Community Outreach Springerville October 4, 2006

Attendance 12 community members Brief surveys and sign-in sheets still at the center

Comments;

1. College should invest in people; needs more change

2. With the power plant changes, more temp workers, new workers in area and more calls for law enforcement training

3. Need plumbers and electricians; state (ADE) slamming doors on vocational education needs and college needs to fill the void

4. In dual enrollment, create direct pathways to certificates and degrees so students, parents and advisors can see the end result; dual needs more collaboration and refocusing

5. Focus on forest products industries; stewardship projects are funded in the area but they can't find workers; forest workers certification program; be a partner in that ... Elaine Zieroth Apache Sitgreaves supervisor in Springerville at supervisors office is the contact on that.

6. Create a certificate in alternative energy education with a two year program in the long term

8. Bring in wilderness first responder

9. Travis has volunteered the kitchen at St. Johns home economic lab for cooking class and would consider a culinary program... the kitchen is reliable and he would do any repairs needed to increase functionality; Pima is an excellent example of partnering with local industries in hospitality and culinary programs

10. Big need for customer service skills for every industry and business

11. Students complain they have already taken everything they are interested in at the center

12. Class offerings are not evenly distributed – Alpine not willing to do the travel

13. Need dental hygiene, CDL, heavy equipment, flagger training

14. Students' progress halted by canceling program such as the police academy and paralegal

15. Area needs allied health programs, nursing and social service programs

16. A long conversation regarding the certification of adjunct faculty in Apache County, most particularly the recent "controversy" over re-examination of faculty credentials in math and science. Re-focus of certification has caused student, staff and part-timer frustration and created barriers for students in science credits without travel to Show

Low. Discussion also focused on how we can retain adjuncts in Apache County. Some feeling that faculty qualification process is not fair to the county, that treatment by NPC is unprofessional and qualification process unnecessarily difficult.

17. Recruit the retired for faculty

18. The argument for not setting class cancellation so high in Apache County

19. Class cancellations – take a look at reducing prorates at centers.20. A level of frustration with video/audio and internet ... losing FTSE to online, travel to WMC or SCC for classes

- 21. Get out of the box use accelerated time frames.
- 26. More use of hybrid and blended courses