

Northland Pioneer College  
Summary Of Heber/Overgaard Outreach Meeting  
April 19, 2004

Attendance:

Phil Rhodes	Cindee Beecroft
Sara Rhodes	Matt Weber
Cindy Warren	Bobbi Goode
Dave Warren	Sam Goode
Ron Squire	Bev Carlyon
Donna Krieser	Bill Carlyon
Doug Ressler	Heather Lester
Dick Heimann	Bob Seymour
Brian Starkes	Jeanne Swarthout
Janet Gibson	Mark Vest
	Heidi Fulcher
	Mary Lou Costales

1. Jeanne welcomed everyone and had introductions.
2. Jeanne said since the vice presidents don't get out to Heber that often they wanted to hear from the community members and students what NPC can do to better serve people in this area. She explained that the purpose of the NPC outreach meetings were to bring business, community leaders, students and instructors together and discuss their suggestions and ideas
3. Mary Lou gave updates on everything that was discussed at the last outreach meeting in April of 2002. Questions were asked about whether NPC will offer English 101 and 102 on the Internet. Jeanne said that might be a possibility but not for another two years. NPC is going to need on-line tutors for Internet classes and that is something we are checking into.
4. Doug Ressler, NPC's Business and Industry Coordinator spoke to the group briefly and explained how his division could help the area businesses. He said his mission is to meet training needs of businesses with short-term training, most of the time this is for bigger companies but if he was contacted by a smaller business he might be able to work something out. NPC offers a HomeBuyers Workshop for first time homebuyers. This last class can also be attended by current real estate agents needing continuing education. This class can be attended right here at the Heber Center over the video system. Doug said NPC was offering health seminars on dymensia and diabetes but as of right now those seminars are being offered at the Show Low campus. He would like to travel to neighboring communities and offer these type of seminars if the public was interested.
5. Heidi Fulcher talked about The Learning Cornerstone (TLC) courses that are available at the Heber Center. She explained that TLC offers college prep classes in the reading, writing and math areas. There are also pre-GED and GED classes offered here. The Heber Center currently has no learning assistant and it hasn't had one all year. If anyone knows someone who would be interested in that 15 hour per week position, please let Mary Lou know. Heidi also mentioned that there is Adult Basic Education scholarship money available to qualifying students.
6. Mary Lou read a letter from a community member who couldn't attend today's meeting. The writer, Senda McLaughlin thanked NPC for having gardening classes but would like to see some of the computer skills workshops offered in Heber such as digital camera, know your PC and Internet and email classes. She suggested to make the minimum enrollment lower so instructors wouldn't cancel classes because of low enrollment, especially in Heber. She asked why NPC couldn't take a survey of Heber-Overgaard and Forest Lakes population and find out what type of classes they would attend. Her husband would like to see welding and small engine repair classes in Heber.
7. Ron Squire told the VP's that in his opinion, NAVIT and NPC have been a godsend for the people in this area.

8. At this time Mark and Jeanne asked for community input and suggestions.
- We need a class on state taxes and sales taxes for people who want to start a small business. An often asked question to Phil Rhodes, who has his degree in business, is “What kind of business license is needed to small business management in Navajo County?” We don’t have a government entity in this town and people don’t know whom to contact. Maybe a class covering this information might be useful.
  - A dog obedience class would be nice.
  - Small home repairs class.
  - President’s scholarship doesn’t cover the high cost of text books. Could that amount be raised?
  - NPC needs to get higher education classes up here on this mountain for our students. NAU statewide is available but very limited. *Jeanne has asked three other universities, both private and public) to work with us. ASU West is interested. We will fight for it!*
  - Why doesn’t NPC have a student input group? *Mark said a student government is going to happen. NPC use to have one but the problem is that all students are not together because we cover such a wide area in NE Arizona. But that won’t stop us.*
  - Heber NPC needs a business leaders advisory counsel. Meeting once very two years isn’t often enough. Employees in this area need proper training.
  - A basic drawing class would be nice.
  - Why doesn’t the Heber Center offer summer classes anymore? *Jeanne said just because this center is scheduled to be closed this summer doesn’t mean it will be closed every summer. Low enrollment and high costs of overhead is why it is being closed this year. We need a good marketing plan for summer classes here. What’s needed and what’s wanted? She also said NPC’s first priority for the Heber Center’s a new video system for the video classes. Grant related money will be used.*