Semester: November 15th

