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Student Isaac Davis checks course offerings with Academic Adviser Karen Hall.

Section III

Student Services

Northland Pioneer College offers a variety of student-support services designed to assist you in the pursuit of your educational and life goals.

Academic Advising

Academic advisers are available at every campus and center and online to provide valuable guidance on how prospective, current and former students can reach educational and career goals. Advisers can then help you match those goals with program offerings for various career fields or university transfer and develop a degree plan.

Advisers can provide assistance in a variety of areas, including:

- Educational planning, including degree or certificate plans;
- Evaluating results of placement testing;
- Selecting and registering for classes;
- Obtaining forms, including transcript requests and graduation application;
- University transfer assistance;
- Processing petitions and appeals;
- Utilizing alternative learning options;
- Receiving VA benefits;
- Providing information about financial aid, scholarships, and work study opportunities;
- Adult education and GED testing;
- Information about student activities.

Prior to registering for classes, a student should meet with an academic adviser to discuss career and educational goals. Together you'll develop a *Degree Plan*, which lists the courses needed to reach those goals. Your adviser will give you a copy of your degree checksheet, based on your applicable catalog (see page 50). This ensures the classes you complete will apply toward your desired degree or certificate.

A *Degree Plan* is also required for federal financial aid and most scholarship applications.

You Must Declare a Degree/Major

Registration will be blocked for students who have earned 12 or more credit hours and have not declared a degree or major. The "advisement hold" gives students an opportunity to plan classes, ensuring they are on the right path toward a major(s), and allows the adviser to check student academic progress. Only after the student has met with their academic adviser will the hold be removed to register for classes.

Students are strongly encouraged to meet with an adviser at the earliest opportunity to avoid registration concerns.

Advisers Contact Information/Phone Numbers

Adviser's schedules vary by location to accommodate meeting with students during day and evening hours. For a list of adviser's phone numbers, visit www.npc.edu/advising, or refer to page 9.

Admissions

All new students must submit an *NPC Application Form*. If you have previously attended the college, but never completed an *NPC Application Form*, you are asked to do so to verify your student information. NPC has an open admissions policy (see page 12). High-school-age students, 14 and above, may enroll in NPC classes. Contact the Records and Registration Office or an academic adviser for details. Falsification of any admission material or official college records may be cause for denial or cancellation of admission.

The **Records and Registration Office** is responsible for the following areas:

- Admissions (forms and admission letters)
- New Mexico waivers
- Veterans Certification
- Student records, including transcripts and grades
- Graduation certification

Alternative Education Services

Northland Pioneer College seeks to expand the access of its students to a broad array of educational opportunities via the following specialized programs and services.

Alternative Learning

Students may receive credit through a variety of means other than in-district course completion or transfer of credits from a regionally accredited institution. Those other means include the following, as permitted by the NPC District Governing Board:

- Credit by Evaluation
- National Standardized Examinations
- Departmental Credit by Examination
- Departmental Credit by Evaluation
- Transfer Courses (Nonaccredited Institution)
- Articulated Equivalent Course(s)

Once awarded, the institution to which a student transfers may handle acceptance of such credits upon transfer

differently. The following describes details on obtaining credit by these other means, through NPC's Alternative Learning Program:

1. Evaluation Of Prior Learning/Assessed Credits

To receive credit for prior learning, the student must provide evidence of the quantity and quality of the learning that has been achieved. The nature of this documentation varies depending on the topic or skill, but generally includes certificates of completion for noncollege courses in the private, government or military sectors. Additionally, the student must provide documentation of course content and classroom hours.

Students interested in the evaluation of their prior learning should first meet with an NPC academic adviser. This is necessary to receive a general overview of the options and processes that may need to be followed for any individual student's situation. Students pay half base tuition rate for credits accepted for approved assessed credit evaluation. Assessed credits need to be paid for/applied for within the academic year they are requested to be evaluated by NPC

2. College Level Examination (CLEP) and Advanced Placement (AP) Testing Program Credit

Credits awarded through CLEP/AP may be used at NPC to count toward the student's degree program including general education, major, and elective requirements. The student does not have to take additional courses to replace the credits for which s/he qualified by CLEP/AP examination in order to accumulate 64 hours for graduation.

NPC establishes acceptable test scores for the awarding of credits based on recommendations from American Council on Education (A.C.E.) and/or the state articulation agency for each discipline. Please see an academic adviser for minimum scores.

The acceptance of prior learning credits or CLEP/AP examination credits may be handled differently by another institution upon transfer. Students desiring to use such credits at other institutions are advised to check the policies of each institution. Normally a fee is charged for posting credits earned through Alternative Learning.

The CLEP/AP examination credits are not used in computing the student's subsequent grade-point average. Credits are posted on the student's transcript. A maximum of 30 semester hours of CLEP/AP credit may be used at NPC toward the associate degree requirements.

Specific information concerning CLEP/AP subject and general exams, equivalent NPC courses, acceptable

scores, and the number of credits that NPC awards for each test is available from the Records and Registration Office or academic advisers.

Credit will not be awarded twice in the event a student has met a specific NPC graduation requirement through NPC course credit or another institution's transferable credit and the student is also eligible for the same credit through CLEP/AP test scores.

Students desiring to use CLEP/AP scores for satisfying requirements at institutions other than NPC are advised to check the CLEP/AP policies of those specific institutions. Each institution reserves the right to set scores for passing, as well as which tests they accept as testing over the equivalents of their courses. It is possible that passing scores may be higher or lower at other institutions. CLEP/AP scores, not necessarily courses, transfer for use between institutions and may be treated differently by the receiving institution.

3. Credit By Examination

Credit by examination through NPC Departmental Examination will only be available in subjects for which CLEP is not available and for which testing arrangements can be made. Credit by Departmental Examination testing may not be available for all subjects.

An appropriate fee must be paid for the type of credit by examination selected as stated in the fees schedule, listed on page 20, and at www.npc.edu/2015-16_general_fees.

Credit will not be awarded both for credit by examination and equivalent courses taken. In the cases where credit is available for the same course from multiple sources, NPC reserves the right to determine which of the credits will be used toward NPC graduation requirements.

Notification of credit award (or nonaward) by examination will be sent to the student and the Records and Registration Office.

4. Transfer Course Credit

Transfer credit from nonaccredited postsecondary institutions may also be awarded if NPC is satisfied that such credits represent equivalent or higher level work and other measures of the quality of the work completed are evident. This provision includes private-for-profit postsecondary institutions, postsecondary institutions operated under the auspices of an Indian tribe, and credit recommendations from the American Council on Education for noncollege sponsored training and experiences. Transcripts received from other institutions for students who have not enrolled at NPC will only be kept on file for four (4) academic years, then destroyed if student has not enrolled at NPC. Transfer credits will **NOT** be applied toward the NPC Grade Point Average.

Alternative Learning *Continued*

5. Individualized Learning Contracts

The Individualized Learning Contract provides a method of independent study through learning objectives, individualized activities and appropriate methods of evaluation to verify the objectives have been achieved.

A student completes a Learning Contract Application in consultation with an academic adviser. If approved by the appropriate division dean/director, the division dean/ director will develop the course, and arrange for a NPC faculty member to act as a resource person and evaluator, while the student completes the contract.

Credit is awarded for the completion of learning contracts when the instructor has received evidence from the student that learning objectives have been achieved.

Students assigned the 'I,' or "Incomplete," grade at the end of a semester for a learning contract enrollment must complete the learning contract within the initial grade policy time limit. After that time, any 'I' grade will be converted to an 'F.'

6. Dual Enrollment

Many area high schools offer dual enrollment classes to their students through an agreement with NPC. Dual enrollment classes allow students to earn college credits for certain classes offered at the high school before they graduate from high school. Students can get a head start on college through dual enrollment. Occupational classes are accepted for credit at all state community colleges. Academic courses are accepted for credit by all state community colleges and state universities. For further information about dual enrollment, contact NPC's High School Programs Office at (800) 266-7845, ext. 6272.

7. VOCATIONAL HIGH SCHOOL DISTRICT

NPC partners with several area vocational high school districts, including Northern Arizona Vocational Institute of Technology (NAVIT) and Northeast Arizona Technological Institute of Vocational Education (NATIVE) to provide career-training courses. Students earn both high school and community college credits. Contact an NPC academic adviser or area high school counselor for enrollment requirements.

8. Internship Education

Internship Education is an option that allows the student to integrate college coursework with work experience in business, government and industry. Through the use of formalized "Learning Objectives" established at the beginning of each semester, the intern student

earns college credits that may be applied to degree requirements. Some college departments have mandatory internships with regiments specific to the program.

The manager of Career and Workforce Business Services helps coordinate the Internship Program. This program is an option for employed adults who wish to gain additional skills for advancement as well as college credits. Internship Education is not a course of study, but rather the laboratory component of various NPC programs.

9. Arizona State Prison Complex

NPC partners with the Department of Corrections to provide vocational and postsecondary education to inmates of the Arizona State Prisons located in Winslow and Apache County. Most programs are open-entry, enabling continuous student enrollment. Vocational courses are offered throughout the calendar year ensuring students the opportunity to complete their educational or training goals.

Online Bookstore

NPC students can purchase their textbooks online, seven days a week, 24 hours a day through the NPC Online Bookstore that offers a variety of purchase options besides new and used textbooks.

IMPORTANT: Students are **NOT** required to purchase their textbooks from the NPC Online Bookstore and can choose to purchase textbooks from another vendor. Students should be aware of any vendor's return policy, as NPC classes can be canceled. Students assume all liability for the cost of purchased textbooks and the ability to return those textbooks should their classes be canceled. Always use the ISBN number to ensure you are purchasing the correct textbooks.

Electronic Textbooks (e-Books)

The NPC Online Bookstore offers e-Books on selected textbooks. You can purchase one of two forms of e-Books depending on availability:

1. **Online Version** – can be accessed from any computer or electronic device with internet connection
2. **Downloadable Version** – can be loaded on to your computer or electronic device, but only accessed on that device.

Rental Textbooks

Students can rent selected textbooks for a semester or set period of time. Additional days can be added to the rental period if needed. After the semester has ended, return the book to eCampus by printing a free prepaid UPS shipping label or you can return during NPC's on-site buy back days.

How to Order Textbooks

1. After registering for classes, students can go to the NPC website, www.npc.edu/online-bookstore, for step-by-step instructions on “How to Place Textbook Orders.”
2. Other ways to place an NPC Online Bookstore order:
 - Use an NPC computer at any NPC location during normal business hours. You must be logged in with your NPC student login to access the Online Bookstore.
 - Call the NPC Online Bookstore (877) 284-6744.
 - Fax your order to (859) 514-6815.
 - Mailing your order to the following address:
NPC Online Bookstore,
2373 Palumbo Drive, Lexington, KY 40509

Payment Options

There are several payment options to choose from:

- Credit/Debit Cards: Visa, Master Card, Discover or American Express;
- Prepaid credit cards **CANNOT** be used as payment for orders;
- PayPal or PayPal Credit: May be subject to credit approval and minimum purchase of \$250 or more;
- e-Cashier Payment Plan: Students can use an installment payment option. Go to the NPC web site for step-by-step instruction on “How to use e-Cashier to Purchase Textbooks;” or
- Check or Money Order.

NOTE: Rental orders **CANNOT** be paid for using PayPal, PayPal Credit, Check or Money Order. If you wish to rent your books, you may use e-Cashier or a credit card. If you use e-Cashier, you must still provide valid credit card information at checkout.

Shipping Options

Textbooks are shipped through United States Postal Service (USPS) or United Parcel Service (UPS). Shipping will take between 2 and 14 days. In stock orders are processed for shipping in 1 to 2 business days.

NOTE: Only USPS will ship to PO Boxes.

Remember: To ensure you have your textbooks on the first day of class you will need to order your textbooks at least 3–4 weeks before classes start!

For questions contact the NPC Bookstore Manager at (800) 266-7845, ext. 6115.

Selling Back Textbooks (Buy Back)

Through the NPC Online Bookstore, students can sell back

their textbooks 24 hours a day, seven days a week, on the website. Click the “Sell Textbooks” button, enter the ISBN number (13 digit numerical code below the bar code), from the back of the textbook and an instant quote for the textbook will appear.

- Buy back shipping is **FREE!** Print a prepaid shipping label, send your textbooks to NPC Online Bookstore and receive a check in the mail or have money directly deposited to your account.
- Students will also be able to receive cash for textbooks during on-site buy back days at the end of Fall and Spring semesters.
- Students who sell back books, either online or on-site, will receive premium buy back prices for any textbook being reused by NPC the following semester.
- **Students can also return rentals to the on-site buy back!**

For more information: www.npc.edu/online-bookstore.

Career Services

NPC offers career assessment and information, employment skills preparation, and an on-line job board for students, alumni, and community members. Several career fairs are also offered throughout the year. Career Services can be contacted for the following additional services:

Internships

NPC offers students the opportunity to participate in an internship program which provides practical training and experience while working in the community. Internships provide opportunities for students to gain experience in their field, determine if they have an interest in a particular career, create a network of contacts, and possibly gain college credit.

Career Assessment and Information

Career assessment for undecided and career transition-seeking students allows students to explore career options, interests, values and skills. Individual assessment, résumé writing preparation, jobs search skills assistance consultation available on one-on-one basis.

NPC Online Job Board

Career Services provides job seekers access to NPC’s Online Job Board to post resumes and search career opportunities with public, private and nonprofit organizations. Local employers also contact the Career Services website with employment opportunities in many area communities. Available positions are posted on NPC’s campus/center bulletin boards and the online job board, accessible through the NPC website at www.npc.edu/careerservices.

Career Services Continued

On-Campus Student Employment

Part-time job opportunities offered through individual departments are posted on NPC's online job board, <https://www.collegecentral.com/npc/>.

On-campus (Federal Work-Study) positions are coordinated in cooperation with the Financial Aid Office and are posted on NPC's online job board at the URL above.

College and Career Preparation

The College and Career Preparation Department allows for the appropriate match between students and the courses that best fit his or her learning needs and goals. Courses are offered at a variety of instructional levels from basic literacy to high school equivalency to prerequisites for college-level classes.

In each course, reading, writing, math, science, social studies and workforce skills are integrated to provide meaningful application. College and Career Preparation provides students with a variety of support services: placement testing, small class size, tutoring and the use of the Student Writing Center. Your first steps to academic success begin here.

To assist you with these steps, an Adult Basic Education Program (ABE) Tuition Scholarship is available to students who are seeking a high school equivalency diploma. The scholarship is designed to provide public access to adult basic education through College and Career Preparation (CCP) courses. ABE scholarships pay for tuition and fees for qualifying courses and are offered to students meeting eligibility criteria on a first-come, first-served basis.

For more information, please contact College and Career Preparation Department, Northland Pioneer College, P.O. Box 610, Holbrook, AZ 86025; (800) 266-7845, ext. 6536.

Disability Resource and Access Office

Northland Pioneer College is committed to ensuring that all of its students are provided equal access to a quality education that complies with all federal regulations with regard to nondiscrimination of persons with disabilities. Eligible students with properly documented disabilities will be provided reasonable and appropriate accommodations to instruction and services.

Students seeking accommodations are required to contact the office of Disability Resource and Access (DRA) as

early in the registration process as possible. Failure to do so may result in a delay or limitation of services.

All accommodations considered will be based upon the documentation provided to the DRA office by the student and will be implemented after consultation with the student on a case-by-case basis. In all cases, it remains the responsibility of the student to provide the DRA office with all necessary and required documentation.

Disclosure of Required DRA Documentation

Students seeking accommodations must provide the Disability Resource and Access Office with the following:

1. **Completed DRA Application** which can be found online at www.npc.edu/DRA_Application.
2. **Proof of Disability**
 - a. Provide an evaluative report describing functional limitations or medical information certifying a qualifying disability.
 - b. Include evidence that the evaluator has the professional credentials and/or specialized training, which qualifies him or her to offer a diagnostic determination.

In accordance with the Americans with Disabilities Act, the accommodations made for the benefit of students with disabilities must, at all times, be reasonable. A "reasonable accommodation" is one which enables access to students with disabilities under the following circumstances:

- The accommodation will not fundamentally alter the program in terms of its educational standards and expectations; and,
- The accommodation will not result in undue instructional, financial or administrative burdens on other students or on the college as a whole.

Disability Resource & Access application forms are available on www.npc.edu/DRA_Application.

The Disability Resource & Access Office serves the entire college district from offices on the White Mountain Campus in Show Low. The telephone number is (800) 266-7845, ext. 6178; Fax: (928) 532-6199.

Financial Aid Information

NPC offers a range of federal, institutional and private financial aid for students who need assistance in meeting the costs associated with a college education. Financial aid is provided in the form of scholarships, grants and employment. NPC's *Financial Aid Procedure Manual* serves as the guiding

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document for the administration of aid. A student has the right to know the information provided in the manual that is available at the Financial Aid Office.

The purpose of financial aid is to assist students and their families who have documented need with educational expenses, such as tuition and fees, books and supplies, room and board and transportation when their own resources are inadequate to cover such costs. However, the primary responsibility for financing a college education lies with the student and his or her family.

Students are encouraged to apply **EARLY** for financial aid assistance as it generally takes **four to six weeks** to review and process financial aid requests during peak times. Late applicants are required to make payment arrangements at the time of registration.

What is a “Priority Deadline”?

A priority deadline is the date by which students need to have submitted their online FAFSA application AND provide any other required documents to the NPC Financial Aid Office. This allows sufficient time to determine your award. Priority deadlines are set for every semester. The submission of a financial aid application does not guarantee the award of financial aid money.

Semester	Priority Deadline
Fall	April 15
Spring	October 15
Summer	March 15

Inquiries regarding financial aid should be directed to the Financial Aid Office, Tawa Center, Painted Desert Campus, 2251 E. Navajo Blvd. in Holbrook or by mail to Northland Pioneer College, P.O. Box 610, Holbrook, AZ 86025, phone (800) 266-7845, ext. 7318 or email financialaid@npc.edu.

Steps to Apply for Federal Student Aid

Step 1: Apply for a PIN:

Apply for a Personal Identification Number (PIN) at www.pin.ed.gov. Your PIN is provided by the U.S. Department of Education. Sign your FAFSA with your PIN. If you are providing your parents’ information, one parent must also apply for a PIN.

Step 2: Gather the following information:

Your social security number and your parents’ social security numbers (if you are providing your parent information); Alien Registration Number if you are not a U.S. citizen; you and your spouse’s (parents’ if you are providing your parents information) most recent Federal

Tax Return Transcript (available at www.irs.gov or by calling (800) 908-9946), and all W-2s, untaxed income, such as child support, living allowances paid to member of the military, clergy, Veteran’s Non-educational Benefits, etc.; information on savings, investments, and business and farm assets.

How do I know if I’m an independent student?

If you answer **Yes** to any of the following questions:

- Were you born before January 1, 1992?
- As of today, are you married? (Also answer “Yes” if you are separated but not divorced.)
- At the beginning of the 2015-2016 school year, will you be working on a master’s or doctorate program (such as an MA, MBA, MD, JD, PhD, EdD, graduate certificate, etc.)?
- Are you currently serving on active duty in the U.S. Armed Forces for purposes other than training?
- Are you a veteran of the U.S. Armed Forces?
- Do you have children who will receive more than half of their support from you between July 1, 2015 and June 30, 2016?
- Do you have dependents (other than your children or spouse) who live with you and who receive more than half of their support from you, now and through June 30, 2016?
- At any time since you turned age 13, were both your parents deceased, were you in foster care or were you a dependent or ward of the court?
- As determined by a court in your state of legal residence, are you or were you an emancipated minor?
- As determined by a court in your state of legal residence, are you or were you in legal guardianship?
- At any time on or after July 1, 2014, did your high school or school district homeless liaison determine that you were an unaccompanied youth who was homeless or were self-supporting and at risk of being homeless?
- At any time on or after July 1, 2014, did the director of an emergency shelter or transitional housing program funded by the U.S. Department of Housing and Urban Development determine that you were an unaccompanied youth who was homeless or were self-supporting and at risk of being homeless?
- At any time on or after July 1, 2014, did the director of a runaway or homeless youth basic center or transitional living program determine that you were an unaccompanied youth who was homeless or were self-supporting and at risk of being homeless?

Steps for Applying Continued

Step 3: Begin filling out your FAFSA:

The Free Application for Federal Student Aid (FAFSA) or a Renewal FAFSA (for continuing students), must be completed each school year at <https://fafsa.ed.gov/>. NPC's school year is Fall 2015, Spring 2016 and Summer session 2016. NPC's Federal School Code is 011862.

When will I receive the FAFSA results?

Results are received in the form of a Student Aid Report (SAR). If you applied online, you should receive this in approximately one week. Keep the SAR for your records and review the information carefully. The Financial Aid office will receive the information electronically at about the same time you receive your SAR.

Step 4: Check your FAFSA status online:

You may check your status of a submitted FAFSA, make corrections to your FAFSA if needed, or print a signature page if you did not use your PIN. All unsigned FAFSA applications are held by the Federal Processor for 14 days; after 14 days the Financial Aid Office will be notified. An unsigned FAFSA will delay the student's financial aid process.

Assistance with Financial Aid Application

Assistance in completing the FAFSA form is available from an academic adviser located at each campus/center, or by contacting the Financial Aid Office.

Financial aid forms are available from the Financial Aid Office, at each academic advising office or online at www.npc.edu/financial-aid-forms.

Federal Student Aid Programs

NPC participates in the following federal financial aid programs as authorized under Title IV of the Higher Education Act of 1965 as amended:

1. The **Federal Pell Grant** is the foundation of all aid consideration. The grant is designed to assist students with documented need who have not earned a bachelor's degree. If the student is eligible for a Federal Pell Grant and meets the priority deadline, he or she will be considered for other types of financial assistance.

Limit on Federal Pell Grant Eligibility. Effective, July 1, 2013, students are now limited to 12 full-time semesters (or 600%) of Federal Pell Grant eligibility during their lifetime. This change affects all students regardless of when or where a student received their first Federal Pell Grant. Students who have received 600% Federal Pell Grant as of 2011-2012 will no longer be eligible to receive

a Federal Pell Grant beginning in the Fall 2012 semester and thereafter. You may view your percentage of Federal Pell Grant used by logging into NSLDS.ed.gov. The Department of Education keeps track of your Federal Pell Grant Lifetime Eligibility Used by adding together the percentages of the Federal Pell Grant awards that you received for each award year. Your "Lifetime Eligibility Used" percentage will be displayed in the "Grants." Additional information is available online at www.npc.edu/lifetime-pell.

2. A **Federal Supplemental Educational Opportunity Grant (FSEOG)** is an award designed to assist exceptionally needy students with college education costs. FSEOG recipients are generally Pell eligible students who demonstrate exceptional financial need.
3. The **Federal Work Study (FWS)** program offers students with financial need an opportunity to earn money working on a job at the college or at certain off-campus agencies while attending classes. In addition to earning funds for college costs, FWS offers students the opportunity to gain experience and develop references for future employment.

Please note that NPC does not participate in any Federal student loan programs, including Stafford, PLUS, FFELP, Perkins and Direct loans.
4. The **Arizona Leveraging Educational Assistance Partnership (AzLEAP)** establishes a state and institutional partnership to provide student financial assistance in the form of need-based grants to low-income Arizona resident students who are enrolled at half-time (6-8.9 credit hours) or more credit hours. [Contingent upon Arizona State funding.]

Student Financial Aid Eligibility

Requests for financial assistance will be based on the following selection criteria:

1. A student must be degree-seeking in an eligible NPC degree or certificate program. Lists of eligible degree and certificate programs approved by the U.S. Department of Education are available from academic advisers, Financial Aid Office or **MyNPC**. Applicants must file a degree plan through their academic adviser; the plan must be on file in the Financial Aid Office;
2. Federal methodology calculations and the FAFSA form determine need-based financial aid. Students must have documented financial need as prescribed for federal aid programs;
3. Preference will be given to applicants whose financial aid file is completed by the priority deadline;
4. Students must possess a high school diploma that is accredited by a regional accrediting association as

defined by the United States Office of Education or approved by a state board of education or appropriate state educational agency or certificate of equivalency (GED). Home school students are required to submit their official home school transcript to the Financial Aid Office to determine if requirements are met.

Effective with the 2012-2013 award year, students who do not have a high school diploma, or an equivalent such as a GED, and who did not complete secondary school in a homeschool setting are not eligible for Title IV funds. Such students can no longer become eligible by passing an approved "ability-to-benefit" test or by satisfactorily completing at least six credit hours of college work that is applicable to a degree or certificate offered by the student's postsecondary institution.

5. A student must make Satisfactory Academic Progress (SAP) toward the completion of an NPC degree or certificate;
6. An individual must meet the appropriate citizenship requirements as defined by federal regulations; and
7. Must be registered with Selective Service, if required.

Verification Process

The Financial Aid Office is required to verify that information provided by the student, spouse (and/or parents) on the FAFSA form is complete and accurate, under the Federal Financial Aid Program rules (34 CFR, Part 668). Applicants are required to verify household size, number in college, high school diploma, certificate of equivalency (GED) or home school requirement as well as the following income: tax income, certain types of untaxed income and benefits, such as Social Security benefits, child support, IRA/Keogh deductions, foreign income credit, earned income credit, interest on tax-free bonds.

Students are required to provide all requested documentation to the Financial Aid Office to be considered for financial aid assistance. All requests for information should be supplied before the priority deadline to ensure prompt completion and review of the student's request for assistance. Individuals who neglect to comply with requests for information will not be considered for financial aid until their file is complete. Students should periodically check with the Financial Aid Office or MyNPC to verify completion of their file and to ensure timely processing of financial aid.

NPC Scholarships

NPC offers scholarships to help qualified students with college costs. NPC attempts to assist both the academically talented and students emphasizing a particular program.

Scholarship Search Website

NPC scholarships, local and national including merit and non-need-based scholarships are listed at the NPC website at www.npc.edu/scholarships. Students should review the application process including deadlines and scholarship requirements before applying. Incomplete applications are not accepted.

Other Scholarship Award Criteria

Most NPC private scholarships have specific award amounts stipulated in writing. If not, NPC's Scholarship Committee will distribute the money in a fair and equitable manner that assists the most students based on limited funds.

Financial Aid Disbursement

The disbursement of financial aid is approximately two weeks before the first day of classes each semester. Check the Academic Calendar (see page 18) for the last date to make changes to your class schedule for financial aid purposes and disbursement dates for fall, spring and summer sessions. Financial aid disbursement will be delayed for late applicants and students who register late. Adding a course after the financial aid disbursement date does not increase your financial aid award. Disbursements are made through Higher One. Students may choose to have the disbursement made to their NPC Money Card (see page 23), direct-deposited to their bank account, or paid to them by check.

Satisfactory Academic Progress

All students, including those who receive federal financial aid, are required to maintain certain standards of academic performance called Satisfactory Academic Progress (SAP). A student must make satisfactory academic progress toward the completion of his or her degree or certificate program.

NPC has both a qualitative and quantitative measure of academic progress:

1. **Qualitative Requirement:** Maintain a minimum Cumulative grade-point average of 2.0 or above;
2. **Quantitative Requirements:** Satisfactorily complete at least 67 percent of the courses in which the student is enrolled, based on the following schedule:

Credit Hour Load:	67% Minimum Completion Each Semester:
Full-time (F/T) based on 12 or more credits	= complete 8 cr.
3/4-time (T/T) based on 9 to 11.9 credits	= complete 6 cr.
1/2-time (H/T) based on 6 to 8.9 credits	= complete 4 cr.

Students enrolled for 5.9 (P/T) or fewer credits must complete the number of hours funded (i.e., if a student is funded for four credit hours, the student must complete the four credit hours).

Satisfactory Academic Progress Continued

“Satisfactory Completion” means earning a passing grade of A, B, C, D or P. Grades of I, W or F are **not** considered passing grades.

3. **Academic Progress** toward the degree/certificate program will be measured at the end of each semester.

Maximum Time Frame for Completion of a Degree or Certificate (150% Rule): Students may be funded up to 150 percent of published program length with financial aid assistance.

This includes all attempted NPC credits, as well as all accepted transfer, CLEP and assessed credits. In addition, this includes all semesters with or without financial assistance.

NPC Program (examples) Length of Program 150% Rule = Length of Program x 150%

AA, AAEC, AAEE 64 credits ... maximum of 96 credits

*AAS Nursing 72 credits ... maximum of 108 credits

*Student must be enrolled and accepted into the NPC Nursing Program.

Transfer students applying for financial aid must submit official transcripts of all previous college work to the Records and Registration Office. Students must include and complete the *Request for Evaluation of Transfer Credits* form. This form may be obtained from an academic adviser, or the Records and Registration Office. Evaluated credits will assist advisement prior to enrolling in classes at NPC. Transferred credit hours will be counted as both attempted and completed hours.

4. A full-time (12 or more credit hours) enrolled student may repeat a previously passed course one time only (letter grade higher than an “F”). Student enrolled less than full-time (T/T, H/T or P/T) may repeat a class four times (if a passing grade is not received) and receive financial aid funding provided all academic progress requirements are met. Also, students may receive funding for a maximum of six repeatable special projects or special classes.
5. Eligibility for federal financial aid is limited for students required to take “pre-college” remedial work at NPC. Students are limited to the equivalent of one year, or 30 credit hours of approved CCP courses. Ineligible CCP (formerly BSK and TLC) courses will not be funded and **will** be counted toward the 30-credit-hour limit.

The following CCP courses are **NOT** eligible for funding:

Prefix #	Course Title
CCP 010	Literacy I
CCP 020	Literacy II
CCP 030	Literacy III
CCP 052	Reading & Writing Application I
CCP 055x	Opportunities Through Education
CCP 062	Reading & Writing Applications II
CCP 068	Mathematical Applications II
CCP 087	High School Equivalency Exam Prep II
CCP 098	High School Equivalency Ready

The list of ineligible CCP courses is also available online at www.npc.edu/financial_aid_award_letter.

Failure to Meet Satisfactory Academic Progress Requirements

If a student fails to meet Satisfactory Academic Progress requirements:

1. First time, student is placed on Financial Aid Warning.
2. Second time, the student is placed on Financial Aid Probation.
 - Appeal is required.
 - Student must submit a petition for re-instatement.
3. Third time, student is placed on Financial Aid Suspension. **No further appeal is available.**

Financial Aid Warning

Recipients of Student Financial Aid Assistance will receive a Warning letter after any semester in which their cumulative grade-point average falls below 2.0 or they fail to satisfactorily complete 67 percent of the credit hours in which they are enrolled. The Warning letter serves as a caution to the student that he or she did not maintain satisfactory academic progress during the last semester of attendance at NPC. Students are eligible to continue to receive financial aid assistance while on warning status if all other eligibility requirements are met.

Students will be removed from the warning status after completing the following semester in good academic standing as defined by NPC’s *Satisfactory Academic Progress* procedure.

Financial Aid Probation

Recipients of financial aid assistance will be suspended from aid if they fail to meet the 2.0 minimum cumulative grade-point average, or satisfactorily complete 67 percent of their enrollment for two semesters of academic work. A student who has been suspended from financial aid assistance may continue to enroll in classes at NPC without receiving financial aid assistance.

Appeal is Required if Placed on Financial Aid Probation

Students who are placed on Probation status are required to appeal their eligibility status to the Financial Aid Office and further to the Satisfactory Academic Progress Committee by filing a Petition for Reinstatement. A student may submit a Petition for Reinstatement form for each appeal and should be based on extenuating circumstances as documented by the student. The student must complete the *Petition for Reinstatement* form, submit in writing the reason(s) the student did not meet Satisfactory Academic Progress including how the condition or situation has been resolved thus allowing the student the ability to meet Satisfactory Academic Progress. Students must submit a full degree audit and supporting documentation with their request. *Petition for Reinstatement* forms are available at the NPC website or by contacting NPC's Financial Aid Office or from an academic adviser. The outcome for a petition for reinstatement may include approval, warning status, restricted status or suspension status. There are no further appeals for students who have met their Federal Pell Grant Lifetime Eligibility Used (LEU).

A student placed on "restricted status" will be placed on an academic plan toward successful completion of degree program. The student will be reviewed at the end of each semester for satisfactory academic progress as well as making progress towards completion of degree program. The student making progress and meeting satisfactory academic progress will be considered an eligible student.

A student may continue to receive financial aid assistance only as the result of a successful appeal.

A student who attends NPC for one semester **AND** maintains a cumulative 2.0 grade point average **AND** completes six (6) credit hours at their own expense **WITHOUT** any third party assistance and meets all Satisfactory Academic Progress requirements could be considered an eligible student.

Financial Aid Suspension

Recipients of Student Financial Assistance placed on "restricted status" who fail to make satisfactory academic progress and placed on Financial Aid Probation after granted an appeal(s) will be DENIED for any further financial aid assistance. There are no further appeals if recipients are placed on suspension status.

Impact of Schedule Changes on Financial Aid

Students who alter their enrollment (drop/add courses) during the course of a semester are subject to having their eligibility for financial assistance reviewed, may require recalculation and could be required to return some, if not all, of their financial assistance.

A student must consult with their instructor(s) and/or an NPC academic adviser and the Financial Aid Office before making any enrollment changes. Please note that students who receive financial assistance are subject to Satisfactory Academic Progress.

The Financial Aid Office is required to perform enrollment verification before the disbursement of financial aid. Financial aid may be reduced or canceled due to changes in a student's enrollment status. Adding a course after the financial aid disbursement date does not necessarily increase your financial aid award.

NOTE: Students must start attending classes to establish eligibility for federal financial assistance.

When Dropping and Adding a Course

Students who plan to drop and add a course as even exchange should add a course with equal credits to replace the dropped course to avoid return of "over-awarded funds." Even exchange only applies during the first two weeks of each semester and the first two days of summer session.

Students adding additional courses after the financial aid disbursement date and during the semester are responsible for payment of tuition, fees and late registration fee.

Withdrawal Before the First Day of Classes

Students who have received their financial aid refund and withdraw from all courses before the first day of classes are responsible for the return of all "over-awarded funds."

Non-Attendance or No Show

If a student fails to attend some or all of their courses, their eligibility for federal assistance will be recalculated, excluding any non-attended courses. Students who accept federal funds and never attend any class sessions are responsible for the return of all "over-awarded funds" for any courses not attended.

Canceled Course

Students who register for courses canceled by NPC are required to return all "over-awarded funds." A student may register for another course with equal credits to replace the canceled course to avoid a return of "over-awarded funds."

Withdrawing Without "W" on Transcript

Students who withdraw on or before the last day to withdraw without a "W" on their transcript (see *Academic Calendar* page 19 in this catalog or online at www.npc.edu) may register for another course with equal credits to avoid return of "over-awarded funds."

Noncredit and Audit Courses

The Financial Aid Office will not fund noncredit and audit courses at NPC.

Complete Withdrawal From All Classes

Students who completely unofficially withdraw and/or officially withdraw from NPC will have their federal financial aid recalculated by using the Federal Return of Title IV calculation prescribed by federal law. The Federal Return of Title IV calculation applies only to federal aid and will be returned to the appropriate Federal program(s) in the following order:

1. Federal Pell Grant
2. Federal SEOG

NPC does NOT participate in the following: National SMART Grant, TEACH Grant or Federal Student Loans.

Federal Work-study Program and Arizona Leveraging Educational Assistance Partnership (AZ LEAP) are excluded from calculation.

Federal Return of Title IV calculation consists of the following:

- a. Title IV Aid Disbursed.
- b. Institutional Charges: tuition, fees, etc.
- c. Percentage of Title IV Aid Earned: the withdrawal date is the completed days divided by total days in the semester. Excluding scheduled breaks of five or more days and approved leave of absence.
- d. Amount of Title IV Earned by Student:
Multiply (a) by (c).
- e. Amount of Title IV to be Disbursed or Returned:
(a) minus (d).
- f. Amount of Unearned Title IV Aid for Institution to Return: (b) multiplied by (1)
1 Equals Percentage of Unearned Title IV Aid:
100 percent minus (c)
- g. Initial amount of Unearned Title IV Aid Due from Student: (e) minus (f).
- h. Title IV Aid for Student to Return: (f) minus (2)
2 Equals Amount of Title IV Grant protection:
(a) multiplied by 50 percent.

If amount for student to return is \$50.00 or less, the student is not responsible for repayment.

Students may request a copy of their Federal Return of Title IV calculations from the Financial Aid Office.

The number of days completed is determined by the withdrawal date from one of the following:

Withdrawal date provided by NPC's faculty:

- Attendance record
- Class record

If unable to provide withdrawal date from the above documentation, then the following:

- Date of student's last attendance at documented academically-related activity, such as attending class,

taking an exam, completing tutorial, taking computer-assisted instruction, or turning in an assignment.

- Date of student's official notification to the institution.
- If student did not begin the withdrawal process or official notification, the midpoint of the enrollment period for which federal financial aid was disbursed or later date documented by NPC. Student would earn 50 percent of federal financial aid.
- If student did not begin the withdrawal process or official notification due to illness, accident, grievous personal loss, or other such circumstances beyond the student's control, NPC may determine the appropriate withdrawal date.

Students, who withdraw after completing at least 60 percent of the semester, will be considered to have earned 100 percent of their federal assistance.

It is the student's responsibility to contact NPC's Business Office to make payment arrangements and to continue to make satisfactory payments. You may make your payment at your NPC campus/center or payment arrangements can also be made at the NPC website through FACTS e-Cashier Payment Plan. If a student neglects to pay or no satisfactory payments are made after 45 days for the "over-awarded funds," the student will be reported to the Department of Education, which will prevent the student from receiving federal financial aid from any institution.

Students are required to contact the Financial Aid Office once funds are repaid. The Financial Aid Office will notify the Department of Education to update the student's status to "Repaid" to continue to receive federal financial aid if all requirements are met.

Student Financial Aid Rights and Responsibilities

1. Students are required to read materials, follow instructions and call the Financial Aid Office regarding their financial aid status. Your status may also be viewed at **MyNPC**.
2. The Family Educational Rights and Privacy Act of 1974 prohibits the release of financial aid information without the student's written consent. All information provided will be kept confidential.
3. The financial aid award year for NPC includes fall semester, spring semester and summer session(s).
4. A student must file a new Free Application for Federal Student Aid (FAFSA) each financial aid award year. FAFSA is available January 1 of each year.
5. A student may only receive Title IV Aid from one institution per semester.

6. The Financial Aid Office must receive a valid Student Aid Report (SAR) or Institutional Student Information Record (ISIR) by the student's last date of attendance for the semester enrolled for financial aid consideration.
7. If a student's cost of attendance exceeds NPC's standardized budget, he or she may request a budget review with supporting documentation.
8. Students are required to review the accuracy of information and notify the Financial Aid Office with changes in their financial, academic or personal situation that affects their eligibility. This includes information not reported on the original FAFSA form.
9. If a student is selected for "verification," he or she must provide all requested documentation, including a Federal Tax Return Transcript and all W-2's, report all untaxed income and complete a verification worksheet to the Financial Aid Office.
10. Students are required to pursue an approved degree or certificate program in order to be eligible for Title IV Aid. Lists of eligible degree and certificate programs are available from academic advisers, Financial Aid Office or **MyNPC**.
11. Students who withdraw from courses are responsible for understanding NPC's Institutional Refund Policy. For additional information, students may contact the NPC Business Office.
12. A student has the right to know the types of aid available at NPC, the method and frequency of disbursement, and the terms and conditions of receiving financial aid.
13. The Payroll Office mails checks to Federal Work-Study (FWS) students on the 15th and last day of each month. Students are encouraged to sign up for direct deposit with the NPC Payroll Office.
14. A student is required to register for and attend all classes for which he or she is awarded aid. Any changes in enrollment or a withdrawal from NPC must be reported to the Financial Aid Office. A student must consult with his or her instructor(s) and an academic adviser before making enrollment changes.
15. Financial aid recipients have the right to know the Federal Return of Title IV Aid procedure at NPC. Aid recipients withdrawing from all classes may be required to return a portion of the funds disbursed to them for the semester enrolled. A copy of the Return of Title IV Funds calculation is available upon request from the Financial Aid Office.
16. Courses added after the student has received his or her financial aid "refund" may not result in an increase to his or her award for the semester.
17. A student must verify all tuition and fees, if entitled to a "refund." Students should contact the NPC Business Office regarding discrepancies in their billing charges.
18. A student has a right to know the standards of Satisfactory Academic Progress (SAP), the criteria for continued eligibility and the criteria for reestablishing eligibility.
19. A student must maintain SAP standards to be eligible for financial assistance. Students with academic problems are encouraged to seek tutoring assistance from an academic adviser.
20. A payment arrangement through e-Cashier Payment Plan is not intended to allow financial aid applicants to defer all payments until financial aid is approved. Students who have applied for financial aid, but have not been awarded financial aid, must make the scheduled payments. The student's signature on, or approval of a payment arrangement is an agreement to make payments.
21. NPC does not participate in any Federal Student Loan Programs including Stafford, PLUS, FFELP, Perkins and Direct loans.
22. If a student has received a student loan from another institution, the student is required to keep the lending agency informed of any change in address, change in enrollment status, withdrawal from school or graduation.
23. Financial aid recipient must be in good standing and not in "default of student loans" and not owing an "overpayment of federal financial aid" to any college/university. Student may call (800) 433-3243 or log on to <http://studentaid.ed.gov/repay-loans>.
24. A student may submit a Federal Student Loan Deferment form to the Records and Registration Office for processing while enrolled at NPC.
25. A student may submit a *Consortium Agreement* form from their parent school to the Financial Aid Office. A *Consortium Agreement* will not be completed unless the student is enrolled at NPC. Student must pay or make payment arrangements for tuition, fees and book charges at the time of registration. A *Consortium Agreement* does **NOT** defer payments and is not considered a third-party payment.

Additional Information

Additional information regarding financial aid may be directed to the Financial Aid Office, (800) 266-7845, ext. 7318, during normal business hours:

8 a.m. to 5 p.m., Monday, Wednesday and Thursday;
8 a.m. to 7 p.m., Tuesday; and 8 a.m. to 4 p.m., Friday.

GED Testing

College and Career Preparation (CCP) offers individuals who want to obtain their GED at Northland Pioneer College an orientation designed to improve their chances of successfully completing the GED exam. The “*Opportunities Through Education (OTE)*” orientation is approximately eight hours long. Grants may be available for GED preparation courses. The OTE is mandatory to receive continued financial assistance and is required for Adult Basic Education students.

GED candidates and all new adult education students will benefit from “*Opportunities Through Education,*” CCP 055x. Students are introduced to the advantages of education, learn tips for success, set goals, and discover services that can support their learning. Students complete the Test of Adult Basic Education (TABE) and prepare a writing sample. At the end of the orientation, instructors will recommend signing up for the GED test or to take additional GED preparation courses.

The orientation program is supported by a grant from the Arizona Department of Education, Adult Education Services. The program’s purpose is to increase the GED pass rate and to assure that GED candidates are well informed about the GED.

Please contact College and Career Preparation for the current policy regarding the OTE and GED testing.

These orientation sessions will be offered several times a semester at NPC campuses and periodically at NPC centers to meet local demand.

For available session dates and locations, contact College and Career Preparation (CCP) at NPC locations, or check the GED section of the NPC website at www.npc.edu/getGED.

Disability-related accommodations for taking the orientation or GED test must be requested in advance of enrolling in the “*Opportunities Through Education*” class or registering to take the GED test. Accommodation information and forms are located at www.ged.com. Some accommodation requests can take up to 3 months to receive a decision from GED officials.

GED exams are administered through Northland Pioneer College at the computer testing sites located at the Show Low – White Mountain Campus and Holbrook – Painted Desert Campus. All GED candidates must sign-up at www.ged.com for test information, scheduling, and registration of the GED test. Pearson Vue maintains the computer-based testing schedule. At this time payment and test scheduling must be made through Pearson Vue at www.ged.com or call (877) 392-6433.

For information on GED orientation and preparation courses contact CCP staff at your campus or center or contact Rickey Jackson, Associate Dean of Education and

College and Career Preparation, (800) 266-7845, ext. 6536. For information regarding the GED test: sign up at www.ged.com or contact the Computer-Based Test Administrator at (800) 266-7845, ext. 6142.

Requirements for Testing

1. Contact College and Career Preparation for the current OTE policy.
2. Meet the minimum age requirement of 16. (16- and 17-year-olds must submit both a **NOTARIZED** parental consent form **AND** an official withdrawal form from the last school attended).
3. Sign up at www.ged.com for test information, scheduling, and registration of the GED test. At this time, payment and test scheduling must be made through Pearson Vue at www.ged.com or call (877) 392-6433.
4. GED candidates are required to present two forms of identification before admission to the exam room. Together the two IDs must satisfy all GEDTS requirements of identity, which include current name, address, date of birth, and signature. One of the IDs must also have a photo, and both must be presented at EVERY test site visit. One form of ID must be from the primary ID list at www.npc.edu/get-GED. The second ID can be from either list. ID must be current and not expired. If a birth certificate is used as a secondary ID, the copy must be certified. No refunds are given if the test taker is turned away for improper identification or if testing reservation is not canceled 24 hours in advance.

Noncitizens Note: Non-citizens, including refugees, legal and illegal immigrants, resident and nonresident aliens, and other foreign nationals, are eligible to take the GED test if they meet **ALL** of the requirements for identification and eligibility established by GEDTS and the Arizona Department of Education.

Library Services

Library services, resources and research help for students, faculty, staff and the community* are available at the four campuses and five centers, as well as online at www.npc.edu/library.

Here are some of the services and resources we provide:

- Library catalog of books, videos and more.
- On- and off-campus access to databases for scholarly journals and articles.
- Full-text access to e-books.
- Research and writing resources and websites.

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- Reference and research help (face-2-face and online via “Ask a Librarian”).
- Text a Librarian service.
- Information literacy instruction (ask your instructor to arrange class instruction.)
- Comfortable spaces to study or relax.
- Distance learning support.
- Federal Documents Collection at Winslow campus library.
- Courier delivery from all NPC locations.
- Computers and wireless access for research and writing.
- Interlibrary loan for materials not owned by NPC.

Students must bring their NPC identification card to the library to register for services.

Visit the Library website at www.npc.edu/library.

**Services for community members may be limited, or subject to a fee.*

Organizations and Activities

NPC supports a variety of student activities and organizations. All student activities are sponsored by the college and are subject to district-approved policies and procedures. As a result, the college reserves the right to approve or disapprove any student activity.

NPC’s student activities program invites involvement across a broad spectrum of sponsored programs to offer opportunities for cultural, social and educational enrichment for students. Available programs include college governance, special events, educational trips, recreational opportunities, intercollegiate activities, performing arts, publications and special interest clubs.

See *Student Activities Handbook* for information on student activity policies and procedures. *Student Activity Handbooks* are available at each campus and center location or by contacting the student activities coordinator at (800) 266-7845, ext. 6227.

Cosmetology Club

The Cosmetology Club provides an outlet for cosmetology students to interact with other cosmetology students and licensed professionals in the trade. Students plan events that showcase their hairstyling, haircutting, and hair coloring skills through arts, debate, and any other media they chose, utilizing their skills within the community.

Students interested in learning more about the Cosmetology Club should contact their cosmetology instructor or the student activities coordinator at (800) 266-7845, ext. 6227.

Eagle Club

The Eagle Club appreciates Native American culture and promotes unity within our Native American communities while exploring other cultural arts, religion and beliefs. The club motivates students to achieve career goals, and empowers them to become positive leaders/role models.

Students interested in learning more should contact the Eagle Club coordinator at (800) 266-7845, ext. 7325 or ext. 7344.

Early Childhood Education Club

The Early Childhood Education Student Club is open to any NPC student. We support the professional development of the early childhood workforce in our community, and provide opportunities to share, network and raise awareness of the field of Early Childhood Education. See *Facebook* page for meeting and events information.

For additional information, call (800) 266-7845 – Claude Endfield, Chair Early Childhood Department, ext. 7335; or Betsy Peck, ECD faculty adviser, email betsy.peck@npc.edu.

Future Business Leaders of America (FBLA)

Phi Beta Lambda

Phi Beta Lambda (PBL) is a local chapter of the national organization Future Business Leaders of America - Phi Beta Lambda. PBL is dedicated to bringing business and education together by providing an environment for students to gain real-world business experience.

Phi Beta Lambda offers:

- State and national business-related competitions
- Local business networking
- Community service
- Job opportunities
- Much more!

FBLA-PBL meets monthly for anyone interested. (Check online www.npc.edu/events calendar for meeting dates, times and locations.)

For more information about PBL, or to request a membership application, please contact Faculty Adviser Jennifer Bishop, (800) 266-7845, ext. 6253.

Music/Theatre/Speech

Students with vocal or instrumental music interests may find a forum to develop their talents by joining the NPC Master Chorale, NPC Soundcheck, NPC Swing Band, White Mountain Symphony Orchestra and High Country Barbershop Chorus. The choirs and bands perform at many college and community functions throughout the year.

The Theatre Program sponsors productions for students and the community. Auditions for the shows are conducted at the beginning of each semester.

Organizations and Activities *Continued*

A schedule of major productions is announced at the beginning of each semester. Posters advertising events are posted at all locations and announced in local media and posted at the NPC website at www.npc.edu. To request a calendar brochure of Performing Arts events, please contact the PAC Box Office, at (800) 266-7845, ext. 6250.

Student-produced plays and other smaller productions may be offered throughout the year.

Outdoor Club

The Outdoor Club coordinates group events for current NPC students, *i.e.* day trips include hiking and snowshoeing. Students interested in the Outdoor Club should contact the student activities coordinator at (800) 266-7845, ext. 6227.

Phi Theta Kappa

Phi Theta Kappa is an international honor society for qualified students who are committed to academic excellence. Selected students are invited to apply for membership during the fall semester.

President's Scholars Program

The President's Scholars Program provides educational enrichment opportunities and scholarship incentives for academically advanced students. This excellent opportunity includes a one-credit colloquium each semester. Scholars participate in activities to broaden intellectual horizons, to become more aware of Southwest history and culture and to explore communications skills through interaction with other students. Participants will travel to off-campus locations throughout the Southwest to study subjects of interest and concern. Scholarships, which include tuition, books and travel, are awarded for those who are admitted.

Students may obtain an application packet for the President's Scholars program from the Recruitment Office, or by calling (800) 226-7845, ext. 6271.

Student Ambassador Program

The NPC Student Ambassador Program is a group of outstanding students who are selected to represent the college to prospective students, their families and the community at large both on- and off-campus. They provide campus tours, assist new students transition to NPC, promote opportunities to be actively involved on campus and advance the ideals of higher education.

Ambassadors develop valuable leadership and communication skills; make meaningful connections with prospective and new students by sharing their experience and knowledge of NPC; work closely with NPC faculty, staff and administration; enhance their personal resumé; receive ambassador attire; and

receive a scholarship (\$200 stipend during regular semester or \$150 during summer).

For additional information and application forms, log-in to <https://mynpc.npc.edu/ics> and click on *NPC_Life/Student_Ambassador_Program.jnz*

Student Government Association

The Student Government is both the voice of the student body at NPC and the coordinating organization for student clubs and activities. Student Government members participate in college governance activities, serve on critical college committees and control funding for student organizations and activities.

The Student Government Association holds elections each year. All students are encouraged to participate in SGA and participate in the future of Northland Pioneer College. Students interested in the SGA should contact the student activities coordinator at (800) 266-7845, ext. 6227.

Study Abroad Opportunity

Spend four weeks immersed in the culture of Costa Rica during the summer, studying Spanish in a study abroad program sponsored by NPC's Student Government Association (SGA). Open to the general public, the Study Abroad Program offers beginning and advanced Spanish studies at the University of Costa Rica.

Students will earn six credits while attending weekday classes for four weeks. Participants are responsible for obtaining their own passports and the purchase of textbooks.

The SGA Study Abroad Scholarships are designed to recognize students with a desire to travel abroad while taking courses in a foreign language. SGA wants to support and encourage continuing education by providing scholarships to those students who have proven their ability to excel in their studies. Scholarship applicants must be current NPC students, including NAVIT and dual enrollment high school students, enrolled in at least six credits for the spring semester, with a cumulative 2.0 grade point average.

Interested participants should complete the "Interest Form" online at www.npc.edu/costa_rica or contact the Study Abroad coordinator, (800) 266-7845, ext. 6145.

Records and Registration

The Records and Registration Office staff members, (800)266-7845, ext. 7459, are responsible for final grade rosters. After instructors post grades, students may view their grades on *MyNPC*, utilizing their student log-in (excluding those on financial hold). Students who need a copy of their

Student Services

grades mailed to them must make a special request to the Records and Registration Office.

For a transcript of your coursework at NPC, see *Transcripts*, page 51.

Any changes to existing grades (see *Appeal of Grade*, page 54) are initiated by contacting your instructor. The instructor then submits the change through their division dean/director, who then forwards the change to the Records and Registration Office. Once received and updated, the semester transcript shows the change.

Any student who has attended an accredited college may request an official transcript be sent from that college to the NPC Records and Registration Office. Once the evaluation of transfer credit is completed, the accepted transfer credits are posted to the student's transcript and can be used toward an NPC degree/certificate where applicable.

Students pursuing a certificate or degree need to declare a degree plan with an academic adviser. The declared degree plan is then posted to the student's file. When the student is ready to graduate, he or she submits an application for graduation. After graduation requirements have been met, diplomas are mailed in mid-June for May graduates or mid-January for December graduates. **Note:** Diplomas are only ordered twice a year.

Recruitment Office

The Recruitment Office has district-wide duties and is responsible for the following areas:

- Requests for information (brochures & give-aways)
- High school activities/career fairs/site visits
- Coordination of on-site visits to NPC (campus/center tours)
- Community presentations
- International student admissions

Student Email

All students enrolled since the fall 2009 semester have been issued an NPC email address. NPC uses this address to deliver official notices, such as closures and alerts and important date reminders. Your instructors may require you to use this address.

Log in to **MyNPC** and go to the MyEmail tab. Follow the links on the left side of the MyEmail page for instructions and FAQs. You must be logged in to see the page and the instructions. It can take as many as two business days for your NPC email account to be established.

Your **MyNPC** and email username are typically your first initial and last name, plus a sequence number if needed

to prevent duplicates. Your NPC email address is your *username@mail.npc.edu*. You can also forward your NPC email to another email system of your choice.

How do I get My Username?

You can obtain your user name from campus or center office personnel or through the Support Center toll-free (800) 266-7845, ext. 7447. You will need to provide your student ID# and answer some questions to confirm your identity. Also your username is on your admissions letter and on your Student Data Sheet given to you at registration.

Student Health Insurance

NPC offers, through a major insurance company, a group health plan, which has been especially designed for students attending Arizona community colleges. The policy offers protection for illnesses and accidents at reasonable rates. For further information or an application, visit www.npc.edu/student-services/student-insurance, contact your local academic adviser or the office of the Vice President for Learning and Student Services.

In addition, the college provides accident insurance while a student is attending class. If a student gets hurt and needs to file a claim, he or she should contact the campus operations manager or center manager.

Student Housing

Northland Pioneer College offers financial assistance through the Student Housing Scholarship program to students who must relocate to an NPC campus or center community so you can pursue your educational dreams. Scholarship amounts are limited and vary based on availability and student need, to a maximum of \$1,000 per semester. If you are relocating, check out resources for housing options at www.npc.edu/student_housing. An adviser can explain Housing Assistance Scholarships eligibility. Apply early through the Financial Aid Office.

Student Writing Centers

Note: You must complete a brief orientation to use the resources of the Student Writing Center.

The Student Writing Center (SWC) is staffed by Learning Assistants who provide free help to NPC students completing writing assignments, research projects and resumes. The SWC provides access to computers, word processing programs and printers. The Learning Assistants can help you focus on a topic, organize your points and suggest general improvements

Student Writing Centers *Continued*

to your document. Learning Assistants orient you to the SWC's helpful tools and references that enable you to improve and complete your assignment. Contact your campus or center for SWC location and hours.

Transfer Assistance

For students interested in transferring their credits to another Arizona public university, NPC offers online access to the Arizona Course Applicability System (CAS). This system offers a number of helpful features that allow you to:

- See how previous courses will transfer to public universities in Arizona
- Learn what community college courses transfer as specific university equivalents
- View transfer guides that outline university academic programs for community college students
- Research lists of community college courses that apply to university general education equivalents

To access the Arizona Course Applicability System, visit their website at www.AZTransfer.com.

If you have any questions or need more information, contact your academic adviser. If you do not have an academic adviser, call the campus or center where you plan to attend and ask to speak with the adviser.

Tutoring

NPC provides free tutoring to support academic and personal goals. Students may benefit from these services if they need help in any of the following areas:

- Completing assignments,
- Understanding concepts and ideas,
- Preparing for tests and general studying skills, or
- Keeping pace with your class.

Learn more about NPC tutoring service options online at www.npc.edu/tutoring.

If a student is having difficulties in a particular course, he or she should complete the online *Request for a Tutor* form (www.npc.edu/Tutoring_Request), or contact the Coordinator of Tutoring Services, (800) 266-7845, ext. 7367. The student will be contacted with a schedule of group tutoring sessions.

EARN MONEY BY TUTORING – If you would like to be a tutor, complete the online *I Want to be a Tutor* form (www.npc.edu/Tutor_Application).

Veterans Services

Northland Pioneer College provides assistance to eligible students applying for educational benefits under the U.S. Department of Veterans Affairs (VA). Veterans, survivors and dependents may utilize educational benefits under Title 38 of the U.S. Code and selected reservists under Title 10 of the U.S. Code. The Veterans Certifying Official is responsible for certifying the enrollment status and reporting changes in enrollment to VA.

For questions about NPC Veterans Services, contact **Beth Batson**, Veterans Certifying Official, (800) 266-7845, ext. 7469, or email veterans@npc.edu.

VA Students must:

- Advise immediately of any change in course adds/drops or degree changes.
- Attend class and take final exams
- If in doubt, call/see VA Certifying Official
- Keep NPC VA Certifying Official and VA informed of correct address/phone number.

VA Educational Programs:

Chapter 30: Montgomery G.I. Bill – Active Duty (MGIB-AD)

The MGIB-AD program provides up to 36 months of education benefits. This benefit may be used for degree and certificate programs, flight training, apprenticeship/on-the-job training and correspondence courses. Remedial, deficiency, and refresher courses may be approved under certain circumstances. Generally, benefits are payable for 10 years following your release from active duty. This program is also commonly known as Chapter 30.

1. Entered active duty on or after July 1, 1985,
2. Contributed \$100.00 a month and have an honorable discharge.

Chapter 31: VA Vocational Rehabilitation

You must have a service connected disability and applied for vocational rehabilitation services through the Department of Veterans Affairs at (800) 827-1000.

Chapter 33: The Post-9/11 GI Bill

The Post-9/11 GI Bill is for individuals with at least 90 days of aggregate service on or after September 11, 2001, or individuals discharged with a service-connected disability after 30 days. You must have received an honorable discharge to be eligible for the Post-9/11 GI Bill. The Post-9/11 GI Bill will become effective for training on or after August 1, 2009. This program will pay eligible individuals:

- Tuition & fees are paid directly to the school not to exceed the maximum in-state tuition and fees at a public institution of higher learning. A monthly housing allowance based on the Basic Allowance for Housing for an E-5 with dependents at the location of the school and an annual books and supplies stipend of not to exceed \$1,000 per year, paid proportionately based on enrollment.

Chapter 35: Survivors' and Dependents' Educational Assistance (DEA)

Dependents' Educational Assistance provides education and training opportunities to eligible dependents of certain veterans. The program offers up to 45 months of education benefits. These benefits may be used for degree and certificate programs, apprenticeship, and on-the-job training. If you are a spouse, you may take a correspondence course. Remedial, deficiency, and refresher courses may be approved under certain circumstances.

Eligibility

You must be the son, daughter, or spouse of:

- A veteran who died or is permanently and totally disabled as the result of a service-connected disability. The disability must arise out of active service in the Armed Forces.
- A veteran who died from any cause while such service-connected disability was in existence.
- A servicemember missing in action or captured in line of duty by a hostile force.
- A servicemember forcibly detained or interned in line of duty by a foreign government or power.
- A servicemember who is hospitalized or receiving outpatient treatment for a service connected permanent and total disability and is likely to be discharged for that disability. This change was effective December 23, 2006.

Chapter 1606: Montgomery G.I. Bill – Selected Reserve (MGIB-SR)

The MGIB-SR program may be available to you if you are a member of the Selected Reserve. The Selected Reserve includes the Army Reserve, Navy Reserve, Air Force Reserve, Marine Corps Reserve and Coast Guard Reserve, and the Army National Guard and the Air National Guard. This benefit may be used for degree and certificate programs, flight training, apprenticeship/on-the-job training and correspondence courses. Remedial, deficiency, and refresher courses may be approved under certain circumstances.

1. A selected reservist must be enlisted, reenlisted or extend an enlistment obligation in the selected reserve so that the reservist has/had an enlistment obligation to serve for a period of not less than 6 years, following the date of such action and this must be completed on or after July 1, 1985.

2. Has completed the requirements of a secondary school diploma.
3. Has completed IDAT.
4. Has enlisted, reenlisted or extended an enlistment.

Students receiving educational benefits from the VA should verify student enrollment status with the College's Veterans Certifying Official at least once at the beginning of each semester. Anytime there is a change in enrollment, program of study change, change of address or other changes that may affect veteran benefits, it is the student's responsibility to report the change to the Veterans Certifying Official.

Rules To Remember for VA Students

All students receiving VA educational benefits must file a Degree Intent with the Veterans Certifying Official. Students are required to follow their program of study (degree).

Chapter 33 tuition and fees are paid directly to the college. All other Chapter 33 benefits are paid directly to the student. The processing of benefits for first time students can take 8 to 10 weeks. VA students may utilize VA Promissory Notes to charge tuition and fees. The student will clear those charges when they receive their 1st monthly benefit check.

The Department of Veterans Affairs requires that all persons using VA educational benefits make SATISFACTORY ACADEMIC PROGRESS. A student who does not meet the minimum standards (listed below) will be placed on probation for one semester. At the end of the probationary semester, if satisfactory academic progress has not been demonstrated, veteran benefits will be terminated. Benefits may resume if the student raises the cumulative grade point average (GPA) to the required minimum standards.

Academic Progress:

1. Complete all courses attempted.
2. Maintain a semester and cumulative GPA of 2.0.
3. Finish all incomplete grade (I's) within one semester.
4. If the VA recipient withdraws from their class(es), the student will receive a "W" on their transcript and may have to repay any monies they have received. The VA student must also notify the Veterans Certifying Official within one week of the withdrawal.
5. Maintain regular classroom attendance.
6. Complete courses as required on the student's degree plan.
7. If the student is dropped from the 45th day attendance FTSE roster, the student will receive a W on their transcript and may owe back any monies they received after the last day of attendance (LDA). Students receiving VA benefits may not receive a "W" grade from their instructor, they will receive an "F" grade at the end of the term.

Status

The number of credits enrolled in determines the amount of benefits the VA student will receive.

Classification of enrollment:

12 credit hours or more.....	full time
9 to 11 credit hours	3/4 time
6 to 8 credit hours	1/2 time
1 to 5 credit hours	less than 1/2 time

Students enrolled in less than half time will be reimbursed for tuition and fees only. Summer sessions are calculated on an accelerated basis.

Responsibility

1. Have all appropriate paperwork and transfer evaluations on file with the Veterans Certifying Official.
2. Declare a Program of Study (degree) and file a Degree Intent.
3. Have all transcripts from other postsecondary schools, including military transcripts, submitted to Northland for evaluation by the end of the second semester. Please see your academic adviser.
4. Make satisfactory academic progress.
5. Attend classes pursuant to college attendance policy.
6. Remain in good standing with the college.
7. Inform the Veterans Certifying Official of changes in enrollment.
8. Withdraw formally from classes and file with the Veterans Certifying Official “mitigating circumstances” statement within one week of withdrawal.
9. Failure to earn the required grade-point average during any semester that the student is on “VA probation” will result in termination of veteran educational benefits.
10. Have all debts with the college cleared by the end of each semester.

Restricted Status

VA students who accumulate 63 credits will be placed on “Restricted Status” and allowed to register only for course work necessary to complete the degree.

Assessment of Military Training

The Records and Registration Office evaluates all military training and/or coursework and transcripts from JST - Joint Service Transcripts and /or Community College of the Air Force. Official transcripts from JST or Community College of the Air Force must be submitted to the Records and Registration Office for assessment. Please see your academic adviser or the Veterans Certifying Official for assistance.

Voter Registration

Voter registration forms are available for all students and the public at all NPC campus/center libraries. For more information contact the Navajo County Recorder’s office at (928) 524-4192.

You can also register to vote online at the Arizona Secretary of State’s website: www.azsos.gov/elections/voting-election/register-vote-or-update-your-current-voter-information.

Merit™ Student Achievements

NPC is recognizing and celebrating student accomplishments through Merit! Merit pages allow NPC to publicize **YOUR** achievements, such as making the president’s or dean’s list, earning a certificate or degree, participating in a club or event and more! Merit pages assist NPC in sending press releases about a student’s accomplishments to their hometown newspaper, as well as publish these news stories on the web.

How does Merit work?

- Students participate in events and activities at NPC.
- The NPC Marketing Department gets a list of students who participated and writes a short article about the event.
- An article is published to **NPC’s Merit webpage** (npc.meritpages.com) and the local newspaper of each student is notified.
- Students involved receive an email to their NPC **student email account** informing them they were awarded a merit badge. To view your award, click on the “view my achievement” link in your student email.
- Students can share their achievements with family and friends on Facebook or Tweet them!
- Students can customize their Merit pages by adding photos, additional activities and work experience.

How to Keep Informed



If an emergency occurs on campus, you want to know about it right away. Northland Pioneer College employs the RAVE Emergency Text Messaging System to send text or voice messages to subscriber's phones and/or email addresses.

This system will be activated when:

- a severe weather warning is issued for the immediate area surrounding any of the campuses.
- a major chemical spill occurs on or near campus.
- a major criminal event resulting in, or having potential to result in, widespread personal injury occurs on campus.
- a NPC campus will be closed due to a weather-related emergency.
- a Campus Crime Alert is issued.
- occasions are deemed appropriate by college officials.

An "All Clear" text message will be sent when the situation has been resolved.

Any faculty member, staff member, or NPC student can sign up for this service by logging onto "MyNPC" and signing into the RAVE portlet. More than one phone number may be added by the user, to provide NPC emergency notifications to family members or other interested parties.

Check your RAVE information

Make sure your NPC RAVE Notification information is current. To check on the status of your RAVE account, log in to "MyNPC" and then on the bottom right section of the welcome (home) page you will see a box labeled "RAVE User Portlet," or directly to "https://mynpc.npc.edu/ICS/Welcome_Back.jnz?portlet=Rave_User_Portlet."

Within the box, you will see a subsection with *email*, *mobile phones* and *voice only line* contacts (home phone). If there is nothing in the box, that means you are not signed up for the NPC RAVE Notification system and you will need to do so if you want to be on the RAVE notification system. If your listed information is wrong, just go to the update tab located at the bottom of the RAVE box and it will enable you to update your information.

It is recommended students enter at least a cell phone number as NPC will use text messages for emergency notifications. If something were to happen on campus while you were there, it wouldn't be of much help to call your home phone. If you receive email on your cellphone on another account instead of your NPC email account then list that email also.

Know Where To Find Emergency Information

The NPC homepage, www.npc.edu, will have the most current information in an emergency.

You can access NPC's **Emergency Operations Plan** from the home page on <https://mynpc.npc.edu/ICS>.

In Case of Crisis App

Download the **FREE** *In Case of Crisis-Education* App from your App Store for specific information about what to do in a variety of emergency situations.

Further information about downloading this free app for your smart phone is posted on the **Emergency Operations Plan** tab on <https://mynpc.npc.edu/ICS>.

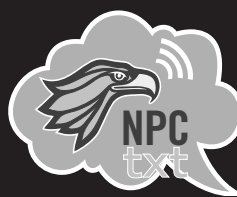
Area Emergency Information

For information regarding area-wide emergencies in southern Navajo and Apache counties, you can call 311 from any Frontier landline phone. From a CellularOne of Northeastern Arizona phone, dial *311 (star) when in the home coverage area. Verizon customers can dial #311 (pound). From other cell or non-Frontier system phones, call (928) 333-3412. Long distance charges may apply.

You'll receive information about prescribed burns, smoke conditions, and other emergencies. **DO NOT CALL 9-1-1** unless you have an actual emergency.

You can also get updated information on the web at:

- www.311info.net
- www.facebook.com/593info
- <https://twitter.com/593info>
- inciweb.org
- www.azein.gov (for statewide reports)
- Arizona road conditions www.az511.com or call 511



Students can receive important NPC information on your cell phone, such as registration dates, class schedule availability, financial aid deadlines, college events, scholarship opportunities, graduation information, emergency notices and more!

Sign up by phone: Send a text to 95577, in the message box type NPCedu, hit **Send**.

Sign up on website: Go to www.npc.edu/txt, fill in the information, click **Submit**.

How to Keep Informed

Weather Emergencies

Closing/Cancellation at a Center/Campus

If weather conditions or other emergencies force the closure of an NPC campus or center, an announcement will be made over radio stations serving the affected area. The notice will also be posted on the college's website, www.npc.edu, and RAVE, which can send notifications to students and staff via land line, cell phone, email or text message.

The decision to close an NPC facility will be made by the Vice President for Learning and Student Services, based on information from local law enforcement and NPC personnel. Instructors may cancel individual classes with the permission of the department dean. When time permits, students will be notified by phone of individual class cancellations. Students are responsible for making up any missed work.

General Principles

1. Short of a two-county disaster area being declared, the college as a whole rarely closes because of weather. If such a disaster occurs, the decision to close will be made by the College President.
2. In the event of a very severe weather situation, an individual campus or center might be closed for a period of time. If such a situation occurs, a decision to close a center or campus will be made by the Vice President for Learning and Student Services (VPLSS). If the VPLSS is not available, the Vice President of Administrative Services will make the decision.
3. In the event of severe weather conditions, classes may be cancelled for a period of time at a specific center or campus. Any decision to cancel classes at a specific location will be made by the Vice President for Learning and Student Services. If the VPLSS is not available, the Vice President of Administrative Services will make the decision.
4. As a general rule, classes will not be cancelled, so faculty and students need to exercise judgment regarding travel to campuses and centers for classes in severe weather conditions.
5. If a class is missed because of weather conditions, it needs to be made up. If a faculty member is unable to teach a class, he or she must call the appropriate academic dean/director and the campus/center office as soon as possible to let them know. If possible, the campus office will notify students of the faculty member's class cancellation to forestall an unnecessary trip to the campus/center by the students.

Reporting Emergencies

Designated campus/center managers (listed at each center) handle emergencies, and collect and distribute the following information:

1. Who made the call: name, classification (student, townsperson, faculty, etc.)
2. What is the nature of the call: report of theft, fire, etc.
3. Where did it happen: in the building, if so which one, etc.
4. When did it happen: date and time if known.
5. When was local fire/police or medical personnel advised?
6. When was president or member of president's staff advised of the situation?

Other pertinent information such as witnesses of the event, etc. and action taken if any. Sign the report.

[NPC Procedure #2510, based on Policy #1310]

Campus/Center Security Information, Policies

In accordance with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act, 20 U.S.C. 102, the Northland Pioneer College provides an annual security report, posted online at www.npc.edu/about-npc/campus-security.

In addition to annual crime statistics, links are provided to the college's security plan, alcohol and drug policy, and procedure for reporting crimes on college facilities.

Written copies of the annual report are available from the office of the Vice President for Learning and Student Services, (800) 266-7845, ext. 6141.