

Department or Unit: **Marketing & Public Relations**

Academic Year: 2012-13

Lead Evaluator: Ann Hess

Submission Due Date: April 3, 2013

Unit Mission: Northland Pioneer College's Marketing & Public Relations office develops and implements communication and marketing strategies to enhance the image of the college, promote public awareness of NPC's resources, and inform prospective and current students of the many opportunities for success at NPC. Our office consistently provides high-quality communications, timely service and responds to new trends and technologies while maintaining a consistent editorial and graphic identity.

Unit Goals & Objectives:

1. Assess effectiveness of design changes made to the home page of www.npc.edu since 5/2011

- A. Compare data gathered in Google Analytics of home page link usage before and after redesign
- B. Look at traffic of specific pages before and after homepage redesign to see if improved

2. Conduct a new student media survey in the spring 2012 semester

- A. Compare results to the responses from the 2008 media survey
- B. Update survey to reflect new methods of communication added since 2008

3. Assess student impression of the online class schedule search engine and the printed class schedule

- A. Setup a user survey on the class schedule search engine webpage during fall and spring registration periods
- B. Conduct a small user survey of the printed class schedule

Evaluation Team Members: Ann Hess, Everett Robinson, JoAnn Barnes-Slocum, Rose Kreher

Executive Summary of Results

Evaluation 1: Assess the new changes made to the NPC public website, www.npc.edu, in June 2011.

1. HOME PAGE CHANGES: (see attachment A)

A. New Large Banner Images

- a. Added a “read more” button to each of the banner images, which takes the viewer to a webpage covering the banner subject. Large banners display messages about financial aid and scholarships, direct to work programs, scholarship search, transfer degrees, online classes, non-credit classes, GED, NPC’s Facebook page and student email.

The Marketing Office worked with an outside vender, ImageX Media, to improve the functionality of the large rotating banner on the NPC homepage by adding clickable buttons that takes the viewer to a webpage that covers the subject of the banner. The subject pages already existed on the website but the banner images did not have links to them. Google Analytics was used to look at a snapshot of the traffic to these pages before and after the redesign.

The table below shows a snap shot of traffic to each specific webpage from Aug. 1 through Aug. 30 of that year using *Google Analytics (GA)*. Traffic to the NPC website is high during that month because of fall registration. The page number column shows where that page falls in the over all traffic on the NPC website for that time period. The lower the “page #” the more views the page got during that time. The top ranked page on the website is always the homepage.

2010 – NO LINK			2011 – ADDED LINK		2012 WITH LINK	
Webpage Subject	Page #	Page Hits	Page #	Page Hits	Page #	Page Hits
NPC Homepage	1	34,124	1	60,624	1	54,323
AAS Degree	16	1,115	19	1,120	21	997
Scholarship Search	37	494	25	966	16	1097
Transfer Degrees	66	235	84	203	52	305
Noncredit classes	31	628	89	195	64	266
GED	68	230	83	205	70	256

**Could not obtain Google Analytics data for Facebook or student email.*

RESULTS: Based on the numbers provided in *Google Analytics* it appears that adding the links improved the traffic to each page. In most cases (exceptions: AAS Degree, Noncredit Classes, GED links) the ranking of the page within the NPC website and the page hits improved significantly. The GED page hits stayed about the same in 2011 but improved in 2012. The AAS page has remained relatively steady through time although the page has moved down in total number of hits on the entire site. I would attribute this to shift in enrollment over time. The Noncredit Classes link is the only one that did not respond to having a link added to the banner image and lost significant ground in both page hits and rank within the site. It has made a bit of a recovery from 2011 to 2012 but does not get nearly the traffic it did in 2010. I am unsure as to why that is but do not feel it is due to the addition of the button on the banner.

CONCLUSION: Over all the addition of the clickable button to the banner images had a positive impact on the website and user experience. Marketing will continue to use banners with clickable buttons on the website.

B. New Right Column Links

- a. In an effort to improve the usability of the NPC homepage changes were made to the far right column layout based on data recorded in *Google Analytics* on the most viewed pages at www.npc.edu in 2010. Some links were moved to another location on the home page or dropped entirely if they were not receiving a higher number of page views.

After reviewing the data in *Google Analytics (GA)*, the NPC Marketing Office contracted with ImageX Media to help reorganized and redesign the homepage layout. The changes that were made are as follows:

- Class Schedule Search was given more prominence and weight as the top clickable button in the far right column based on its consistent ranking of the second most viewed page on the site.
- The link to the college catalog was added right under the class schedule because it was ranked #15 in page views and closely related to the class schedule. Previously it was located under “Quick Links” at the bottom of the right hand column.
- The link to the NPC enrollment form was made more prominent as the second largest button in the right hand column based on this being one of NPC’s top goals – getting students to enroll. Previously it was the second link in the right column but had equal weight with other links around it.

- The link to the MyNPC website was moved up into the very top right of the homepage in the blue bar. GA does not collect data on this link since it is external to www.npc.edu. This change was made because sending students to MyNPC is not a priority of the main website and an informal verbal student survey suggested they were not using or aware of the link.
- The AskNPC button was added to address student questions during non business hours and to help students find answers to questions more easily. Answers on the AskNPC database help direct students to pages on www.npc.edu where more detailed information is available. This block replaced the “live chat” button with an academic adviser.
- The “how to contact an academic adviser” block was added to encourage students to speak with an NPC adviser. Since live chat was removed from the site (*could not get enough advisers to man it consistently*), the Marketing Office felt it was still important to create an easy link to the page containing adviser contact information. The change reflects an overall college goal to encourage all students to speak with an adviser.
- The “information for” section was dropped completely because none of the items in that box were in the top page views in GA or a current priority of the college.
- The “Quick Links” block was a repeat of the pull down “Quick Links” menu at the top right of the home page. Subjects that had high rankings in GA such as Financial Aid, program and degree information and the library were moved over to the far left column and given more prominent links.

The table below shows a snap shot of traffic to each specific webpage link in the far right column from June 1 to Dec. 31 each year using Google Analytics. The page number column shows where that page fell in the over all traffic on the NPC website for that time period. The lower the “page #” the more views the page got during that time. The top ranked page on the website is always the homepage.

2010			2011		2012	
<i>Webpage Subject</i>	<i>Page #</i>	<i>Page Hits</i>	<i>Page #</i>	<i>Page Hits</i>	<i>Page #</i>	<i>Page Hits</i>
Class Sch. Search	2	20,999	2	26,213	2	30,338
College Catalog	15	5,587	14	5,405	11	5,896
Enrollment Form	18	4,665	19	4,960	27	3,956
Academic Adviser	33	2,719	25	4,442	24	4,537
Library	9	8,651	4	9,357	7	8,611
Programs/Degrees	3	15,002	3	20,064	3	20,623
eCashier	66	1,171	31	3,056	29	3,383
Dual Enrollment	56	1,307	122	642	152	413

**Could not obtain Google Analytics data for MyNPC link or AskNPC.*

RESULTS: Based on the numbers provided in *Google Analytics* it appears that changing and moving the links on the far right column of the home page had a positive impact on site traffic. Every page showed a marked improvement in page views and an improvement in overall page ranking on the site as a whole. The “class schedule search” as well as the “programs/degrees” pages stayed consistent at the second and third most viewed pages, which is very positive. Both the college catalog and academic adviser pages showed marked improvement in page ranking site wide. Only the enrollment form and the library pages decreased in page views, which I believe is due to lower enrollment over time.

CONCLUSION: The changes made to the right column of the homepage were positive and resulted in increased page views and an improved user experience. The Marketing Office will stay informed about website page views and make adjustments accordingly to improve usability. Updates to the homepage should be made about every two years.

C. Small Rotating Event Banner

The single banner ad on the far right column of the home page was changed to a multi-image rotating banner. This change allowed for more information to be presented to users. The table below shows a snap shot of traffic to each page linked to in the small banner from June 1 to Dec. 31 each year using Google Analytics. The page number column shows where that page fell in the over all traffic on the NPC website for that time period. The lower the “page #” the more views the page got during that time. The top ranked page on the website is always the homepage.

Webpage Subject	2010		2011		2012	
	Page #	Page Hits	Page #	Page Hits	Page #	Page Hits
eCashier	66	1,171	31	3,056	29	3,383
Dual Enrollment	56	1,307	122	642	152	413
Office Hours	151	399	142	582	118	653
Tutoring	479	65	335	146	188	331
VA Benefits	222	233	184	392	174	389

**Sampling of only some of the banners run.*

RESULTS: Based on the numbers provided in *Google Analytics* it appears that changing the small banner image to a multi-image rotating banner had a positive effect on the number of page views received with the exception of Dual Enrollment which lost 32% of it’s views.

CONCLUSION: The change of making the single banner image into a multi-image rotating banner was a positive gain for the home page and the website. In all cases except for Dual Enrollment, page views increased. I think the changes we made to the Dual Enrollment process from 2010 to 2011 had a significant impact on the number of page views. It does not seem to be as important of a page in 2012 as it was in 2010. Marketing will monitor the Dual Enrollment’s page and make changes if that area is indicated to be of greater importance in the future.

D. Bottom Blue Box With New Links

- a. The blue box at the bottom of the homepage was a new feature added with the redesign of the website. It did not exist on the site before June 2011, there for there is not data available in Google Analytics before then. The table below shows the most used links in that area with a comparison of click rate on those links in June 2011 and again June 2012. It should be noted that all the links used in the bottom blue box make up less than 1% of all the clicks on the home page according to GA. With the current layout, GA shows that less than 1% of the links are used below the link “NPC Transcript” link in the far left column of the homepage.

<i>Link</i>	<i>June 2011</i>	<i>June 2012</i>
Contact Us	133	221
Employee Directory	107	239
Certificate of Applied Science	86	212
Student Options	71	130
Academic Resources	378	660
College Catalog	98	117
eCashier Payment Plan	76	138
Scholarship Search Engine	64	114
Student Resources	71	130
Academic Advising	68	102

**Comparison of only the top clicked links*

RESULTS: Based on the numbers provided in *Google Analytics* it appears that this addition to the home page has had little to no positive effect on helping users find the information they are looking for. This style of listing links is common on merchant sites such as Amazon and in our case was an attempt to give users an easier way to find the information they were looking for.

CONCLUSION: Most users do not scroll down past what they can initially see on their screen. Based on the user numbers it would appear that the blue box of links gets little use, possibly because most do not know it is there. Because of this it is not occupying real estate that would be better used in another way. Marketing will not spend any additional funds to improve or alter this section but we do not see the need to remove it either since it is used.

- E. Comparison of traffic links on new website layout to old traffic numbers in Google Analytics.** (Increase in link clicks indicates improved usability.)
- a. Comparison data and conclusion provided above data and conclusions.

2. RIGHT SIDE BLOCKS THAT APPEAR ON MULTIPLE PAGES:

A. Compare amount of traffic in right side bar to historical traffic data

- Right side bar now appears on most pages of the website, not just on the homepage. This has increased the visibility of all the items significantly allowing students to easily find the current class schedule, fill out an enrollment form, get questions answered or contact an adviser.
- Comparison data and conclusions provided under 1B.

B. Find out where viewers are coming from to the pages that the right side bar links go to (Class schedule search, College Catalog, Enrollment Form, Live Chat, Rec/Reg page, Payment page, Technical Support, Admissions)

- According to Google Analytics the majority of the traffic for all of these pages comes through the homepage. (*Live Chat has been replaced by AskNPC*)

3. BOTTOM LINKS IN BLUE BOX:

A. Track how many hits on pages come from the links listed on the blue box at the bottom

- a. See data and conclusion above under 1D.

B. How much use the “course search” is getting from the bottom blue box

- a. Could not collect this data because GA did not track. Given the use of all the items in the blue box is less than 1% of the total homepage site use, the data suggests it is getting used little to none.

4. HOMEPAGE ROTATING BANNER UPDATE:

A. Track number of hits on pages banner images refer to

- a. See data and conclusion above in 1A.

EVALUATION 2: Assess the Class Schedule usability

1. *Redesign the front explanation and rules section of the PRINT schedule to reflect a more user friendly system and consolidation of information.*

A. Conduct student user survey to see if changes are effective at 4 campus locations. (see attachment B)

a. Class schedule student user survey was conducted in February 2013. Results are shown in attachment

RESULTS: The print class schedule survey showed that:

- a. About 72% of students still use the print schedule at least sometimes
- b. 82% were aware that the most up-to-date information is available online and 28% used the online version only
- c. 59% used it to find classes or important dates, 12% to learn how to register, 11% on how to order books, 9% for financial aid information and 9% for tuition rates
- d. 88% said they could find what they were looking for
- e. 63% said the cover image was interesting but many didn't know there was a story on the inside cover
- f. 76% said the size of the schedule was comfortable
- g. 76% knew what the symbol "R" represented in the listings
- h. 52% said they did not read the first informational pages at the front.

CONCLUSION: The print class schedule is fairly user friendly in layout, image and size. The front cover image is inviting but only interesting to those who are interested in the subject covered in the photo. Almost no one knew there was a story about the cover photo on the inside and of those that did most didn't read it. Most only read the class listings and the important dates. The front page information about financial aid, how to register, order books and so on was only read once and then not again in future issues.

Over all the class schedule is user friendly and meets the purposes it was designed for. Spending time writing a story about the cover seems to not be beneficial as most do not read it. Marketing has added a note on the front to see the inside page story that may help reader rates. The high rate of 82% of students who are aware of the online class schedule is a positive result for when the college is ready to move to a limited version class schedule brochure. A full and easy registration process must be available online before that change is made.

2. *Conduct a user survey to see if online class schedule search is usable in its current state.*

A. **Use survey software on public website class schedule search engine page to gather results (see attachment C)**

RESULTS: The online class schedule survey ran from May through December 2011. 1039 responses were collected from www.npc.edu/class-schedule.

- 61% said “yes” they would use online search again, 32% said no, 7% did not answer
- Of all responses: 54% used the “Browse by Department” option, 17% use the “Advanced Search” option, 29% N/A
- Of the 32% who said they would NOT use the search again - 34% of those used the “Advanced Search” and 66% used the “Browse by Department” option
- Did the user find what they wanted? - 28% said yes I found it right away, 21% said they got no results, 14% said yes but had to search more than once, 11% only answered yes, 10% only answered no, 9% said NPC was not offering what they wanted, 7% did not answer
- Of the 72% who responded to whether or not they were able to get search results: 58% answered yes, 42% said no
- Of the 9% who said NPC was not offering what they needed: 52% said they won’t use the search again, 48% will

CONCLUSION: More than half of those who used the online class schedule search said they would use it again. The “Browse by Department” option is most used and easiest to use with less options to choose from. Of those who said they would not use the search again, it was a surprise to see that the use of the advanced search was not a determining factor. Almost 60% of respondents were able to get results but if and when NPC decides to get rid of the print schedule this number should be closer to 80% to ensure success. A more user-friendly interface is recommended for the advanced search because there are so many options to choose from and can dramatically affect results. Marketing’s preference would be to eliminate the advanced search and only use the browse by department option unless a major redesign is done.

EVALUATION 3: Assess the most effective method of communicating with current students

1. *Conduct media survey in Spring of 2012 at all 9 locations (see attachment D)*

A. Look at radio, TV, e-mail, cell phone, newsprint, Facebook, website, mailings, posters, campus info monitors etc.

The NPC Marketing Office conducted a media survey in March of 2012. 794 students were surveyed via paper form from all nine NPC locations. Age ranges and location samples closely reflect the current makeup of the college.

RESULTS: Notable results from the survey were: (see attachment D for full results)

1. Most students receive new information from television or the Internet
2. 60% of respondents read the newspaper
3. More students watch satellite TV than cable TV
4. 87% of respondents listen to the radio, of those 84% listen to FM radio
5. 36% of respondents go to the movie theatre every couple of months
6. 95% of respondents own a cell phone, 88% use text messages, 51% can browse the Internet on their cell phone
7. 85% of respondents have access to a computer other than at NPC
8. 84% of respondents have access to the Internet other than at NPC, with 61% accessing the Internet at home
9. 71% of respondents used the Internet daily
10. Top items students are interested in on the Internet (in order): social networks, education, news, shopping
11. More than half of the students surveyed used the MyNPC website and or www.npc.edu
12. Only about 8% of respondents use the NPC Facebook account
13. 68% of students surveyed said they prefer to register in person, 28% online, 4% by phone
14. 79% of respondents knew about the online class schedule, 56% had used it
15. 82% of respondents knew they had a student email account but only 56% had used it
16. 42% first heard about NPC from a friend or relative who attended NPC, 27% saw the campus when driving by, 21% learned about NPC from a high school teacher or counselor
17. Students prefer to get important non-emergency information from NPC via (in order from most to least): NPC websites, NPC email, Text message, postal mail, social media
18. Students prefer to get emergency information from NPC via (in order from most to least): Text message, Voice message, NPC websites, NPC email, Radio, Social media
19. 84% of respondents said they read the posters/fliers on their campus or center
20. 35% of campus respondents said they had seen/read the NPC student information electronic monitors

21. 53% of respondents said they read the “Eagle Briefs” newsletter in the bathrooms
22. 89% of respondents knew about the NPC logo items for sale on their campus/center, 24% had purchased an item, 42% said they were planning to purchase an item

CONCLUSIONS:

- Most NPC students are using the Internet and are ready to rely more heavily on it to acquire information about NPC. Due to our remote location we will always have a small number who will not be electronically able.
- Newspaper readership is lower than radio listenership so the Marketing Office should put a large portion of resources toward radio advertising rather than print.
- Text messaging seems to be a good option to send information to students and they are receptive to it. Marketing needs to be able to get segmented cell phone lists to effectively use this method of communication. These are not currently available.
- Students are interested in social media but don’t currently see the benefit to NPC’s social media sites. More time needs to be spent on posting student relevant information to Facebook so that the sites value will increase. Currently the Marketing Office does not have enough in-house staff to make a significant difference. The Marketing Office will look to outside sources to assist with this effort.
- Students are very aware of the online class schedule search engine but most will not use it until they have to.
- Most students learn about NPC via “word of mouth” and specifically from community members who attended or worked at NPC. For our service area it is our most valuable marketing outlet we have. Greater focus needs to be paid to this fact throughout the college and a focus on customer service made a priority from the executive level.
- Many respondents said they read the campus/center posters but anecdotal evidence suggests they do not absorb the details. Marketing will begin looking at using student email as a preferred method of communication over campus/center posters. This would save the college both time and money. Attention needs to be paid to informing students that vital information comes to them via their student email account and it is important they check it.
- The NPC student information monitors (which are only at campus locations) are seen but may need to increase in number or moved in location to become more effective. Power and Internet access locations have limited the placement options. A cost benefit analysis needs to be done to see if this method of communication is worth expanding.
- That almost one quarter of the survey respondents had bought a NPC logo item(s) is very positive. Even more significant was that almost half were considering purchases. These items are important in enhancing the college’s ability to increase visibility in our service areas.

List of Evidence Items Appended (mapped to Goals and Outcomes):

- A_Homepage.pdf
- B_Class Schedule Print Survey Results.pdf
- C_OnlineClassScheduleSearchSurvey.pdf
- D_Media Survey12.pdf

Recommendations for Action with Approximate Timelines:

Timeline for all items is Aug. 2013.

1. Closely examine Marketing budget expenditures in newspaper and radio to reassess how money is allocated and spent.
2. Create a marketing strategy to convince students that reading their student email is important.
3. Look into contracting with an bulk email service to start moving the Marketing Office away from printing posters/fliers and transition to sending those messages to students via their student email account.

Itemized Resource Requests with Budget Amounts (if any):

1. Request an increase in the Marketing contractual services budget of \$20,000 for fiscal year 2013-14, to employ outside contractor to assist with posting to NPC Facebook sites.

Lead Evaluator Signature: _____ Date: _____

Unit Supervisor Signature: _____ Date: _____

IE Director Signature: _____ Date: _____

Layout before June 2011

The screenshot shows the homepage layout before June 2011. At the top is a blue navigation bar with the college logo and name, and a search bar. Below this is a yellow navigation bar with links for ABOUT NPC, ACADEMICS, ADMISSIONS, STUDENT SERVICES, BUSINESS & COMMUNITY, and SUPPORT NPC. The main content area features a large banner for 'Value' with an image of money, stating that while getting a quality education you can save up to \$9,000 on tuition costs. To the right of the banner is a sidebar with links for Class Schedule, Register and Pay Now, Financial Aid & Scholarship, Programs & Degrees, and Future Students. Below the banner is a 'Student Spotlight' for Kyle Bialock, an artist. To the right is a 'News & Announcements' section with several articles, including one about the state's budget cuts. Further right is a 'Click to learn more...' section with a 'Step to the front of the line!' graphic. Below that is an 'INFORMATION FOR' section with links for Current Students, Alumni, Parents, and Media & Marketing. At the bottom right is a 'QUICK LINKS' section with various service links. A 'CAMPUS WEATHER' widget shows a high of 53.6°F. The footer contains contact information and a copyright notice for 2008.

Layout after June 2011

The screenshot shows the updated homepage layout after June 2011. The navigation bar is now blue with social media icons for Facebook, Twitter, and YouTube. The yellow navigation bar has been updated with links for About NPC, Degrees & Courses, Admissions, Student Services, and NPC Events. The main banner is a large green and white graphic for 'FINANCIAL AID & SCHOLARSHIPS available', featuring an image of money and a 'Step One: Fill out a FAFSA form' call to action. To the right is a 'Class Schedule Search' widget and a 'Download the College Catalog' link. Below the banner is a 'STUDENT SPOTLIGHT' for Eduardo Bonilla, Jr., a law enforcement academy student. To the right is an 'Ask NPC' section for questions. Below the spotlight is a 'STUDENT RESOURCES' section with links for Degrees Offered, Job Training Certificates, Transfer Degrees, Online Classes, Financial Aid & Scholarships, and Noncredit Classes. To the right is a 'NEWS & ANNOUNCEMENTS' section with several articles, including 'College Closed - March 22 to 23' and 'High school artists featured'. Below that is an 'e-Cashier Payment Plan' section. At the bottom right is an 'e-Cashier' widget for electronic payments. The footer is a dark blue bar with a grid of service categories including Divisions, Job Training Certificates, Student Options, Course Search, Associate Degrees, Community Services, Adult Education & GED, and Contact Us.

- | | | | |
|--|---|---|---|
| <p>DIVISIONS</p> <ul style="list-style-type: none"> Arts & Sciences Career & Technical Education Nursing & Allied Health <p>ASSOCIATE DEGREES</p> <p>AGS Early Childhood:</p> <ul style="list-style-type: none"> Infant/Toddler Management Preschool Special Needs Educational Assistant <p>Applied Science</p> <ul style="list-style-type: none"> Arts Arts in Elementary Education Business General Studies Science <p>CONTACT US</p> <ul style="list-style-type: none"> Employee Directory | <p>JOB TRAINING CERTIFICATES</p> <ul style="list-style-type: none"> Certificate of Applied Science Certificate of Proficiency <p>COMMUNITY SERVICES</p> <ul style="list-style-type: none"> College News & Events Kids College Noncredit Classes Performing Arts Center Shows Tickets Small Business Development Center <p>ADULT EDUCATION & GED</p> <ul style="list-style-type: none"> College Preparation GED Prep & Testing Math Reading Study Skills Writing | <p>STUDENT OPTIONS</p> <ul style="list-style-type: none"> College Credit in High School Online Classes Teacher Certification Classes University Transfer Degrees Transfer Agreements <p>ACADEMIC RESOURCES</p> <ul style="list-style-type: none"> Academic Calendar Class Schedule Search Engine College Catalog Holiday/Closure Schedule NPC Closes Hours <p>PAYING FOR CLASSES</p> <ul style="list-style-type: none"> Payment Due Dates e-Cashier Payment Plan NPC Money Card Refund Policy Scholarship Search Engine | <p>COURSE SEARCH</p> <p>See course description for classes offered during ANY term.</p> <input type="text"/> |
|--|---|---|---|

2012 Class Schedule Survey Results

Location	Number of Respondents	Use Print	Use Online	Use Both	Aware That Online Most Current	
					Yes	No
LCC	21	4	11	6	21	0
PDC	15	4	3	8	10	5
SCC	22	8	2	12	21	1
WMC	19	7	6	6	11	8
Total	77	23	22	32	63	14

Percent
30% use print
28% use online
42% use both
82% aware online most current

Of the 55 students who answered they used the print schedule:

1. Where did you get schedule?

			# of responses	
	Mail	Campus		
LCC	6	4	10	60% at campus
PDC	1	11	12	40% in mail
SCC	8	13	21	
WMC	6	4	8 (2 answered yes to both)	

2. What did you use for? (count is for yes answers only)

	Important				How to Register	Order Books	
	Find Class	Tuition Rate	Dates	Financial Aid			
LCC	9	2	7	2	1	1	31% used to find classes
PDC	12	4	12	5	6	9	28% for important dates
SCC	21	4	19	6	8	4	12% how to register
WMC	8	5	6	2	4	3	11% for order books
							9% for financial aid
							9% for tuition rate

3. Was there anything you could not find?

			What	
	No	Yes		
LCC	10	0		88% No
PDC	12	0		12% Yes
SCC	17	3	Fire Science degrees & courses, instructor contact info, specific class that relative took	
WMC	5	3	Pretty Girls, Flight Schools, email of instructor, more specific course descriptions	

4. Does cover image and inside story interest you?

			No Answer	Yes, if interested in subject	
	No	Yes			
LCC	2	3	0	5	63% Yes
PDC	4	8			37% No
SCC	6	14			5 didn't know there was a story
WMC	4	2	2		1 didn't know about story

5. Is size of schedule comfortable to use?

	No	Yes	
LCC	0	10	76% Yes
PDC	1	11	24% No
SCC	11	9	8.5x11 better, too flimsy, too big, won't fit in back pack
WMC	0	8	

6. Do you know what "R" stands for?

	No	Yes	
LCC	1	9	76% Yes
PDC	3	9	24% No
SCC	7	13	
WMC	1	7	

7. Do you read first informational pages?

	No	Yes	
LCC	6	4	52% No
PDC	2	10	48% Yes
SCC	16	4	
WMC	2	6	

Date	Q1: Were you able to use this search engine to find the classes you wanted?	Q2: Which search option did you use - "browse by department" or the "advanced search"?	Q3: Will you use this online class schedule search engine again?
2011-05-11 20:58:41 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-05-14 19:36:40 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-05-16 23:21:19 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-05-17 04:27:48 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-05-19 04:35:37 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-04 01:09:50 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-04 13:33:43 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-04 21:54:36 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-06 22:04:10 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-12 15:05:07 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-14 20:07:11 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-18 02:04:44 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-24 02:31:23 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-08-26 17:54:15 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-09-17 15:16:16 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-09-21 22:33:51 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-09-22 21:48:27 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-09-27 22:16:44 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-10-01 00:06:10 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-10-17 18:21:22 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-10-24 13:41:15 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-10-30 21:26:29 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-11-02 18:28:19 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-11-03 22:22:51 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-11-07 01:55:43 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-11-14 01:28:52 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-11-15 00:06:08 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-11-16 19:23:49 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-11-30 18:17:11 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-12-28 21:46:39 UTC	No, I could not get the search to return any results.	Advanced Search	No
2011-05-10 22:53:44 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-05-16 03:28:04 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-05-16 17:46:39 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-05-16 23:07:30 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-05-18 21:04:58 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-05-19 21:11:20 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-05-20 20:31:34 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-22 03:13:51 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-23 15:14:12 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-23 21:11:13 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-23 22:52:30 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-25 23:46:00 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-26 02:24:45 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-26 06:59:04 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-28 00:07:40 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-07-29 16:27:21 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-01 23:23:21 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-02 17:37:41 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-02 20:07:05 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-03 12:31:58 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-03 15:27:38 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-03 23:43:48 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-08 02:59:23 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-13 16:58:33 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-17 21:42:29 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-18 17:15:47 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-18 20:07:40 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-25 02:31:20 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-25 17:09:16 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-08-31 19:19:30 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-09-12 19:40:30 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-09-17 18:52:24 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-09-26 20:00:29 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-10-06 22:35:34 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-10-20 01:43:49 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-10-20 17:22:31 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-10-24 06:20:49 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-10-25 09:14:22 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-10-25 20:21:07 UTC	No, I could not get the search to return any results.	Browse by Department	No

2011-10-26 17:51:32 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-03 00:33:49 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-07 03:23:03 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-12 18:37:12 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-13 17:18:14 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-14 04:06:12 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-18 18:49:52 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-20 18:18:10 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-21 01:42:02 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-30 00:02:30 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-30 19:48:44 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-07 22:01:32 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-13 19:39:57 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-20 07:42:04 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-20 21:15:55 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-21 02:39:44 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-21 15:14:43 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-26 21:07:49 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-11-18 18:49:52 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-12-31 01:44:56 UTC	No, I could not get the search to return any results.	Browse by Department	No
2011-05-11 17:18:14 UTC	No, I could not get the search to return any results.		No
2011-05-16 14:56:03 UTC	No, I could not get the search to return any results.		No
2011-05-17 22:34:34 UTC	No, I could not get the search to return any results.		No
2011-05-20 17:01:25 UTC	No, I could not get the search to return any results.		No
2011-05-21 23:01:43 UTC	No, I could not get the search to return any results.		No
2011-05-23 19:09:45 UTC	No, I could not get the search to return any results.		No
2011-05-24 12:51:31 UTC	No, I could not get the search to return any results.		No
2011-07-21 20:48:54 UTC	No, I could not get the search to return any results.		No
2011-07-24 17:26:41 UTC	No, I could not get the search to return any results.		No
2011-07-27 16:12:44 UTC	No, I could not get the search to return any results.		No
2011-07-28 16:07:20 UTC	No, I could not get the search to return any results.		No
2011-07-29 17:13:22 UTC	No, I could not get the search to return any results.		No
2011-08-06 00:27:46 UTC	No, I could not get the search to return any results.		No
2011-08-08 03:43:01 UTC	No, I could not get the search to return any results.		No
2011-08-09 03:53:56 UTC	No, I could not get the search to return any results.		No
2011-08-10 01:13:13 UTC	No, I could not get the search to return any results.		No
2011-08-10 15:19:58 UTC	No, I could not get the search to return any results.		No
2011-08-11 18:31:00 UTC	No, I could not get the search to return any results.		No
2011-08-13 01:38:06 UTC	No, I could not get the search to return any results.		No
2011-08-13 07:53:36 UTC	No, I could not get the search to return any results.		No
2011-08-15 16:57:24 UTC	No, I could not get the search to return any results.		No
2011-08-18 01:40:51 UTC	No, I could not get the search to return any results.		No
2011-08-18 20:13:18 UTC	No, I could not get the search to return any results.		No
2011-08-20 20:54:50 UTC	No, I could not get the search to return any results.		No
2011-08-22 00:58:33 UTC	No, I could not get the search to return any results.		No
2011-08-24 19:01:38 UTC	No, I could not get the search to return any results.		No
2011-08-29 03:17:29 UTC	No, I could not get the search to return any results.		No
2011-09-09 22:48:47 UTC	No, I could not get the search to return any results.		No
2011-09-09 22:48:57 UTC	No, I could not get the search to return any results.		No
2011-09-13 17:41:26 UTC	No, I could not get the search to return any results.		No
2011-09-23 18:12:06 UTC	No, I could not get the search to return any results.		No
2011-09-24 02:22:09 UTC	No, I could not get the search to return any results.		No
2011-09-27 17:40:20 UTC	No, I could not get the search to return any results.		No
2011-09-29 02:09:33 UTC	No, I could not get the search to return any results.		No
2011-09-29 18:26:27 UTC	No, I could not get the search to return any results.		No
2011-10-03 19:50:46 UTC	No, I could not get the search to return any results.		No
2011-10-10 01:59:40 UTC	No, I could not get the search to return any results.		No
2011-10-24 05:04:50 UTC	No, I could not get the search to return any results.		No
2011-10-26 06:32:35 UTC	No, I could not get the search to return any results.		No
2011-10-30 01:21:54 UTC	No, I could not get the search to return any results.		No
2011-11-06 22:21:22 UTC	No, I could not get the search to return any results.		No
2011-11-09 20:15:20 UTC	No, I could not get the search to return any results.		No
2011-11-09 20:21:24 UTC	No, I could not get the search to return any results.		No
2011-11-12 23:29:14 UTC	No, I could not get the search to return any results.		No
2011-11-14 00:41:06 UTC	No, I could not get the search to return any results.		No
2011-11-14 21:28:07 UTC	No, I could not get the search to return any results.		No
2011-11-22 18:09:14 UTC	No, I could not get the search to return any results.		No
2011-11-23 20:40:24 UTC	No, I could not get the search to return any results.		No
2011-11-23 22:21:11 UTC	No, I could not get the search to return any results.		No
2011-11-29 16:11:48 UTC	No, I could not get the search to return any results.		No
2011-12-01 16:17:31 UTC	No, I could not get the search to return any results.		No
2011-12-07 22:05:17 UTC	No, I could not get the search to return any results.		No

2011-12-16 14:13:38 UTC	No, I could not get the search to return any results.		No
2011-12-21 02:24:50 UTC	No, I could not get the search to return any results.		No
2011-12-27 18:12:30 UTC	No, I could not get the search to return any results.		No
2011-08-11 04:46:45 UTC	No. NPC is not currently offering the classes I want.	Advanced Search	No
2011-08-22 19:51:09 UTC	No. NPC is not currently offering the classes I want.	Advanced Search	No
2011-10-26 06:35:44 UTC	No. NPC is not currently offering the classes I want.	Advanced Search	No
2011-12-15 01:28:38 UTC	No. NPC is not currently offering the classes I want.	Advanced Search	No
2011-05-12 00:51:36 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-12 19:50:35 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-18 23:11:52 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-20 21:19:46 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-22 02:27:24 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-22 23:37:07 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-23 20:11:06 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-24 15:51:34 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-25 03:05:06 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-07-21 18:34:23 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-08-05 17:57:31 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-08-10 18:00:00 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-09-24 21:55:34 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-10-10 00:23:24 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-11-13 20:35:27 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-11-30 20:55:09 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-12-05 09:43:51 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-12-08 18:02:12 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-12-16 05:16:54 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	No
2011-05-14 19:48:00 UTC	No. NPC is not currently offering the classes I want.		No
2011-05-15 11:30:31 UTC	No. NPC is not currently offering the classes I want.		No
2011-05-17 18:55:19 UTC	No. NPC is not currently offering the classes I want.		No
2011-05-18 01:18:53 UTC	No. NPC is not currently offering the classes I want.		No
2011-05-21 01:04:11 UTC	No. NPC is not currently offering the classes I want.		No
2011-05-21 19:27:24 UTC	No. NPC is not currently offering the classes I want.		No
2011-05-24 17:58:36 UTC	No. NPC is not currently offering the classes I want.		No
2011-07-27 17:02:52 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-01 20:53:56 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-06 21:02:44 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-08 18:35:34 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-10 22:36:25 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-15 22:50:56 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-24 01:20:12 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-24 13:26:52 UTC	No. NPC is not currently offering the classes I want.		No
2011-08-27 08:29:38 UTC	No. NPC is not currently offering the classes I want.		No
2011-09-08 01:43:12 UTC	No. NPC is not currently offering the classes I want.		No
2011-09-19 23:20:00 UTC	No. NPC is not currently offering the classes I want.		No
2011-10-03 18:36:24 UTC	No. NPC is not currently offering the classes I want.		No
2011-10-06 19:18:18 UTC	No. NPC is not currently offering the classes I want.		No
2011-10-07 22:22:38 UTC	No. NPC is not currently offering the classes I want.		No
2011-11-20 20:06:03 UTC	No. NPC is not currently offering the classes I want.		No
2011-12-14 18:22:50 UTC	No. NPC is not currently offering the classes I want.		No
2011-12-19 05:27:24 UTC	No. NPC is not currently offering the classes I want.		No
2011-12-22 02:15:40 UTC	No. NPC is not currently offering the classes I want.		No
2011-12-23 03:44:03 UTC	No. NPC is not currently offering the classes I want.		No
2011-12-29 18:35:14 UTC	No. NPC is not currently offering the classes I want.		No
2011-11-15 16:29:14 UTC	No. NPC is not currently offering the classes I want.		No
2011-05-19 14:56:34 UTC	Yes, but I had to search more than one time.	Advanced Search	No
2011-08-04 03:23:19 UTC	Yes, but I had to search more than one time.	Advanced Search	No
2011-08-23 20:27:09 UTC	Yes, but I had to search more than one time.	Advanced Search	No
2011-09-20 20:42:36 UTC	Yes, but I had to search more than one time.	Advanced Search	No
2011-11-03 20:45:00 UTC	Yes, but I had to search more than one time.	Advanced Search	No
2011-11-22 22:03:16 UTC	Yes, but I had to search more than one time.	Advanced Search	No
2011-12-12 22:01:41 UTC	Yes, but I had to search more than one time.	Advanced Search	No
2011-05-10 20:37:50 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-05-17 19:49:35 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-08-12 01:15:31 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-08-25 20:47:04 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-09-19 09:57:15 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-12-10 20:38:47 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-12-13 15:45:52 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-12-14 21:46:38 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-12-23 23:18:58 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-12-29 16:38:15 UTC	Yes, but I had to search more than one time.	Browse by Department	No
2011-12-30 13:35:25 UTC	Yes, but I had to search more than one time.	Browse by Department	No

2011-08-12 14:44:10 UTC	Yes, I found it right away.	Advanced Search	No
2011-08-17 20:14:49 UTC	Yes, I found it right away.	Advanced Search	No
2011-10-25 20:01:55 UTC	Yes, I found it right away.	Advanced Search	No
2011-12-29 20:35:06 UTC	Yes, I found it right away.	Advanced Search	No
2011-05-11 20:15:32 UTC	Yes, I found it right away.	Browse by Department	No
2011-05-16 21:04:17 UTC	Yes, I found it right away.	Browse by Department	No
2011-05-17 19:11:10 UTC	Yes, I found it right away.	Browse by Department	No
2011-08-02 16:51:15 UTC	Yes, I found it right away.	Browse by Department	No
2011-08-11 18:28:31 UTC	Yes, I found it right away.	Browse by Department	No
2011-08-18 01:38:06 UTC	Yes, I found it right away.	Browse by Department	No
2011-08-18 18:07:28 UTC	Yes, I found it right away.	Browse by Department	No
2011-09-22 17:26:36 UTC	Yes, I found it right away.	Browse by Department	No
2011-10-06 19:53:06 UTC	Yes, I found it right away.	Browse by Department	No
2011-11-16 21:25:49 UTC	Yes, I found it right away.	Browse by Department	No
2011-05-10 20:52:46 UTC		Advanced Search	No
2011-05-25 00:55:46 UTC		Advanced Search	No
2011-08-04 14:03:54 UTC		Advanced Search	No
2011-08-24 04:14:20 UTC		Advanced Search	No
2011-08-30 20:51:08 UTC		Advanced Search	No
2011-05-09 19:46:38 UTC		Browse by Department	No
2011-05-13 05:12:54 UTC		Browse by Department	No
2011-05-17 20:48:46 UTC		Browse by Department	No
2011-05-19 23:30:11 UTC		Browse by Department	No
2011-05-22 20:40:48 UTC		Browse by Department	No
2011-05-23 02:08:21 UTC		Browse by Department	No
2011-08-18 18:10:01 UTC		Browse by Department	No
2011-11-01 11:40:13 UTC		Browse by Department	No
2011-11-03 23:04:19 UTC		Browse by Department	No
2011-11-06 19:22:10 UTC		Browse by Department	No
2011-11-14 18:54:12 UTC		Browse by Department	No
2011-12-08 22:28:44 UTC		Browse by Department	No
2011-12-22 19:19:43 UTC		Browse by Department	No
2011-05-10 19:37:27 UTC			No
2011-05-11 17:36:18 UTC			No
2011-05-16 00:40:22 UTC			No
2011-05-17 04:09:13 UTC			No
2011-05-19 16:09:52 UTC			No
2011-05-20 00:19:43 UTC			No
2011-05-20 21:00:03 UTC			No
2011-05-22 10:39:08 UTC			No
2011-05-23 22:06:26 UTC			No
2011-05-23 22:45:11 UTC			No
2011-07-21 22:11:28 UTC			No
2011-07-21 22:40:12 UTC			No
2011-07-23 20:45:01 UTC			No
2011-07-25 21:35:13 UTC			No
2011-07-25 22:57:49 UTC			No
2011-07-26 23:44:39 UTC			No
2011-07-27 23:00:36 UTC			No
2011-07-28 23:24:20 UTC			No
2011-07-30 20:02:13 UTC			No
2011-08-01 00:13:23 UTC			No
2011-08-01 16:01:38 UTC			No
2011-08-02 17:22:30 UTC			No
2011-08-04 21:13:49 UTC			No
2011-08-05 21:52:30 UTC			No
2011-08-08 00:21:36 UTC			No
2011-08-08 15:50:08 UTC			No
2011-08-08 22:20:09 UTC			No
2011-08-09 08:27:04 UTC			No
2011-08-09 10:57:43 UTC			No
2011-08-09 17:15:13 UTC			No
2011-08-09 17:24:09 UTC			No
2011-08-09 17:47:57 UTC			No
2011-08-11 03:01:42 UTC			No
2011-08-11 19:55:06 UTC			No
2011-08-11 23:03:04 UTC			No
2011-08-14 03:37:06 UTC			No
2011-08-15 15:50:53 UTC			No
2011-08-16 21:44:37 UTC			No
2011-08-17 01:53:53 UTC			No
2011-08-18 12:38:02 UTC			No

2011-08-18 20:44:57 UTC			No
2011-08-21 16:32:40 UTC			No
2011-08-22 16:42:52 UTC			No
2011-08-22 21:58:00 UTC			No
2011-08-23 19:54:32 UTC			No
2011-08-23 21:01:47 UTC			No
2011-08-25 06:25:00 UTC			No
2011-08-25 19:31:00 UTC			No
2011-08-26 23:38:24 UTC			No
2011-08-29 20:53:25 UTC			No
2011-08-30 04:22:53 UTC			No
2011-08-31 15:33:52 UTC			No
2011-08-31 16:27:43 UTC			No
2011-09-17 02:04:00 UTC			No
2011-09-20 15:33:10 UTC			No
2011-09-21 06:36:54 UTC			No
2011-09-27 11:11:41 UTC			No
2011-09-30 04:54:35 UTC			No
2011-10-03 19:56:39 UTC			No
2011-10-03 22:28:49 UTC			No
2011-10-07 22:13:34 UTC			No
2011-10-15 04:48:52 UTC			No
2011-10-26 18:45:57 UTC			No
2011-10-31 21:29:49 UTC			No
2011-11-02 16:35:08 UTC			No
2011-11-03 18:05:09 UTC			No
2011-11-04 02:28:01 UTC			No
2011-11-05 07:39:54 UTC			No
2011-11-06 17:45:12 UTC			No
2011-11-07 22:26:35 UTC			No
2011-11-09 20:45:37 UTC			No
2011-11-14 21:53:41 UTC			No
2011-11-18 01:05:06 UTC			No
2011-11-20 14:26:35 UTC			No
2011-11-22 20:19:26 UTC			No
2011-11-28 02:28:22 UTC			No
2011-11-28 15:45:25 UTC			No
2011-11-28 19:37:41 UTC			No
2011-11-30 03:20:59 UTC			No
2011-11-30 16:52:18 UTC			No
2011-11-30 23:09:50 UTC			No
2011-12-05 19:36:50 UTC			No
2011-12-13 21:28:57 UTC			No
2011-12-20 20:32:49 UTC			No
2011-12-20 22:32:58 UTC			No
2011-12-21 15:39:04 UTC			No
2011-12-23 00:41:27 UTC			No
2011-12-30 22:09:52 UTC			No
2011-05-20 23:51:24 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-05-23 16:38:25 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-07-22 23:27:14 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-07-23 15:24:18 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-07-25 14:59:47 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-07-25 22:40:06 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-01 18:52:53 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-04 04:16:00 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-05 08:36:47 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-08 00:00:50 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-08 23:29:24 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-12 04:10:16 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-16 21:30:03 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-22 13:09:22 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-08-31 23:39:48 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-09-16 22:51:28 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-09-18 06:57:11 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-09-26 17:56:08 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-09-29 04:01:36 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-10-03 09:58:28 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-10-20 20:12:56 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-10-30 02:50:13 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-11-03 16:18:55 UTC	No, I could not get the search to return any results.	Advanced Search	Yes
2011-11-06 13:05:47 UTC	No, I could not get the search to return any results.	Advanced Search	Yes

2011-08-02 04:41:34 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-08-03 05:53:49 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-08-08 10:45:03 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-08-17 20:25:19 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-08-26 23:48:46 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-08-29 04:50:58 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-09-07 18:33:34 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-09-16 18:01:18 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-09-20 18:16:44 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-10-10 17:14:13 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-10-13 19:11:00 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-10-16 20:07:14 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-11-01 18:17:39 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-11-03 20:24:53 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-11-09 20:24:54 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-11-17 22:52:05 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-11-27 09:32:55 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-11-29 18:55:36 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-12-05 13:08:43 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-12-11 23:55:01 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-12-29 23:23:42 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-07-22 23:37:10 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-11-15 15:57:39 UTC	No. NPC is not currently offering the classes I want.	Browse by Department	Yes
2011-05-12 19:28:48 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-05-22 02:11:41 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-07-21 20:37:58 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-02 19:57:50 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-04 20:12:29 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-11 21:58:09 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-15 16:43:54 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-15 19:25:38 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-21 19:17:37 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-22 17:42:38 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-23 17:03:21 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-08-25 20:55:40 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-09-13 16:26:17 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-11-05 03:06:51 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-11-14 19:51:48 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-11-19 18:05:30 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-11-20 22:20:51 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-11-22 05:07:18 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-11-30 04:04:44 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-12-05 18:42:55 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-12-06 18:49:38 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-12-21 19:20:01 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-12-27 19:39:00 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2012-01-10 05:43:39 UTC	Yes, but I had to search more than one time.	Advanced Search	Yes
2011-05-09 19:15:08 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-10 02:47:15 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-11 02:08:09 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-11 15:41:26 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-12 06:40:43 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-12 19:57:10 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-13 19:40:18 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-14 14:55:14 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-14 20:30:09 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-16 17:58:29 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-17 13:14:25 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-17 15:48:00 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-17 15:50:39 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-17 20:56:16 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-18 19:28:04 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-19 00:54:46 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-23 15:27:39 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-24 20:07:53 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-05-25 05:06:21 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-07-22 00:25:53 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-07-23 17:47:51 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-07-23 20:51:50 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-07-24 18:32:39 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-07-26 23:17:00 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes
2011-07-27 03:07:16 UTC	Yes, but I had to search more than one time.	Browse by Department	Yes

2011-09-13 19:51:15 UTC	Yes, but I had to search more than one time.		Yes
2011-09-30 22:31:50 UTC	Yes, but I had to search more than one time.		Yes
2011-10-17 07:09:59 UTC	Yes, but I had to search more than one time.		Yes
2011-10-30 00:10:40 UTC	Yes, but I had to search more than one time.		Yes
2011-05-12 15:48:55 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-05-18 01:09:58 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-05-18 22:29:04 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-05-19 17:54:56 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-05-20 04:04:59 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-05-20 17:22:07 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-05-24 16:45:27 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-07-22 18:52:36 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-07-22 22:34:47 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-07-23 19:05:49 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-07-26 16:18:52 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-07-28 05:04:43 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-08-09 01:33:32 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-08-10 03:53:14 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-08-14 19:21:34 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-08-23 00:36:46 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-08-23 18:51:04 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-08-25 21:34:43 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-09-05 03:38:23 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-09-26 02:00:35 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-09-27 22:45:32 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-10-09 05:13:28 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-10-15 12:43:52 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-11-01 19:44:14 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-11-18 18:14:29 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-12-01 04:57:12 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-12-04 00:26:03 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-12-28 18:41:53 UTC	Yes, I found it right away.	Advanced Search	Yes
2011-05-09 20:23:01 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-09 20:44:30 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-09 21:02:11 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-09 21:23:59 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-09 22:50:35 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 00:20:22 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 03:47:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 05:24:39 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 14:23:21 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 16:50:29 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 17:08:04 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 21:47:15 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-10 22:01:54 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-11 05:47:09 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-11 08:54:03 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-11 15:14:00 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-12 15:22:31 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-12 20:31:39 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-12 20:58:49 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-13 17:43:28 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-13 20:30:15 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-13 21:48:57 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-14 20:39:43 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-15 16:30:56 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-16 10:37:22 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-16 17:47:22 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-16 21:39:56 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-17 20:57:26 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-17 21:29:47 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-17 23:30:24 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-18 15:22:29 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-18 15:46:54 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-18 15:54:27 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-18 20:41:44 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-19 05:30:22 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-19 05:42:13 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-19 18:59:50 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-19 19:18:10 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-20 00:16:03 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-20 06:01:17 UTC	Yes, I found it right away.	Browse by Department	Yes

2011-05-20 18:38:16 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-22 01:31:29 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-22 23:03:33 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-23 02:45:49 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-23 05:18:33 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-23 20:37:26 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-23 23:09:34 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-24 05:08:08 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-24 15:19:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-24 21:39:15 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-25 00:48:06 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-21 18:11:26 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-21 21:29:51 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-21 22:43:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-22 14:35:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-22 19:58:05 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-23 17:30:40 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-23 22:08:22 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-25 03:19:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-25 14:48:52 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-25 19:30:15 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-25 20:27:53 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-26 17:19:25 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-26 17:19:29 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-26 17:24:20 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-27 19:33:33 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-28 01:30:33 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-29 17:08:28 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-29 17:53:10 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-29 18:23:28 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-29 18:56:19 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-29 20:58:25 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-29 20:58:46 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-31 03:42:48 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-07-31 19:33:01 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-01 18:10:14 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-01 23:40:42 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-02 19:46:20 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-02 23:30:25 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-03 04:52:33 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-03 14:04:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-03 17:11:57 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-04 08:03:54 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-04 20:03:42 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-04 22:12:30 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-05 00:41:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-05 17:19:06 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-08 16:25:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-08 21:58:43 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-09 23:03:44 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-10 18:33:20 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-10 20:17:02 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-11 15:18:51 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-11 17:28:24 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-12 17:47:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-12 23:53:42 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-14 13:28:52 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-16 20:05:52 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-16 20:52:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-17 00:10:04 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-17 10:22:08 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-18 15:40:25 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-18 16:02:44 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-18 16:15:35 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-21 04:56:59 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-21 20:59:48 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-22 04:21:35 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-22 17:52:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-23 17:22:36 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-25 16:45:26 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-25 20:00:34 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-26 00:29:23 UTC	Yes, I found it right away.	Browse by Department	Yes

2011-08-29 19:35:16 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-29 21:26:06 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-30 05:04:42 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-30 07:45:28 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-08-30 17:37:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-09-02 02:24:41 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-09-12 21:28:44 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-09-13 21:14:57 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-09-14 14:58:13 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-09-15 18:25:21 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-09-28 17:13:37 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-05 19:00:10 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-05 20:21:18 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-10 17:38:15 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-12 17:46:26 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-15 06:19:59 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-17 06:06:37 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-20 15:37:39 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-24 19:18:51 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-25 17:48:29 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-26 04:44:14 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-26 08:25:31 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-10-27 03:21:05 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-02 04:08:13 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-02 18:04:34 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-06 08:22:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-07 19:13:34 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-08 17:12:25 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-09 12:20:34 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-10 16:03:53 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-14 17:18:09 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-14 19:10:05 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-14 21:02:49 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-14 23:50:29 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-15 05:28:57 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-15 16:31:45 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-15 17:25:09 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-15 17:43:53 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-15 20:08:50 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-17 03:22:46 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-18 17:29:00 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-19 17:37:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-20 02:32:05 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-20 21:05:42 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-21 17:05:12 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-21 21:39:40 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-21 23:54:01 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-22 03:15:06 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-22 21:43:08 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-23 02:14:39 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-23 20:45:52 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-23 21:19:17 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-24 01:33:30 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-27 08:01:52 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-28 02:46:44 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-28 02:59:41 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-28 20:12:59 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-29 09:40:05 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-11-29 23:24:09 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-01 00:34:09 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-03 22:08:42 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-05 18:42:36 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-06 05:34:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-06 20:15:06 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-07 09:17:59 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-07 16:32:03 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-08 20:32:14 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-11 02:07:33 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-13 17:52:51 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-13 18:54:39 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-14 18:43:05 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-15 16:37:25 UTC	Yes, I found it right away.	Browse by Department	Yes

2011-12-20 19:37:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-22 20:50:43 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-27 16:05:36 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-29 03:13:43 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-29 22:54:28 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-30 02:04:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-30 19:20:07 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-12-31 01:06:23 UTC	Yes, I found it right away.	Browse by Department	Yes
2011-05-12 01:34:20 UTC	Yes, I found it right away.		Yes
2011-05-13 05:53:04 UTC	Yes, I found it right away.		Yes
2011-05-13 18:32:11 UTC	Yes, I found it right away.		Yes
2011-05-13 21:28:12 UTC	Yes, I found it right away.		Yes
2011-05-16 21:23:54 UTC	Yes, I found it right away.		Yes
2011-05-18 15:44:53 UTC	Yes, I found it right away.		Yes
2011-05-19 17:20:40 UTC	Yes, I found it right away.		Yes
2011-05-19 20:04:56 UTC	Yes, I found it right away.		Yes
2011-05-20 03:37:30 UTC	Yes, I found it right away.		Yes
2011-05-20 16:52:12 UTC	Yes, I found it right away.		Yes
2011-05-20 17:21:51 UTC	Yes, I found it right away.		Yes
2011-05-20 21:45:18 UTC	Yes, I found it right away.		Yes
2011-05-21 03:11:06 UTC	Yes, I found it right away.		Yes
2011-07-22 13:23:52 UTC	Yes, I found it right away.		Yes
2011-07-24 16:59:57 UTC	Yes, I found it right away.		Yes
2011-08-01 18:28:35 UTC	Yes, I found it right away.		Yes
2011-08-01 18:44:49 UTC	Yes, I found it right away.		Yes
2011-08-03 19:00:59 UTC	Yes, I found it right away.		Yes
2011-08-06 22:33:05 UTC	Yes, I found it right away.		Yes
2011-08-10 02:57:49 UTC	Yes, I found it right away.		Yes
2011-08-16 02:37:10 UTC	Yes, I found it right away.		Yes
2011-08-16 15:40:59 UTC	Yes, I found it right away.		Yes
2011-08-18 23:08:13 UTC	Yes, I found it right away.		Yes
2011-08-25 02:07:07 UTC	Yes, I found it right away.		Yes
2011-08-25 17:17:12 UTC	Yes, I found it right away.		Yes
2011-08-25 19:32:40 UTC	Yes, I found it right away.		Yes
2011-09-10 04:13:32 UTC	Yes, I found it right away.		Yes
2011-09-12 17:43:43 UTC	Yes, I found it right away.		Yes
2011-09-26 23:57:47 UTC	Yes, I found it right away.		Yes
2011-10-02 22:50:00 UTC	Yes, I found it right away.		Yes
2011-10-04 21:11:23 UTC	Yes, I found it right away.		Yes
2011-10-06 19:09:13 UTC	Yes, I found it right away.		Yes
2011-10-11 21:25:03 UTC	Yes, I found it right away.		Yes
2011-10-17 19:27:46 UTC	Yes, I found it right away.		Yes
2011-10-25 17:20:20 UTC	Yes, I found it right away.		Yes
2011-10-26 19:20:15 UTC	Yes, I found it right away.		Yes
2011-11-10 16:15:58 UTC	Yes, I found it right away.		Yes
2011-11-11 16:42:06 UTC	Yes, I found it right away.		Yes
2011-11-12 00:13:03 UTC	Yes, I found it right away.		Yes
2011-11-14 21:31:44 UTC	Yes, I found it right away.		Yes
2011-11-17 23:35:26 UTC	Yes, I found it right away.		Yes
2011-11-20 20:14:36 UTC	Yes, I found it right away.		Yes
2011-11-23 14:27:24 UTC	Yes, I found it right away.		Yes
2011-11-26 16:20:10 UTC	Yes, I found it right away.		Yes
2011-11-27 05:00:44 UTC	Yes, I found it right away.		Yes
2011-11-29 06:06:33 UTC	Yes, I found it right away.		Yes
2011-12-10 17:24:15 UTC	Yes, I found it right away.		Yes
2011-12-14 17:43:25 UTC	Yes, I found it right away.		Yes
2011-12-16 02:40:02 UTC	Yes, I found it right away.		Yes
2011-12-20 15:18:34 UTC	Yes, I found it right away.		Yes
2011-12-20 20:35:03 UTC	Yes, I found it right away.		Yes
2011-12-21 23:12:33 UTC	Yes, I found it right away.		Yes
2011-12-22 02:47:35 UTC	Yes, I found it right away.		Yes
2011-12-27 02:10:01 UTC	Yes, I found it right away.		Yes
2011-12-30 22:20:59 UTC	Yes, I found it right away.		Yes
2011-05-12 18:20:30 UTC	Yes, I found it right away.		Yes
2011-08-04 21:50:34 UTC		Advanced Search	Yes
2011-08-08 21:28:34 UTC		Advanced Search	Yes
2011-08-12 18:11:02 UTC		Advanced Search	Yes
2011-08-17 19:24:44 UTC		Advanced Search	Yes
2011-10-13 03:50:05 UTC		Advanced Search	Yes
2011-11-10 05:59:06 UTC		Advanced Search	Yes
2011-11-16 04:14:23 UTC		Advanced Search	Yes
2011-11-27 23:36:15 UTC		Advanced Search	Yes

Spring 2012 Media Survey Results

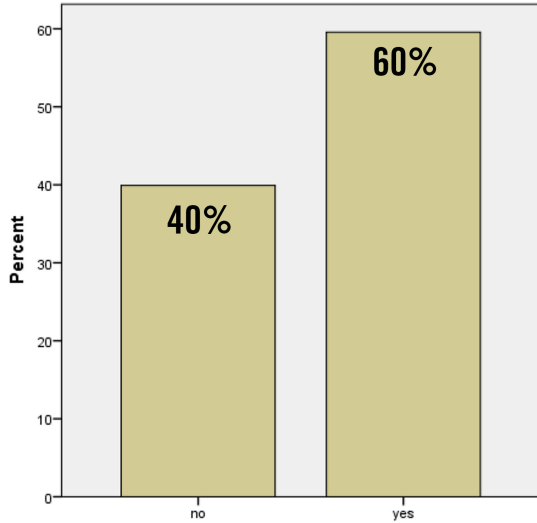
(March 2012) 794 students surveyed

1) What is the MAIN way you receive your news and information?

Average Ranking in order from most often (#1) to least often (#6).

- 1) Television
- 2) Internet news site (CNN, CBS, Google, etc.)
- 3) Radio
- 4) Social Network site (Facebook, Twitter, etc.)
- 5) Printed newspaper
- 6) Online newspaper

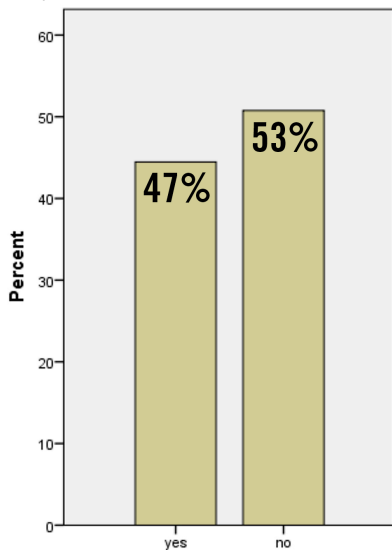
2) Do you read any newspapers?



If yes, which one(s)? In order from highest (#1) to lowest (#8):

1. Arizona Republic – 24%
2. White Mountain Independent – 20%
3. Navajo Times – 16%
4. Holbrook Tribune – 14%
5. Hopi Observer – 8%
6. Daily Sun – 7%
7. Apache Scout – 5%
8. Gallup Independent, Scoop, Silver Creek Herald in the bottom 1%

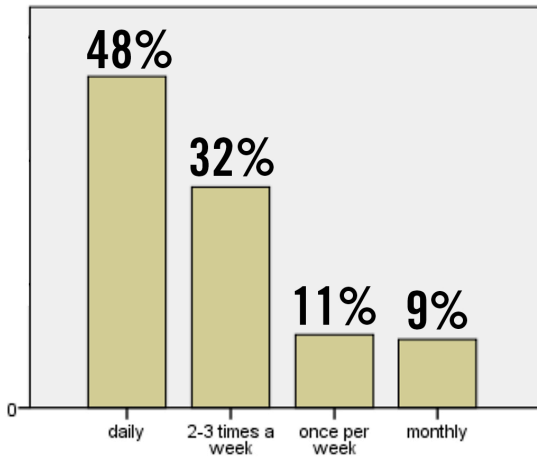
3) Do you watch cable television?



4) What is your favorite cable television station? Top nine write-in answers:

1. Fox 10 News (36 people)
2. MTV (25)
3. NBC 12 News (20)
4. History, Lifetime (19)
5. CNN (18)
6. ESPN, Discovery (17)
7. ABC News 15 (14)
8. CBS Ch. 5 (13)
9. TLC, Cartoon Network (10)

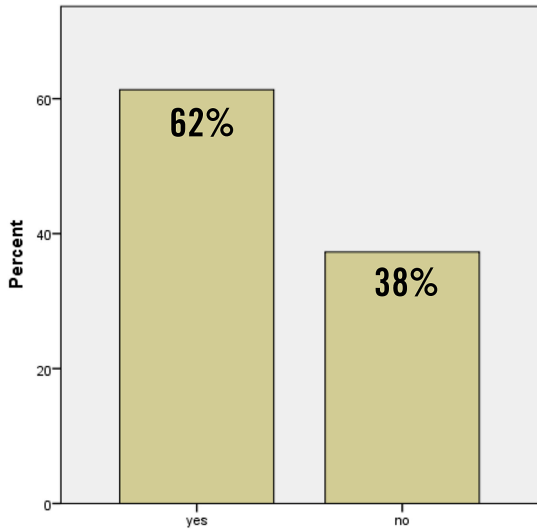
5) How often do you watch cable television?



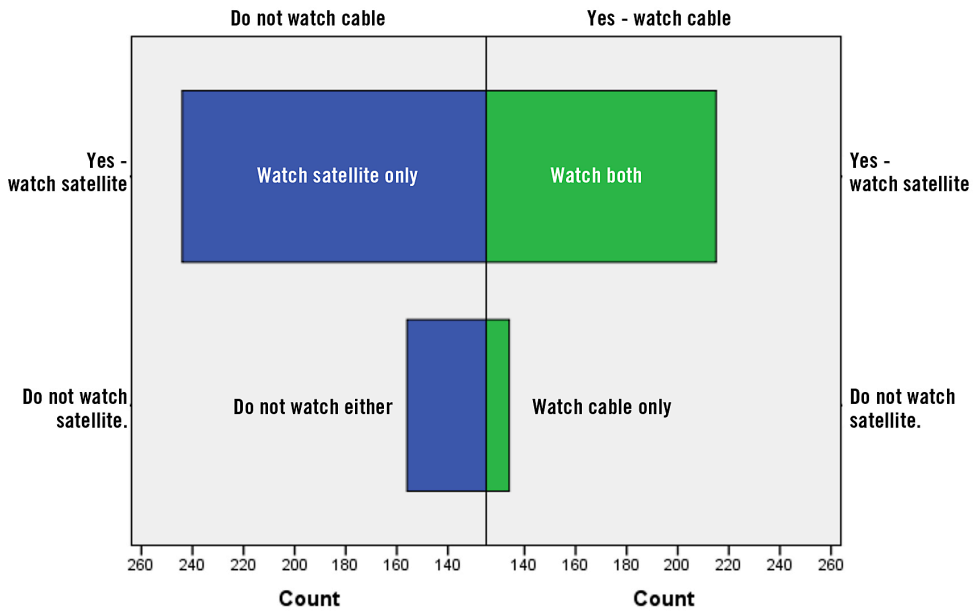
6) What time of day do you most often watch cable television?

1. Evening (4 pm – 10 pm) – 59%
2. Night (10 pm – 2 am) – 14%
3. Morning (6 am – 10 am) – 10%
4. Afternoon (2 pm – 4 pm) – 8%
5. Mid-day (10 am – 2 pm) – 6%
6. Late night/Early morning (2 am – 6 am) – 3%

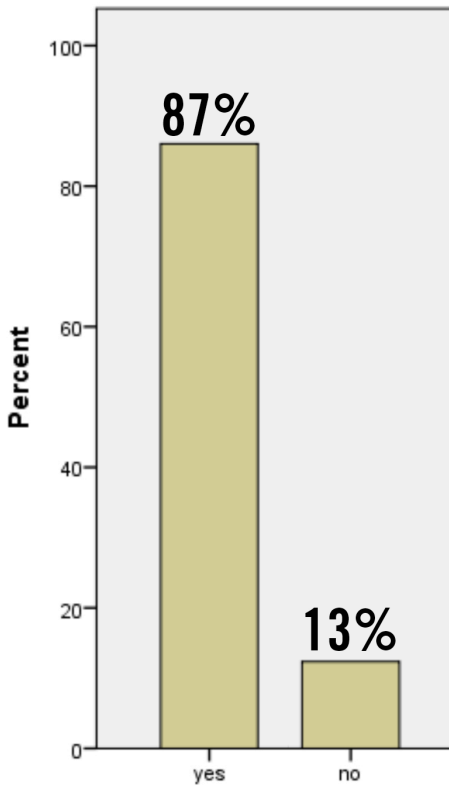
7) Do you watch satellite television?



Cable Versus Satellite Usage



8) Do you listen to the radio? (If no, then skip to question #13.)



9) Do you listen to the radio on (Circle ALL that apply.)

AM: No – 72% Yes – 28%

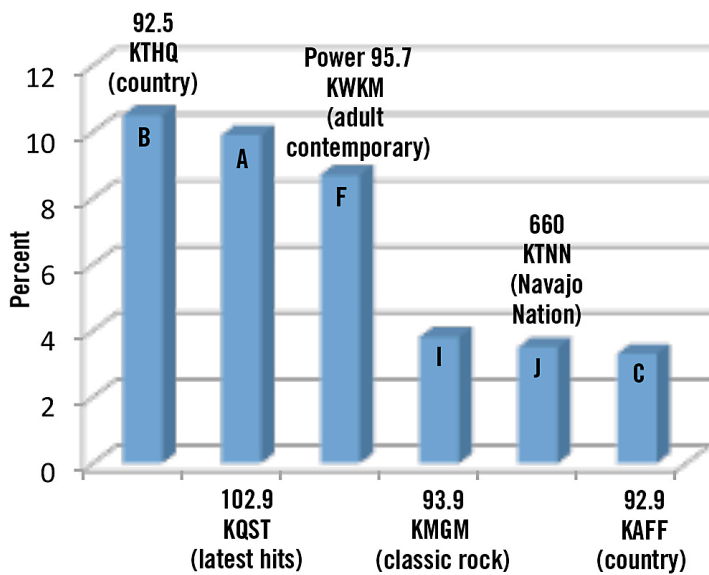
FM: Yes – 84% No – 16%

Satellite Radio: No – 69% Yes – 31%

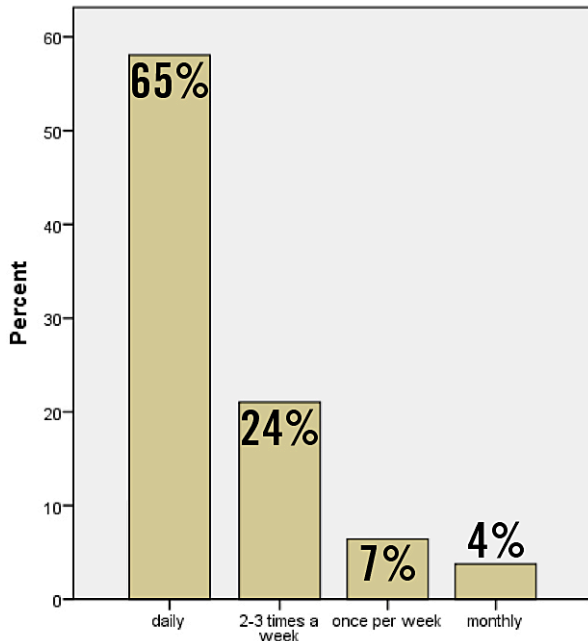
10) Which **LOCAL** radio station do you listen to **most**? (Circle only one.)

- a) 102.9, KQST (latest hits)
- b) 92.5, KTHQ (country)
- c) 92.9 KAFF (country)
- d) 1230 KINO (country)
- e) Z92.1, KZUA / 93.5, KSNX (country)
- f) Power 95.7, KWKM (adult contemporary)
- g) Storm 96.5, KRFM (adult contemporary)
- h) Majik101.7, KQAZ (adult contemporary)
- i) 93.9 The Mountain, KMGM (classic rock)
- j) 660, KTNN (Navajo Nation)
- k) 88.1/89.2, KNNB (Apache Nation)
- l) 88.1, KUYI (Hopi radio)
- m) 105.5, KSNX (oldies/classic hits)
- n) 1400 KRVZ (oldies)
- o) Star 1450, KVSL (nostalgia)
- p) 970, KVWM / 1270 KDJI (talk, news)
- q) 90.7, KNAU (National Public Radio, classical)
- r) Talk 106.7, KNKI (talk, sports)

Top 6 Radio Stations Selected

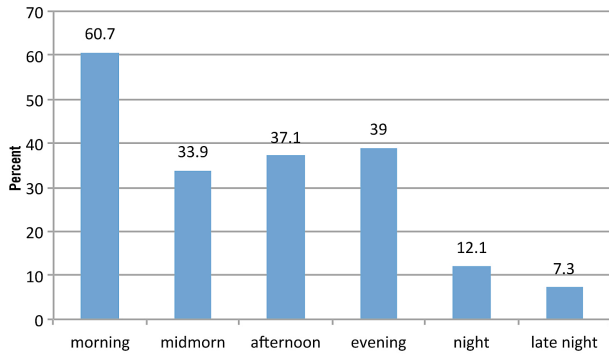


11) How often do you listen to the radio?

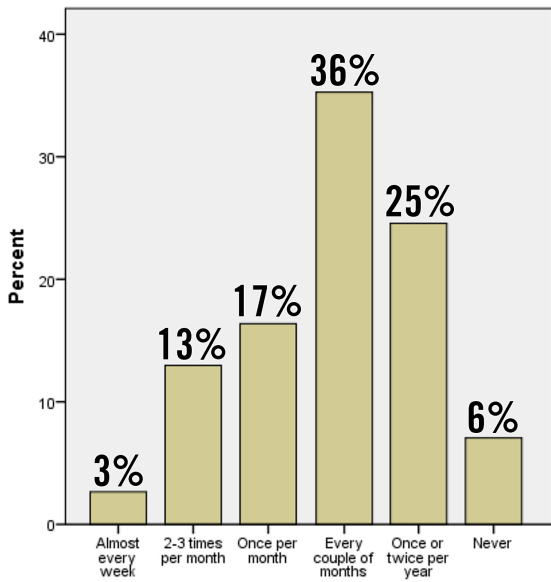


12) What time of day do you most often listen to the radio? (Circle ALL that apply.)

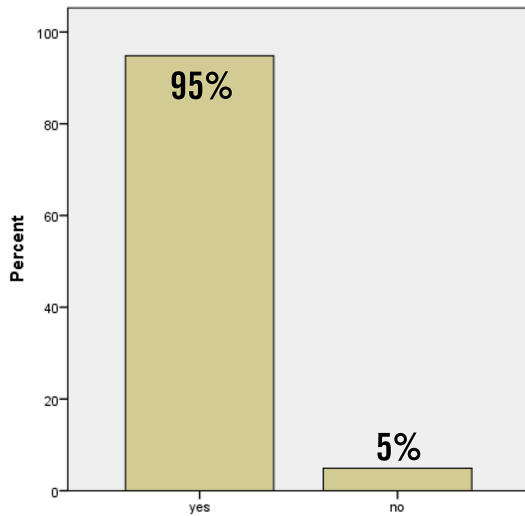
- a) Morning (6 am – 10 am)
- b) Mid-morning (10 am – 2 pm)
- c) Afternoon (2 pm – 4 pm)
- d) Evening (4 pm – 10 pm)
- e) Night (10 pm – 2 am)
- f) Late night/Early morning (2 am – 6 am)



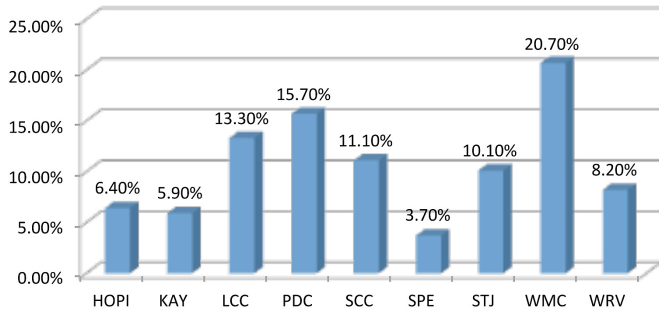
13) How often do you go to see a movie at the theatre?



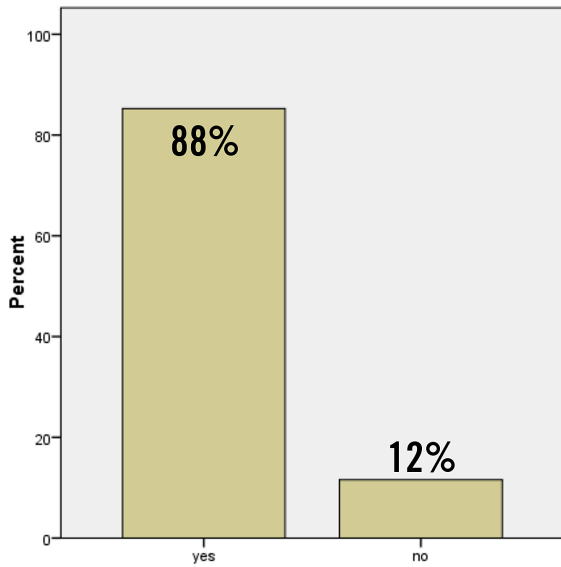
14) Do you own a cellphone? (If no, then skip to question #18.)



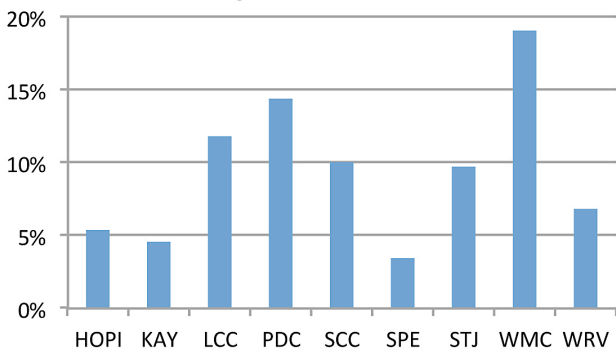
Percent Cell Phones at Each Location



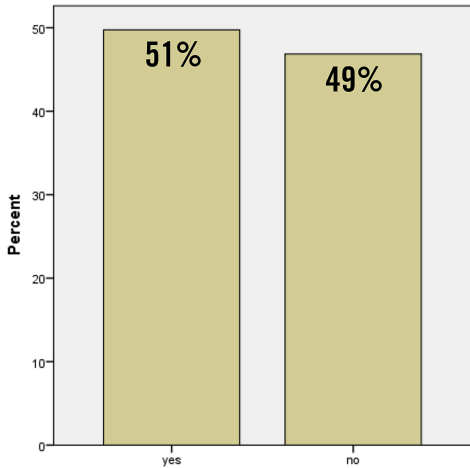
15) Do you send and use text messages?



Percent Text Messaging by Location



16) Do you browse the Internet on your cell phone?

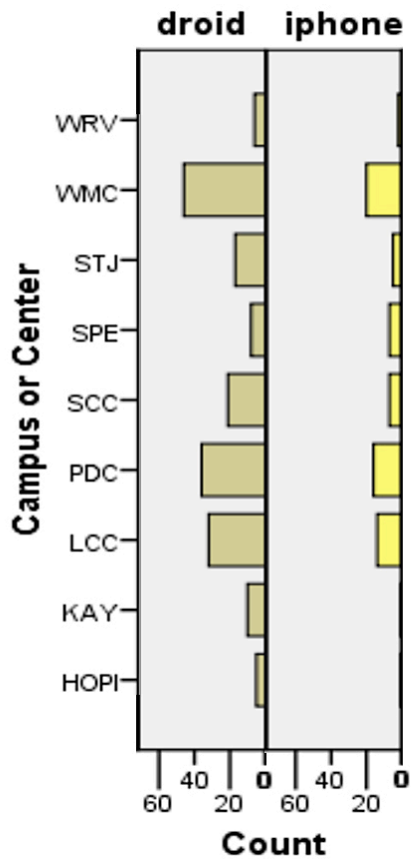


Note: 1,230 people connected to www.npc.edu with an Apple iPod Touch in 2012. – Google Analytics

17) Do you own an iPhone or Droid cellphone?

- a) Yes – 36%
 - b) No – 64%
- If yes, which one? iPhone – 29% Droid – 71%

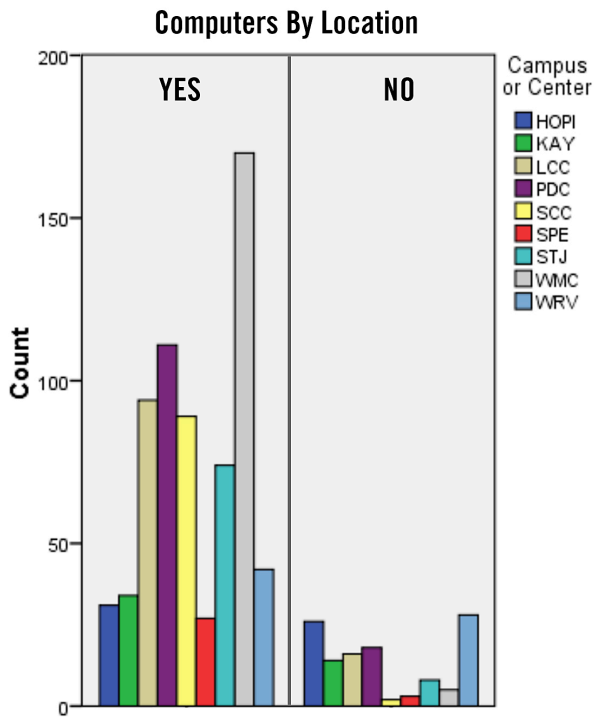
iPhones and Droids by Location



Note: The NPC website, www.npc.edu, had 12,224 mobile device connections in 2011. In 2012 there were 29,881 connections. From January 1 to February 12, 2013 there were 6,587 – more than half the number of mobile connections in two months than in 2011. At the current rate we should reach over 39,522 connections in 2013. – Google Analytics

18) Do you have access to a computer OTHER than at NPC?

a) Yes – 85% b) No – 15%

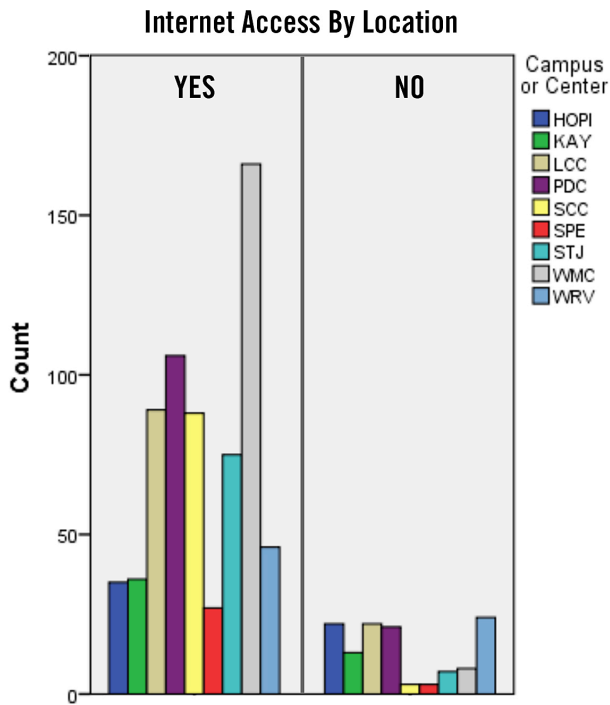


19) Do you own or have access to an Apple iPad or other tablet computer?

a) Yes – 22% b) No – 78%

20) Do you have access to the Internet OTHER than at NPC?

a) Yes – 84% b) No – 16%



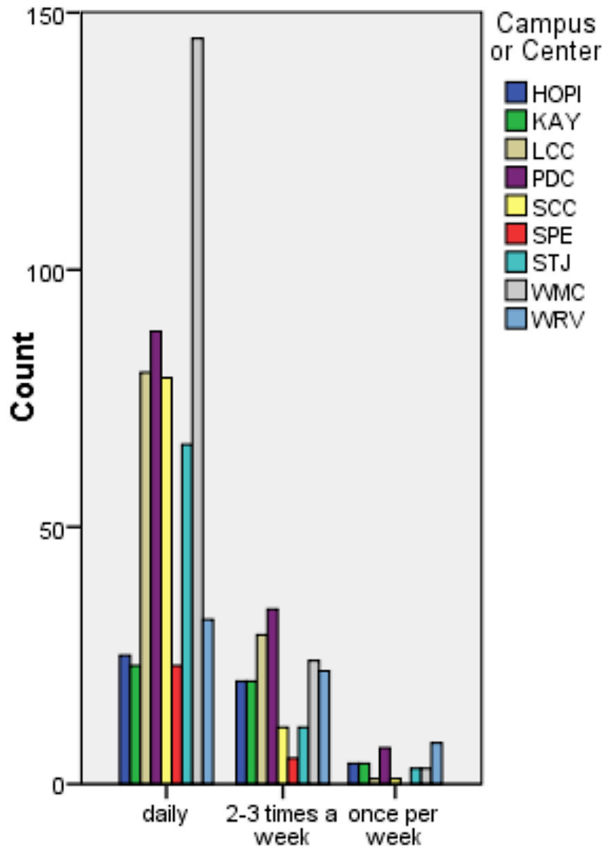
21) Where do you most often access the Internet?

- a) Work – 7%
- b) Home – 61%
- c) Northland Pioneer College – 15%
- d) Internet Café – 0%
- e) Your cell phone – 11%
- f) Other – 6%

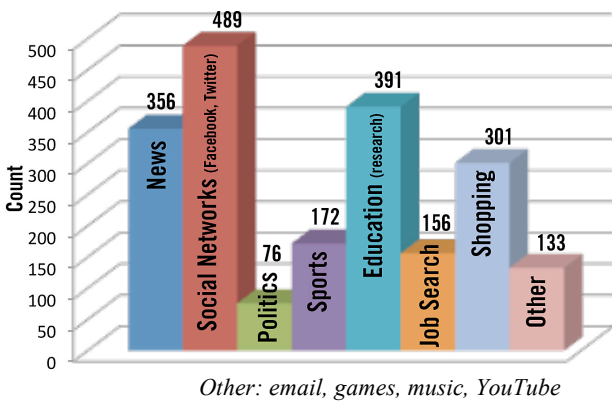
22) How often do you use the Internet?

- a) Daily – 71%
- b) 2 or 3 times a week – 22%
- c) Once per week – 4%
- d) Monthly – 2%
- e) Every 2-3 months or less – 1%

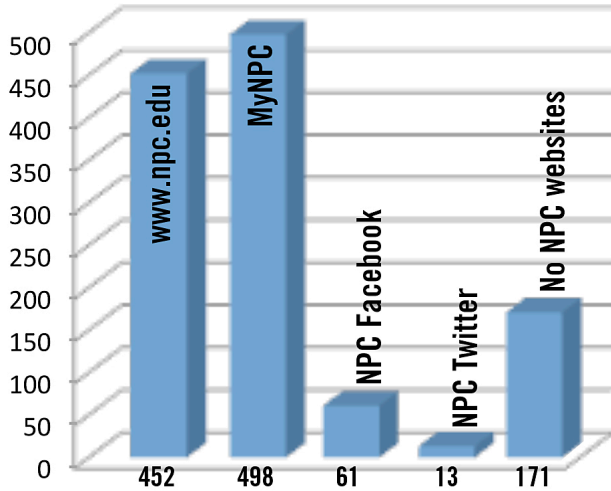
Frequency Of Use By Location



23) Which content are you most interested in on the Internet?

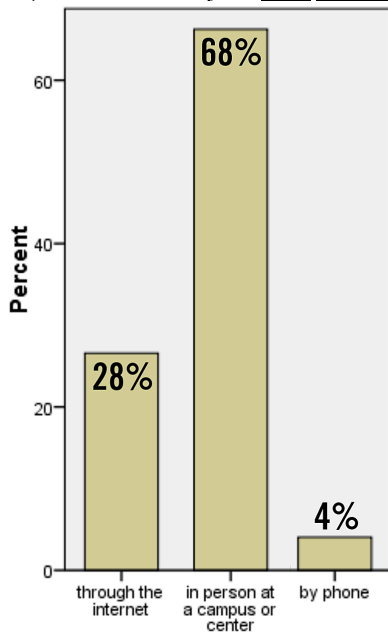


24) Do you use/view any of the following NPC websites?



Note: 481,205 people visited www.npc.edu in 2012. 115,489 were new visitors.
– Google Analytics

25) What would be your most preferred method to register for classes at NPC?

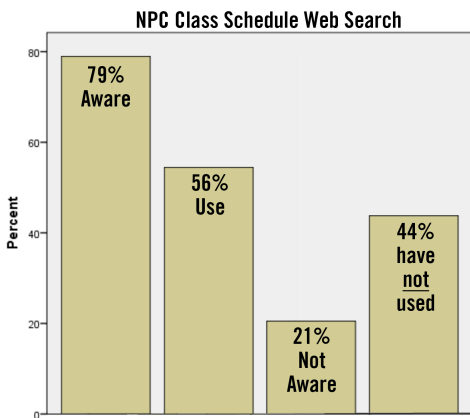


26) Were you aware that you can use NPC’s websites to view the current class schedule offerings?

- a) Yes – 79%
- b) No – 21%

Have you ever used the NPC website class schedule search engine to look for class offerings?

- a) Yes – 56%
- b) No – 44%



Note: The class schedule search page received 26,975 hits in 2012. – Google Analytics

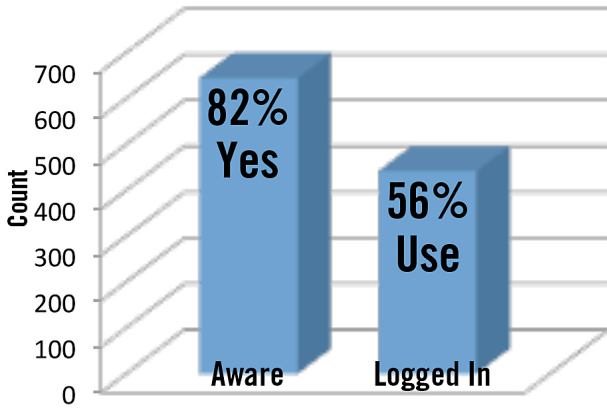
27) Were you aware that you have an official NPC student e-mail address and account?

- a) Yes – 82%
- b) No – 18%

Have you ever logged into and used your NPC student e-mail account?

- a) Yes – 56%
- b) No – 44%

NPC Student Email: Awareness Versus Use



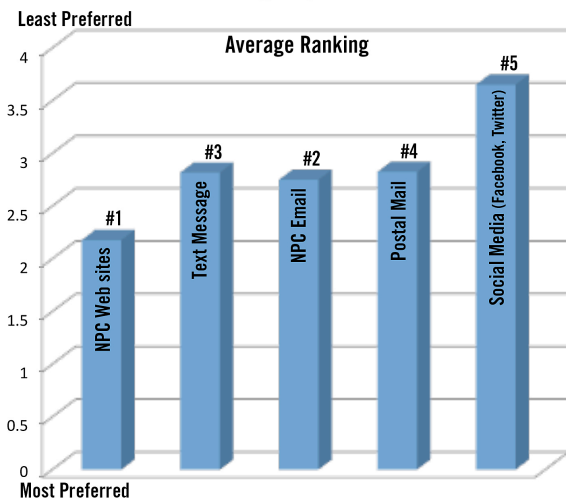
28) How did you first hear about NPC?

- a) From a friend/relative who has attended NPC – 42%
 - b) From a teacher or counselor – 21%
 - c) Postal mailing of schedule/postcard – 6%
 - d) Saw campus when driving by – 27%
 - e) NPC website – 1%
 - f) Newspaper ad – 1%
 - g) Radio ad – 1%
 - h) Phone book – 1%
 - i) TV ad – 0%
- Other: friend/relative worked at NPV, Dual Enrollment/NAVIT

29) What is your preferred way to get important, current, non-emergency information about NPC (college events, financial aid deadlines, bookstore notices, etc.)?

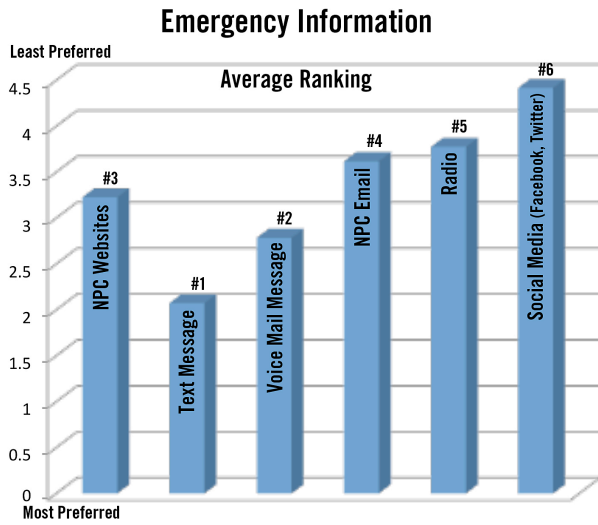
Rank in order from 1 – 5, one being most preferred, five being least.

Non-Emergency Information

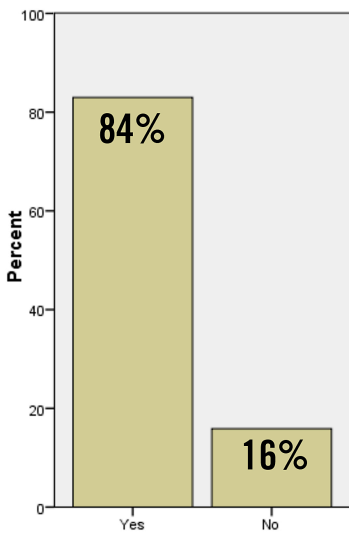


30) What is your preferred way to get emergency information about NPC (campus/center closures, class cancellations, etc.)?

Rank in order from 1 – 6, one being most preferred, six being least.



31) Do you ever read the posters/fliers that are up around your campus/center?



If yes, circle how often?

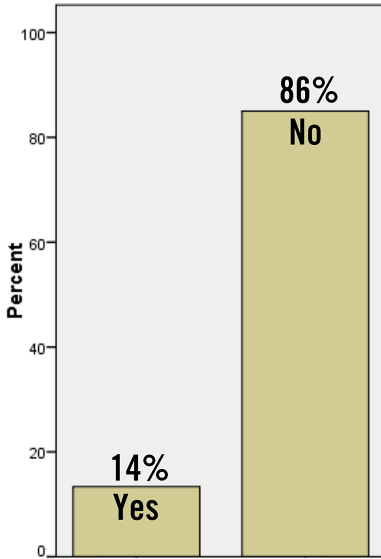
At least once per week – 67%

Once/twice per month – 25%

Less than once per month – 6%

Once per semester – 2%

32) Are you a “friend” to Ernie Eagle on Facebook?



If yes, do you use NPC’s Facebook page to get current information about NPC?

(Result is percent of the yes answers only)

- a) Yes – 60% b) No – 40%

Note: Currently the Ernie Eagle Facebook page has 1,513 “friends” (as of 2/13).
In 2012, 2,281 people were referred to www.npc.edu from Facebook. – Goggle Analytics

33) Have you ever seen/read the electronic NPC student information monitors at the four campuses?

(No monitors at centers. 504 answers were from campus locations, percent below is from those answers only.)

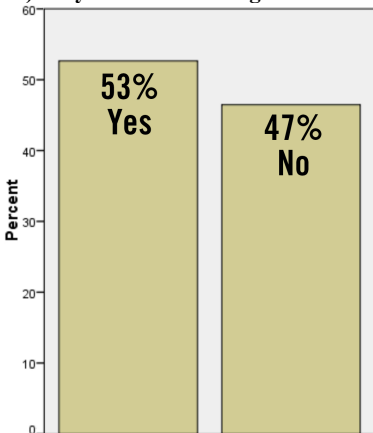
- a) Yes – 35% b) No – 65%

34) Have you seen the NPC ad on the public buses that run from Pinetop to Holbrook?

(No buses at centers. 494 answers were from campuses, percent below is from those answers only.)

- a) Yes – 18% b) No – 82%

35) Do you read the “Eagle Briefs” newsletter in the NPC bathrooms?



36) Were you aware that you can buy NPC logo items (*pens, folders, T-shirts etc.*) at your campus/center front office?

- a) Yes – 89% b) No – 11%

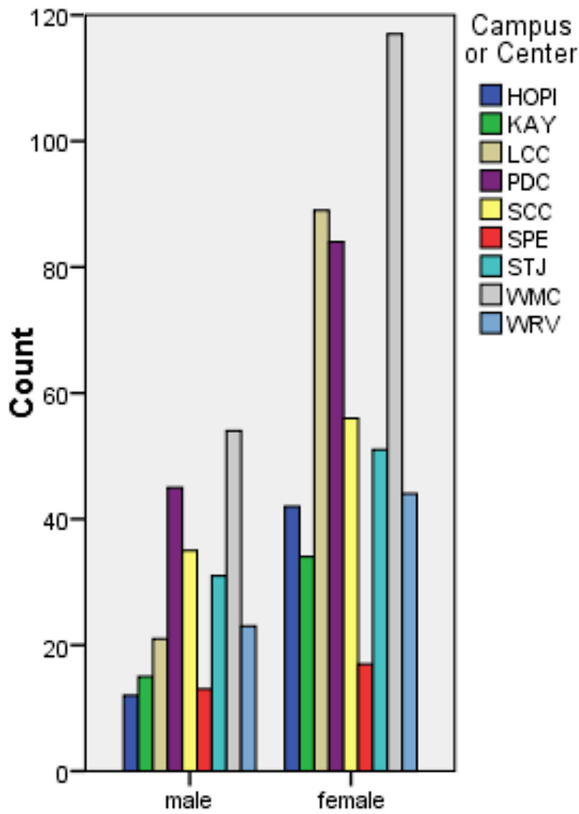
If yes, have you purchased anything? Yes – 25% No – 75%

Are you planning to purchase anything? Yes – 42% No – 58%

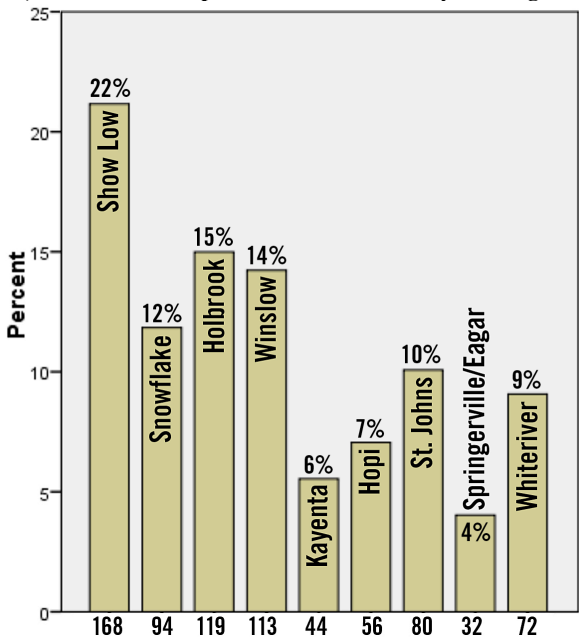
37) What is your gender?

a) Male – 32%

b) Female – 68%

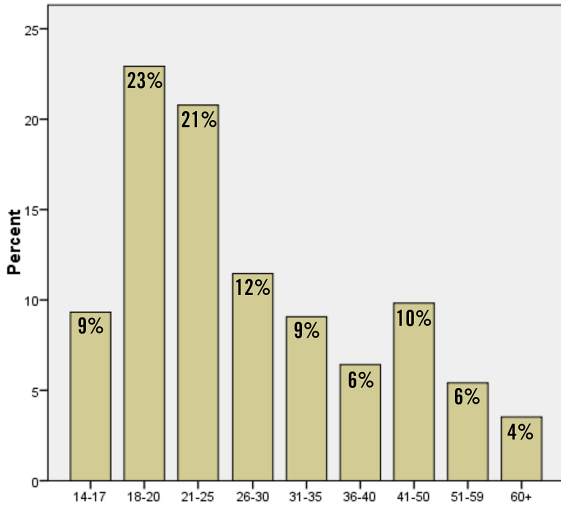


38) What NPC campus/center location are you at right now?



NPC Actual: Show Low 37%; Snowflake 15%; Holbrook 14%; Winslow 11%; Springerville/Eagar 7%; St. Johns 6%; Whiteriver 4%; Hopi 3%; Kayenta 3%

39) What is your age range?



NPC Actual: Under 18-22%; 18-24 26%; 25-29 14%; 30-39 17%; 40-49 11%; 50-64 9%; 65+ 1%

40) Approximately how many miles do you travel to get to your nearest campus/center?

