Our Mission: Northland Pioneer College creates, supports and promotes lifelong learning.

Always speak to an NPC academic adviser to ensure you’re on the right path!
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Welcome to NPC
President Dr. Swarthout

Who We Are...
General Information

Mission, Shared Vision,
Values and Purpose

Business and Community
Services

Helpful Telephone
Numbers

NPC Mascot Ernie Eagle
Welcome

I’ve spent countless hours, some as part of my job and some not, driving through our communities; worrying about our students; thinking about ways the college could provide assistance. I care deeply about what is taking place in the communities of Navajo and Apache counties. I want NPC to be part of a larger solution to the economic circumstances we find ourselves in.

I started by asking some tough questions of myself and college staff. “What is a college’s role under tough economic circumstances?” “What could NPC do as an institution to provide economic relief to those who need education and job-ready skills?” Yes, NPC provides high quality education programs while keeping costs to a minimum, but that isn’t enough today.

NPC serves some of the poorest communities in Arizona and the nation. It was with this in mind that the college started to think about creative ways to help students achieve their goals through tuition waivers and scholarships. We considered the impacts of several different financial factors which are obstacles to student completion and success, thus restricting access to whatever job markets they wish to enter. These obstacles include increasing limitations on Pell Grant availability; decreasing family, community and tribal resources to support education needs; and rising costs for basic services.

Thinking creatively has paid off. Starting this fall NPC is offering four distinct tuition plans, unanimously approved by NPC’s District Governing Board and recognized by Arizona legislators as a unique approach to being a better community and student partner in a time of economic distress.

The Finish Line scholarship waives tuition costs for up to 12 credits to assist students in completing their associate degree. A large number of NPC students have made significant progress toward completing a degree but are unable to finish due to the loss of financial aid or other assistance. Find out more at www.npc.edu/FinishLine.

The second scholarship, College Bound, allows qualified high school students to take up to seven general education credits per semester tuition free, helping them to get a head start on college classes. In Navajo and Apache counties, high schools are having increased difficulty funding college-level courses such as Advanced Placement and Dual Enrollment. NAVIT program funds are no longer allowed to cover general education credits, which are a foundational part of any degree. Find out more at www.npc.edu/CollegeBound.

NPC will be giving a 50 percent tuition discount on all Adult Basic Education (ABE) classes through The Learning Cornerstone (TLC), starting in the fall 2014 semester. This is an intentional action to remove the many obstacles students who are not quite ready for college-level courses face in preparing to work toward a GED or degree. Given the incredible decrease in state financial support for students doing ABE coursework, the college is dedicating resources to fill the funding gaps for these students.

Lastly, NPC will give a 50 percent tuition discount on all summer courses, starting in 2015. This will encourage more students to enroll, decreasing the amount of time needed to complete their degree. Studies have shown that the longer it takes a student to complete a degree or certificate the more likely it is that something will happen to cause them to drop out. The reduced tuition will encourage students to utilize this semester to move them more quickly toward completion.

I would encourage you to look through this catalog or our website, www.npc.edu, where you’ll find information about the programs and services available to you at Northland Pioneer College. If you have questions, please, don’t hesitate to call or visit with an academic adviser, a professor or dean in your area of interest. You’ll find everyone dedicated to your success as an NPC student.

Welcome to NPC! I look forward to shaking your hand at a future Commencement ceremony.

Jeanne Swarthout, Ph.D.
President, Northland Pioneer College
The College District

Established in 1972, Navajo County Community College District, or Northland Pioneer College (NPC), is a publicly supported community college located in Navajo County, Arizona. The college’s first students enrolled for the fall semester of 1974.

The Navajo County Community College District serves Navajo and Apache counties, an area of 21,158 square miles with a 2007 U.S. Census Bureau permanent population estimate of 187,985. The Navajo, Hopi and White Mountain Apache Indian Reservations occupy more than 66 percent of the total land in the College service area and account for 60 percent of the area’s population.

Campuses are located within four of the largest Navajo County communities of Holbrook, Show Low, Snowflake/Taylor and Winslow. Five centers are located in Hopi, Kayenta, St. Johns, Springerville/Eagar and Whiteriver. Educational sites are established as educational needs and opportunities arise.

Accreditation

In order to have the right to award college degrees and certificates, institutions of higher education must be evaluated by a nationally recognized accrediting agency. The Higher Learning Commission (HLC) of the North Central Association of Colleges and Schools is charged with evaluating Northland Pioneer College. NPC is proud to report having passed the most recent (2010) evaluation with unqualified approval of every area of college operations.

The HLC currently has revised its 10-year evaluation schedule to one that continuously monitors excellence of operational and educational standards. This new model ensures NPC students of an up-to-date, nationally recognized and accredited educational experience.

To view the criteria and standards set by the Higher Learning Commission, contact them at 230 South LaSalle St., Suite 7-500, Chicago, IL 60604, (800) 621-7440 or online at www.ncahlc.org.

College Visitation

The public is always welcome to visit NPC campuses and centers. Visitors are asked to check in at the campus or center office. Visitors will be held to the same standards of conduct as NPC students.

Normally the student lounges, campus/center offices, art galleries, academic advising offices, libraries, parking lots and hallways are open to the public. Classrooms, fitness rooms, and faculty offices are reserved for registered students.

While classes are in session, visitors should be considerate of students and not bring small children into classroom, laboratory or library areas.

Soliciting is prohibited on all campuses and centers.

For your safety, please keep out of construction areas. In many instances there will be public open houses when buildings are completed.

NPC encourages the public, over the age of 18, to use our library facilities. A wide selection of reference materials are available, including a federal documents depository at the Winslow library. Materials can also be requested through interlibrary loan networks at no charge for current students, or for a fee for the general public.

Non-students are charged a Media Fee to access college computers and wireless Internet services (See page 8).

Ask your local library media specialist for assistance or use the “Ask a Librarian” link on the library’s website, www.npc.edu/library, or use your cell phone to text a librarian at (928) 351-4204.

Mascot and Colors

In 1976, Northland Pioneer College students selected the golden eagle as the college’s mascot, and gold, sky blue and red as the college colors. The red was later dropped. Royal blue and gold are now used as the college’s official colors.
Who We Are...

Mission
Northland Pioneer College creates, supports and promotes lifelong learning.

Our Shared Vision
NPC creates a learner-centered environment.
NPC responds to community needs.
NPC provides effective and responsive service to our constituencies.
NPC fosters professional growth and collegial collaboration.

Our Shared Values
We Value Learning
NPC is a community designed first and foremost to promote learning for our constituencies and for ourselves.

We Value Quality
NPC is strongly committed to improving learning opportunities by promoting high educational standards.

We Value Integrity
NPC is an organization that demands honesty and fairness in every relationship.

We Value Diversity
NPC respects and promotes multi-culturalism in its students, academic programs and employment.

We Value Service
NPC is a service organization dedicated to helping our students determine and achieve their goals.

We Value Accountability
NPC adopts efficient operational practices to assure that our constituencies receive the highest quality services for the lowest possible cost.

We Value Responsiveness
NPC addresses community and students needs quickly.

We Value Students and Colleagues
NPC respects and promotes the dignity, worth and capabilities of each individual.

We Value Access
NPC is committed to providing accessible and affordable learning opportunities.

We Value Collaboration
NPC can best serve its communities through cooperation and partnerships.

Our Purposes
1. General Education
To foster the intellectual inquiry and breadth of knowledge as well as the skills inherent in general education.

2. Degrees/Certificates/Transfers
To facilitate student achievement of Associate degrees, certificates, and/or successful transfer to Baccalaureate programs.

3. Employability
To promote development of occupational skills.

4. Personal Enrichment
To encourage an awareness and appreciation of social, cultural, intellectual, and artistic endeavors as well as individual development and cultural diversity.

5. Developmental Education
To facilitate student success through development of skills essential for effective learning.

6. Support Services
To enhance student success through accessible and comprehensive student services.

7. Economic Development
To contribute to economic development through community programs and activities.

8. Professional Excellence
To attract and retain a highly qualified faculty and staff dedicated to student-centered learning, ethical practices, and continued professional development.

9. Access
To disseminate learning and deliver services to diverse communities throughout the college’s rural service area.

10. Institutional Effectiveness
To strengthen planning and evaluation of our Institutional Purposes to assure that our goals are effectively met.
Community and Corporate Learning

The Community and Corporate Learning Division promotes occupational skills and encourages an awareness of social, cultural, intellectual and artistic endeavors—two key missions for Northland Pioneer College. The Corporate area provides quality training and workforce development workshops that are customized to meet the needs of business and industry communities. NPC’s Corporate department guarantees satisfaction for training services. If the services NPC provides do not meet your requirements, staff will re-do them at no charge.

This area specializes in offering creative training with courses and workshops that incorporate innovation, flexibility, customer service, entrepreneurial spirit and world-class standards.

The mission is to provide business and industry with quick turn-around training programs that enhance the individual and provide additional value to companies by increasing employee knowledge, skills and confidence. NPC can tap its own resources or bring in outside trainers to provide any training that might be needed. By coordinating these efforts, in many cases, the training can be offered at a lower cost. Training to meet state or federally required certifications is already offered by NPC in our service area, saving businesses the time and financial cost of sending employees to large metro areas. NPC has the educational resources to provide training in a variety of areas, such as computer software implementation, CPR certification, business training, as well as stress or time management skills. Special speakers can also be arranged.

By establishing partnerships, strategic alliances and advisory councils with companies, such as Arizona Public Service Cholla Power Plant, Salt River Project Coronado Generating Station, Tucson Electric Power Springerville Generating Station, Summit Healthcare Regional Medical Center, PFFJ Inc., Navajo Electric Co-op, Apache County, Wal-Mart, Navajo County, local fire departments and others, Corporate Training benefits employers, employees, future employees and the community.

For more information on Corporate Training, please contact Royce Kincanon, at (800) 266-7845, ext. 6239 or email royce.kincanon@npc.edu.

The Community area serves the residents of NPC district communities by providing lifelong learning opportunities and support for community and cultural activities. Classes and workshops are offered as noncredit opportunities in home crafts and technology, dance, health and wellness, computer applications, cooking specialties, sustainable living strategies, and other areas.

Classes and workshops are included in the semester schedule of classes, with additional classes added throughout the semester. Local newspaper advertising and mailings notify communities of all courses scheduled. Enroll in classes and workshops at least a week before the class starts to ensure it is not cancelled due to insufficient enrollment.

NPC offers a Kids College to provide young people, ages 6-14, with a secure, structured enrichment program with exciting learning opportunities designed to allow them to explore, expand and experience areas of interest, develop their academic skills and make new friends, while realizing that a college education is attainable.

To request to be on the division mailing list of course offerings, please contact Loyelin Aceves, community and corporate specialist, (800) 266-7845, ext. 6244, or email loyalty.aceves@npc.edu. You can also view a current list of personal interest classes by visiting www.npc.edu and clicking on the Noncredit Classes {Learning Adventures link. Suggestions for future course offerings or topics are welcomed.

Talon Gallery

The Talon Gallery, located in the Aspen Center on the Show Low – White Mountain Campus exhibits work by students and regional artists. When classes are in session, the gallery is open to the public, Monday through Thursday, 8 a.m. to 7:30 p.m.; Fridays, 8 a.m. to 4 p.m.

NPC’s permanent art collection and other exhibits are displayed in the lobby of the Performing Arts Center on the Snowflake/Taylor – Silver Creek Campus, and other campus or center public areas.
The Small Business Development Center (SBDC) was established in 1989 by Northland Pioneer College and the Small Business Administration to help increase the number of successful small businesses in Northeastern Arizona. The SBDC joins 11 Service Centers and 15 Satellite and/or Meeting sites in Arizona providing access to professional business counselors, analysts and technology specialists all dedicated to help you succeed.

Our partnerships with the Small Business Administration (SBA) and the Association of Small Business Development Centers puts nationwide resources within your reach.

Northland’s center serves Navajo and Apache counties. Its programs, resources and services focus on a broad range of business issues. The SBDC staff members and consultants work with clients who want to start or grow a successful business. The SBDC provides quality educational programs, access to resources, and one-on-one counseling to small businesses throughout the region. The primary goal of the SBDC is to work with small businesses to maximize their success.

The SBDC offers confidential, no cost counseling services to small business owners. Counseling is offered in various locations throughout the region, usually in facilities operated by Northland or other participating agencies. The no cost counseling is offered in Winslow, Holbrook, Snowflake/Taylor, Show Low, Pinetop/Lakeside, St. Johns, Springerville/Eagar, and on the Navajo, Hopi and Apache reservations.

The SBDC hosts and co-sponsors seminars and noncredit workshops for small businesses, covering topics such as starting a new business, writing a business plan, financing, accounting and bookkeeping, marketing, management, and doing business with the Government workshops on topics like, exporting, clean technology, hubzone, women owned business, SBA loan programs and Veteran’s services. The Small Business Development Center’s services are normally accessed first through a call to the SBDC main office in Show Low at (800) 266-7845, ext. 6170.

Workshops and seminars are promoted at campuses and other sites with posters and fliers. To attend a session, phone the number listed on the poster, flier or newspaper press release or visit www.npc.edu/sbdc.

The SBDC updates the media regularly with press releases and articles concerning small business topics and events. Referrals from banking institutions, cities, chambers of commerce, economic development organizations, SBA and other clients are often the best sources of new clients for the counseling program. Access these services online by visiting the SBDC website at www.npc.edu/sbdc to either complete a Request for Counseling Form or by using email and other communication links.

The Small Business Development Centers are partially funded by the Small Business Administration. The support given by the U.S. SBA through such funding does not constitute an express or implied endorsement of any of the co-sponsor(s) opinions, products or services.

For more information or assistance, call SBDC Director Tracy Mancuso, (800) 266-7845, ext. 6170 or email tracy.mancuso@npc.edu.

Public Access to NPC Computers & Internet Services

Starting in August 2014, non-students desiring to utilize Northland Pioneer College’s computers or wireless Internet access must contact campus/center offices and pay a $40 per semester fee. One-Day Guest passes are available for $2.

This fee is used to help offset the cost of media services that are provided for the benefit of NPC students and made available to the general public. Please note this fee is also charged to NPC students, in addition to tuition and specific course fees.

Access to .gov and .edu websites will be free of charge. NPC students have priority on the use of any computers. Users must be 18 years or older and comply with all federal and state laws and college policies governing viewing of images in public areas.
# Helpful Telephone Numbers

**Dial toll-free (800) 266-7845**

Then, at the prompt, enter the last four digits as the extension number.
You can also call direct, using the local number. **NPC’s Area Code is (928)**
Online, find maps to NPC locations at [www.npc.edu/locations](http://www.npc.edu/locations); office hours at [www.npc.edu/office-hours](http://www.npc.edu/office-hours); and holidays at [www.npc.edu/holiday-closure-schedule](http://www.npc.edu/holiday-closure-schedule)

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<tr>
<th>Campus</th>
<th>Campus Office Extension</th>
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<tr>
<td>Holbrook–Painted Desert Campus</td>
<td>(local 524-7311) 7311 Marius Begay, Academic Adviser 7342</td>
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<tr>
<td>Show Low–White Mountain Campus</td>
<td>(local 532-6111) 6111 Donna Krieser, Academic Adviser/GED 6142 Vacant, Academic Adviser 6143</td>
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<tr>
<td>Snowflake/Taylor–Silver Creek Campus</td>
<td>(local 536-6211) 6211 Joshua Rogers, Academic Adviser/Student Activities 6241</td>
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<tr>
<td>Winslow–Little Colorado Campus</td>
<td>(local 289-6511) 6511 Dawn Palen, Academic Adviser 6541</td>
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<tr>
<td>Hopi Center</td>
<td>(local 738-2265) 7605 Vernetta Quanimptewa, Center Manager 7604 Cara Dukepoo, Center Technician/Adviser 7602</td>
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<tr>
<td>Kayenta Center</td>
<td>(local 697-8333) 7649 Lorraine Benally, Center Manager 7648 Myrtle Dayzie-Grey, Center Technician/Adviser 7649</td>
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<tr>
<td>Springerville/Eagar Center</td>
<td>(local 333-2498) 7639 Tamara Osborne, Center Manager 7638 Michael Colwell, Academic Adviser 7635</td>
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<tr>
<td>St. Johns Center</td>
<td>(local 337-4768) 7616 Nicole Ulibarri, Center Manager 7621 Michael Colwell, Academic Adviser 7617</td>
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**Whiteriver Center**

Center Office (local 338-5185) 7661 Kelley Harvey-Branon, Center Manager 7663 Dr. Debra McGinty, Center Technician/Adviser 7664

**Other Contacts**

Admissions Don Brad Call 6271 Apache County Programs Coordinator Tamara Martin 7637 Bookstore Manager Vicki Bessinger 6115 Business Office General Questions 7480 Third-Party Billing Kerri Larson 7484 Student Billing Business Office 7480 Career Services Jeremy Raisor 6227 Community Learning Loyelin Aceves 6244 Corporate Learning Royce Kincannon 6239

Disability Resource and Access Coordinator Sandy Manor 6178 TDD Service (928) 537-2030 Financial Aid General Questions 7318 GED Testing Holbrook and Show Low 6142 Human Resources Office 7470 Records and Registration General Questions 7459 NPC Academic Transcripts Rebekah Wilson 7465 Graduation, Degrees Transfer Credit Evaluations Deena Gillespie 7365 Small Business Development Tracy Mancuso 6170 Student Government/Activities Joshua Rogers 6241 Support Center NPC online course access problems 7447 Veteran Representative Beth Batson 7469
Earn your last 12 credits of a degree tuition FREE!

Funds are limited so apply today.

THIS IS A SCHOLARSHIP

- Finish Line Scholarship covers the last 12 credits required for a degree. Repeat courses are not covered.
- Credits covered by this scholarship must meet associate degree completion requirements. Scholarship does not cover certificates.
- This scholarship is a tuition waiver, not a cash award. Does not cover books or fees, only tuition.
- Scholarship covers one academic year. Students who need longer to complete their last twelve credits can file a petition for continuation of this scholarship with the NPC financial aid office.
- Student must be an Arizona resident.

HOW TO APPLY

- Student must FIRST meet with an NPC academic adviser to see if they qualify.
- Student must complete the NPC financial aid process including the FAFSA as well as the Finish Line scholarship application. Application is available online at www.npc.edu/FinishLine.
- Student must have an up-to-date degree AUDIT attached to their Finish Line application. Degree audits are available through an NPC Academic Adviser.
- Recipients to be selected by the NPC award committee.

APPLICATION DEADLINE

Fall Semester: June 1st
Spring Semester: November 15th

*In the event of more applicants than available funding, awards will be based on need through the financial aid process until funds are exhausted.