

Northland Pioneer College
Community Outreach, Silver Creek Campus
Meeting Minutes

November 27, 2012

Present: Samuel Matyas, Susan Molloy, Kerry Ballard, Cindy Schreiber, David Shelton, Ann Hilliard, Eric Duthie, Rich Hoyt, Hollis Merrell, Steve Busch, Dave Godfrey, Charlotte Hatch, Sarah Maldonado, Loyelin Aceves, Bonnie Adams, Don Call, Jeremy Raisor, Blaine Hatch, Mark Vest, Jeanne Swarhout, Susan Olsen, Emma Hillend, Marcia Bennett

Meeting Location 1611 S. Main St., Snowflake AZ
Learning Center Room 134

I. Overview of Campus, Programs and Services, Susan Olsen

- Last year's community outreach helped bring the CNA program to Snowflake/Taylor.
- Other locations in our area where classes are offered: Fire Science and the Police Academy are offered at the NATC location on Paper Mill Road and our Heavy Equipment program is offered at a location on Gene Taylor Ranch Road.
- Programs we offer at our location are: Certified Nursing Assistance, Performing Arts, Musical Arts, Business, Administrative Support, Math, Adult Basic Education and GED preparation, Career Services, Business and Industry Training and all general education requirements for our Associate Degrees.

II. Summary of Current NPC Budget Status and Strategic Plan, Jeanne Swarhout

- Lost 48% of our state aid going into last year. Don't expect a whole lot of change in that this year, there's not much there to take away.
- We've always estimated our revenues low and expenses high to be able to roll that revenue into soft capital.
- We've been saving for the Skills Center in Holbrook. We knew we had to move out of our current location by 2016. Had the groundbreaking about a month ago.
- Our strategic plan is a running three year plan. We're in the process of redoing it and switching it to a Fall activity so we're not working on it at the same time as our budget.
- Always reevaluating our budget each year.
- Have linked budgets to the strategic plan. Budget managers have to link their budgets to the strategic plan to validate any requested expense. If an expense cannot be linked to the strategic plan, it is not funded until it is.

III. Highlights in Instruction, Mark Vest

- Law enforcement- looking at possibly doing a short term program this Summer.
- Dept. of Education cracking down on for-profits. A lot of programs like Certified Nursing Assistance lost Pell eligibility last year. We're trying to create a certificate to get that funding back for our students.
- Funding for distance education is being cut because the definition has changed from the Department of Education, when we have been providing this type of education over the years with no problems.
- Community members may not have noticed, but this campus has accumulated a lot of student service offices because of its central location within our district which benefit the students.

- Kids College- Started with Youth Theatre. The program expanded a lot last year and we plan to continue that.
- We have a number of programs starting- Construction, Mechatronics (thanks to the energy grant). We're also revising a Medical Assistant program as well as revising our A+ N+ Computer Services program.

Facilities Update, Blaine Hatch

- We have developed a Facility Master Plan college-wide but we didn't need to do a whole lot at this campus because it's already in good shape. We are managing the training center and that facility needs some work.
- We are working on deferred maintenance with our reserve.
- We are building a Skills Center in Holbrook.

IV. Recommendations and Comments from Community Members

- **Eric Duthie**- Asked Mark about the short term law enforcement program he had mentioned. **Jeanne Swarthout (JS)** answered that we are looking at a 12-week academy possibly. We have to work with all state police departments before the schedule can be set.
- **Jeremy Raisor**- Our students are open to whatever internships we can offer because they are always looking for help and experience at the end of their programs.
- **Kerry**- Good to know that our students can get services here. Are we doing anything with CERT? We may be able to do something with the academy. (CERT – Emergency)
- **Kerry**- Regarding potash industry coming here- With the mill going out it would be nice to get locals into those new jobs rather than bringing people in from far away.
JS- We've contacted Potash, they're very vague on what they want. We're trying to stay on top of them to see what their training needs really are.
Eric- agreed that they are very vague in their communications.
JS- We need to be poised so when they tell us what they need, we're ready.
Eric- Offered praise for our construction programs because they teach good feeder skills for industry and that is very important.
JS- Welding also
- **Kerry**- Snowflake is buying a train. Need to keep our opportunities open. Would be nice to have a healthcare facility here in the future. Do we have any organ training classes? We need one. Looked for training and haven't been able to find it.
Mark Vest (MV)- We have a new music teacher who is reorganizing our music program, not sure if that will be an option. Loyelin Aceves will take it into consideration to possibly build a Community Ed class organ playing instruction.
- **MV**- Healthcare- We had 115 applicants last year and we can only accept 50 students. Also, 10-15% of each first year class drops out. We are working on how we can reroute the ones who don't get in and those who it doesn't work for? We are hoping that Medical Assistance helps us with these students.
Blaine Hatch (BH)- They've requested more space for the Nursing program in Show Low. We have the space there to do that, however it is the 2nd most expensive program so it's not cost feasible right now. Tuition only covers 15% of costs for the program.
Dave Godfrey- Why don't we do a differential tuition for nursing?
JS- We're looking at that. It would be a board decision. We're trying not to price Navajo and Apache county students out of higher education. A lot of students from other counties want to

come here because it's so much cheaper.

Eric- Is there an out-of-district charge?

BH- No agreement between community colleges only the unorganized counties.

MV- It is mostly nursing students that want to come here, sometimes welding. We've looked at offering dental but that requires a whole different set of equipment. We don't have the money or space to do that.

JS- The SimMan alone is \$100,000. Expensive but helpful.

Eric- Has seen improvements at the college.

- **Hollis Merrell-** Role of community colleges is becoming increasingly more important to high school students because of high college costs. He appreciates the Dual Enrollment and NAVIT programs. Likes that we're expanding our CTE offerings. Do we need more instructors for Kid's College?

Loyelin- Yes

Hollis- If we need more teachers, he'll pass it on.

JS- Grant for kids for STEM. Industry needs students strong in math and sciences. Pushing Kid's College to get kids on a college campus when they're young so they see college as a good experience and see it in their future.

MV- Five veterans of Kids College were in the recent Aida play.

Hollis- Kids looking here for cost reasons, want to get degrees that will transfer to save their families money.

JS- Looking at how to create 4-year options for students that need to stay here on the mountain for whatever reason. How to work with universities for how to bring the third and fourth years here.

MV- Of the 96 nursing students we have, 73 signed up online to look at the RN to BSN program with ASU.

JS- This is one example of agreements we're working on for our students that they may not know about yet.

MV- Khan Academy- Fun, learn a lot, but no credits in it.

- **Eric-** Praised the college for skills development and working to prepare students for the workforce. NPC is quick to provide a curriculum for what's needed. Great tool for economic development person- figure out what you need and tell NPC, they'll get it.
- **Samual Matyas-** Grateful for the CNA program here, it has really helped his business. The program affords us an opportunity to screen future employees. Would it be possible for us to offer quarterly recertification classes for the public in CPR and First Aid?

MV- Get his contact info to talk to Lynne Brown-Wagner.

Jeremy- Or talk to Royce in BIT.

- **Cindy Schreiber-** Is aviation a possibility? Know at the airport here they're looking for mechanics with repair knowledge. We could downsize MIT's courses, possibly do a 12-week program. The field is expanding. Need fabricators, sheet metal, electrical. Salt Lake Community College has that program. High need, high demand field.

Eric- Historically, Cochise had an A & P program, strong there. A lot of Snowflake & Taylor students went there. Those skills can be used here. The field isn't going to die out.

Cindy- Go look- they have an open door policy. If you just show up, they'll show you around. Especially need manufacturing.

Eric- Even something on a limited basis. Taylor would let NPC use their airport.

- **Eric-** Does NPC do CDL?

JS, MV- We've looked at it, did it once, and it didn't work out well. Very pricey. With potash coming here it may become more of a possibility.

- **Eric-** Are we leaning toward a specific 4-year college to offer transfers to?
JS- NAU has moved their presence to the valley. ASU is more willing to come to the table. Even CTE can move up, expand, toward managing careers.
Eric- Can we only talk to AZ colleges?
MV- No we can talk to any school, public or private.
JS- Really, we've gone with ASU because they come to the table and they're willing to work with us.
MV- ASU will guarantee a seat in their RN to BSN program. Helps them with their unpredictability in enrollment and helps our students out as well.
- **Hollis-** Do we still do teacher certification?
MV- Good example of how NAU needs to listen. Hard to get on their 1 ½ year schedules because blending them with parent and teacher schedules is difficult.
Hollis- Have a lot of older teachers that will be retiring, need to look for replacements.
JS- Wave of retirements coming.
Hollis- Math and science especially.
Eric- Recent study of top ten most useless degrees, teacher was #8 because of low salary.
- **Cindy-** Social work program?
MV- Working on it, testing with Utah at Hopi Center.
- **Eric** (asking Steve Busch from Wells Fargo)- From a financial standpoint, what can NPC do to help in his field?
Steve- Customer service and numbers instruction.
Bonnie Adams- Agree, especially written communication skills.
MV- Tech skills and soft skills. Previously we've had a lot of students that do business classes and get the tech skills but their soft skills are lacking. Then we have those taking AIS classes that get the soft skills and not the tech skills. Working on combining those two programs to provide a more complete outcome. That's why we have Jeremy's services here now.
- **Susan Molloy-** People with disabilities need legal aide. No oversight for that in our area. No one who can help public in either county. Is our DRA training our police academy students for how to deal with disabilities?
MV- We have one DRA for 4000 students. We're seeing that same need as well.
Cindy- Suggested looking into the Reeves Foundation Group for some financial assistance.
Susan- The things she's asked the most for is for accessible apartments, legal aide services, and senior personal assistance in the home.
MV- Get contact info and have Sandy Manor contact her.
- **Bonnie-** On financial side, need written and verbal communication skills. Our work force is lacking in these areas.
Hollis- Writing is not in the K-6 requirements anymore.
MV- 46 states came together to rewrite state requirements.
Hollis- Accountability is going up but support is going down.
JS- Community colleges won't matter if our K-12 schools aren't strong.

Student Focus Group, Silver Creek Campus

Meeting Notes

November 27, 2012

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- **Lynette Tims** is appreciative for the TLC program for people returning to school after years away. The writing classes were very helpful because if you do not use these skills you lose them.
- **Mark Vest**- asked if anyone had taken SOAR.
Lynette- thought that it was a waste of time for a person of her age, but she actually learned a great deal in the class.
Lauren Lloyd- felt that the book was very helpful and the information was very important.
- **Lynette**- Her daughter is a NAVIT student and she is in a video class where the teacher is in Winslow and it is a very difficult learning situation when the teacher does not provide feedback and support. This use of technology makes learning Business Match difficult. Her daughter went to high school for help and asked for help in Show Low where she attends.
- **Susan Olsen**- asked if she has asked for a tutor? NPC offers free tutoring, but you need to ask for help as soon as possible so that a tutor can be found. The service is free.
- All students were happy with the instruction that they are receiving at NPC.
- **Courtney Brimhall**- mentioned a problem with programs changing mid-stream on students requiring them to take more classes to reach their goal like her husband in Fire Science after his mission.
- **Mark**- explained the importance of continuing your education once you start by taking at least one class a year to stay bound to the catalog of the year you began your education. If you take a break, you start over with a new catalog.
- **Courtney and Lauren**- were happy that NPC makes education affordable for couples just starting out in our area. They would not be able to continue their educations if PELL funding was not available.